

Notice of Non-key Executive Decision

Subject Heading:	12 month extension of the Havering GIS solution – Earthlight by StatMap
Decision Maker:	Mark Duff Director of I.T, Digital & Customer Service
Cabinet Member:	Cllr Sean McMahon, Cabinet Member for Customer Services, IT and Digital Transformation
ELT Lead:	Kathy Freeman, Strategic Director of Resources
Report Author and contact details:	Darren Babidge – Product Manager – Customer Experience
Policy context:	<i>Havering – Our Corporate Plan for 2024-2027</i> - “The Havering you want to be part of” Enabling a resident-focused and resilient council We manage our resources well - - o Manage our money well to set a balanced budget and get maximum value from all of our activity - o Manage our systems and data well and be a data driven organisation

Non-key Executive Decision

Financial summary:	The GIS contract extension with the incumbent supplier, StatMap, will cost £42,800 for a 1 year period The cost of the extension will be funded from Havering IT Produce Management revenue budget.
Relevant Overview & Scrutiny Sub Committee:	Overview and Scrutiny Board
Is this decision exempt from being called-in?	The decision will be exempt from call in as it is a Non key Decision

Non-key Executive Decision

The subject matter of this report deals with the following Council Objectives

People - Supporting our residents to stay safe and well

Place - A great place to live, work and enjoy.

[X] Resources - Enabling a resident-focused and resilient Council

Part A – Report seeking decision

DETAIL OF THE DECISION REQUESTED AND RECOMMENDED ACTION

For the reasons set out in this report, the Director of I.T, Digital & Customer Service is recommended to agree to:

- extend the contract with StatMap Ltd, for the provision of Geographical Information System (GIS) services from 1 September 2026 to 31 August 2027 at a cost of £42,800.

AUTHORITY UNDER WHICH DECISION IS MADE

Part 3 of the Council's Constitution

Scheme 3.3.3 - Powers common to all Strategic Directors

1.General

1.1 To take any steps, and take any decisions, necessary for the proper management and administration of their allocated directorate, in accordance with applicable Council policies and procedures.

4.Contracts

4.2 To award all contracts with a total contract value of below £1,000,000, other than contracts covered by the Contract Procedure Rule 16.3. This delegation shall include that ability to extend or vary a contract up to including a value of £1,000,000 (provided that the extension is in line with the existing contractual provisions.)

This has been sub-delegated to the Director of IT, Digital and Data.

STATEMENT OF THE REASONS FOR THE DECISION

Following the January 2025 GIS review, the service proposed continuing with the current Software as a Service (SaaS) provision via a 12-month contract, with an option to extend for a further 12 months. As a result of this the Council directly awarded a contract to Statmap Ltd using VAS Framework for 1 year from 1st September 2025, with the option to extend for a further year.

The first year ends on 31 August 2026 and we now need to extend for a further year due to the remaining work to solidify the IT estate post Big Move (the split from oneSource to sovereign IT) restricting our ability to run a procurement exercise to replace software that is used by 100+ council staff, within a workable timeframe.

Post 31 August 2026 a review will be conducted to assess future procurement options.

Non-key Executive Decision

The proposal will directly contribute to the Resources: “A well run Council that delivers for People & Place” policy of Havering’s Vision by delivering the following outcomes:

- The Council is financially resilient and provides value for money services to residents ensuring it is monitored fairly and transparently.
 - Ensuring best value from contracts through procurement and commissioning.
- The Council is digitally enabled.
 - Refresh the Council IT hardware and move to the cloud where appropriate.

The supplier has an established history of working with public services and offers a high level of social and environmental value to the Council. Part B of this report provides further detail on how the supplier evaluates its corporate responsibility impacts, achievements and strategy.

The key benefits of remaining with the incumbent supplier for the short term are:

- The Council already has an intrinsic link with the current supplier who has provided an excellent product and high quality customer support at very good financial value over the past 13 years.
- An avoidance of the extra cost and resourcing implications of moving to a new supplier and solution during a time when Havering IT is dedicating a majority of its resources to high priority programme work.
- The incumbent supplier already includes the costs of hosting the Graphical Information System (GIS) data in a SaaS cloud at no extra charge in their standard support and maintenance charge.
- Light touch market analysis shows that the current solution still offers good value and functionality compared to similarly priced competitors.

The intention is to extend the following components of StatMap’s GIS suite. These are the core elements of the package that enable the geo-spatial data work of the Council to function.

- eVO Spatial Bundle - eVO GMS (Gazetteer Management System) for LLPG and LSG Level 3 management
- Earthlight Graphical Information System (GIS)
- Earthlight Public GIS

OTHER OPTIONS CONSIDERED AND REJECTED

1. Re-tender for alternative products and solutions

- Time / business impact:
 - Users are already extremely happy with the incumbent solution and it provides all of the functionality that they require.

Non-key Executive Decision

- There is little strategic benefit to be gained from replacing the incumbent solution with another one along with all the work that this will entail in the short term.
- Up front cost:
 - There would be an unknown amount of additional costs for professional services from a new supplier to implement a new solution.
- Resources required:
 - Additional ICT resources would be required to oversee the implementation of a new solution in an already busy time occupied by stabilisation activities Post Big Move.
 - The Council would need to spend time getting familiar with a new product, with product leads from the service areas required for consultation, evaluation, configuration, training and user acceptance testing activities.
- Implications of doing nothing and not renewing:
 - The Council's geo-spatial data and address record keeping would end, impacting our ability to collect Council Tax, check planning applications and collate data useful for planning resource deployment.
 - Up to 20 Teams would be directly impacted and their function would end.
 - Pay for use eg a monthly fee is not an option

PRE-DECISION CONSULTATION

No formal consultation required

NAME AND JOB TITLE OF STAFF MEMBER ADVISING THE DECISION-MAKER

Name: Darren Babidge

Designation: Product Manager – Customer Experience

Signature: Darren Babidge

Date: 9 July 2026

Part B - Assessment of implications and risks

LEGAL IMPLICATIONS AND RISKS

The Council has the power to award the contract under s111 of the Local Government Act 1972, which permits the Council to do anything which is calculated to facilitate, or is conducive or incidental to, the discharge of any of its functions.

The Council also has a general power of competence under Section 1 of the Localism Act 2011 to do anything an individual may generally do subject to any statutory limitations. The recommendation sought within this report is in accordance with this power.

The estimated contract value is below the threshold for services under the Procurement Act 2023 (PA). The contract is therefore not subject to the full PA regime.

As set out in this report, the contract was procured via the CCS Vertical Application Solutions (VAS) Framework RM6259, Lot 3 – Housing, Environmental and Planning Solutions. Officers must ensure that the express provisions of the framework for selecting a supplier have been followed. This is a Public Contracts Regulations 2015 compliant framework. A contract with a term of 1 year plus a further year was directly awarded through the VAS Framework. Officers are now seeking to utilise the optional extension. This is permitted both under procurement regulations and the Council's Contract Procedure Rules.

FINANCIAL IMPLICATIONS AND RISKS

This report seeks approval to extend the contract with StatMap Ltd, for the provision of Geographical Information System (GIS) services from 1 September 2026 to 31 August 2027 at a cost of £42,800.

The cost covers licensing, support, maintenance, and cloud hosting and will be funded from the Havering IT Product Management Revenue budget (A50330).

Whilst a contract extension may lead to higher annual costs that if a full procurement process was followed, remaining with the incumbent supplier avoids the financial and resource burden of procuring and implementing a new solution, which would require:

- Migration and configuration services
- Additional ICT resources during a strategic transition
- Training and change management for users

The Council's Geographical Information System (GIS) is a vital part of its digital infrastructure, supporting statutory and operational services such as planning, environmental management, asset tracking, and emergency response. Maintaining the system is essential to ensure service continuity, legal compliance, and data

Non-key Executive Decision

integrity. Failure to do so could result in breaches of statutory duties, financial penalties, and reputational harm.

HUMAN RESOURCES IMPLICATIONS AND RISKS (AND ACCOMMODATION IMPLICATIONS WHERE RELEVANT)

The recommendations made in this report do not give rise to any identifiable HR risks or implications that would affect either the Council or its workforce.

EQUALITIES AND SOCIAL INCLUSION IMPLICATIONS AND RISKS

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have 'due regard' to:

- (i) The need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) The need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) Foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are age, disability, gender reassignment, marriage and civil partnerships, pregnancy and maternity, race, religion or belief, sex/gender, and sexual orientation.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.

The supplier, StatMap clearly sets out its corporate responsibility policies on its website:

<https://www.evo.statmap.co.uk/corporate-responsibility>

Their 'Creating Shared Value' and 'Social Responsibility' policies are shown below with links to the policies included:

"WORKING FOR PUBLIC SERVICES

We believe that the only way to create long term value is through sustainable, responsible growth. Consequently, we seek to embed responsible practice in everything that we do. We evaluate our corporate responsibility impacts, achievements and strategy through the three pillars of our Environmental, Social and Governance (ESG) Framework:

- Creating Shared Value
- Social Responsibility

- **Environmental Impact**

Our ESG Steering Group guides implementation. Its outputs are monitored by the Chief Executive, who along with the Executive Board ultimately decides the ESG strategy.

CREATING SHARED VALUE

We strive to maximise the positive impact of our work, dealing openly, honestly and fairly with all stakeholders and, in the process, building mutually beneficial partnerships.

We encourage our stakeholders to carry out socially responsible practices and use energy/resources efficiently.

Communication is key to ensuring continued successful relationships with our stakeholders.

SOCIAL RESPONSIBILITY

We consider the positive impact our business can have both through our client partnerships and the active contribution of our people.

Under the Public Services (Social Value) Act 2012, the public sector must maximise social value effectively and comprehensively through its procurement processes. We are working with several local authorities to deliver various initiatives throughout the lifetime of the contract. These include donations for equipment and resources to local charity and voluntary organisations to assist with addressing local needs, such as homelessness and education for young people. We also offer work experience placements and apprenticeships for school leavers where appropriate.

OUR PEOPLE

We are all responsible for delivering to our Environment, Social and Governance framework. Our most valuable resource is the people we employ.

We aim to be an employer of choice for people of any gender from a variety of backgrounds, and to promote respect for the individual and equal opportunities. We are committed to eliminating discrimination and encouraging diversity. Our aim is for our workforce to be truly representative of all sections of the wider community in which we operate and for each employee to feel respected and able to commit their best.

Through the Equality, Diversity and Dignity policy and mandatory annual training for all employees we promote respect for individuals and equality in recruitment and opportunity for career development and promotion. We commit to regularly reviewing our recruitment and selection process to identify and remove barriers to establish a diverse workforce.

We comply with the Equality Act 2010. Our employment practices and policies have been developed, taking into account good practice guidelines issued by the Equal Opportunities Commission, Commission of Racial Equality, Disability Rights Commission, and all relevant statutory requirements.

However, we recognise that an effective policy of promoting equal opportunities goes beyond complying with the basic statutory requirements. We continuously

Non-key Executive Decision

monitor and develop our employment practices and policies to encourage equality of opportunity, and to eliminate all forms of unlawful discrimination.

We have worked with external consultants to develop a new career framework, including gender-neutral role definitions. StatMap is a 50%+ owned business and we continue to bring women into rewarding careers where we can.

A copy of our Equalities Statement can be accessed [here](#).

We seek to improve performance by educating and training our colleagues in their corporate governance, social and environmental responsibilities.

You can view a copy of our Anti-Slavery Statement [here](#)."

ENVIRONMENTAL AND CLIMATE CHANGE IMPLICATIONS AND RISKS

The supplier, StatMap clearly sets out its corporate responsibility policies on its website:

<https://www.evo.statmap.co.uk/corporate-responsibility>

Their 'Environmental Impact' policy is shown below with links to the policies included:

"ENVIRONMENTAL IMPACT

Reducing carbon emissions remains a primary goal. As a key part of our ESG strategy we actively plan to reduce our CO2 emissions by:

- Supporting our people and customers in looking for low carbon solutions and environmentally sensitive ways to work.
- Minimising our energy use through the use of LED lighting and maximising the use of renewables within our property portfolio and business operations.
- Increasing recycling and reducing waste through the removal of all single use plastic from our sites, recycling IT equipment and actively promoting recycling across the business.
- Reducing and monitoring of vehicle, flight and rail travel through the use of effective collaboration tools, video conferencing facilities and flexible working arrangements and approval processes.
- [View a copy of their Environmental Policy Statement](#)
- [View a copy of their Carbon Reduction Plan](#)

Non-key Executive Decision

None	BACKGROUND PAPERS
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None	APPENDICES
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Non-key Executive Decision

Part C – Record of decision

I have made this executive decision in accordance with authority delegated to me by the Leader of the Council and in compliance with the requirements of the Constitution.

Decision

Proposal agreed

Details of decision maker

Signed: 

Name: Mark Duff – Director, IT, Digital and Customer Services

Date: 28th July 2027

Lodging this notice

The signed decision notice must be delivered to Democratic Services, in the Town Hall.

For use by Committee Administration

This notice was lodged with me on _____

Signed _____