

## Rising Sun Meeting 1315 13/04/2022

### People Present:

License Holder – Joe Sullivan

DPS – Emma Thompson

Staff – Sam Gittens

Licensing Consultant – Graham Hopkins

Police – Pc Williams and Pc Stockman

### Meeting Started at 1315.

Meeting was called regarding the incident that occurred on the 20<sup>th</sup> March 2022 where by a male was stabbed in the arm.

Meeting was started by Pc Stockman with introductions. Pc Stockman explained the incident and asked what the venue thought.

**SG** – Admitted that was his issue with the lack of the door staff, scan net and fully admitted that he had dropped the ball. He explained that the male involved was on his own with a female, then the other group arrive and they spend an approx. an hour talking to each other on and off before it became heated. He walked to the pool table to see what was happening, the incident occurred very quickly and was over in 27 seconds, they didn't see any weapons or know that the male had been stabbed. When they realised that blood was on the floor outside bar staff did clear the blood away but this was down to a lack of experience that will be addressed ASAP . Police arrived and didn't seem interested and walked away, it was explained that he had made Pc Williams aware and was sorting the CCTV for Police.

**CS** – Explained that Police returned due to the male being at hospital, he asked did the venue call Police.

**SG** - said no due to how quick the incident happened but that he did make Pc Williams aware.

**CS** - Who was covering the DPS role?

**SG** - stated that he was present and James was covering the DPS role with written authority as he has a personal license.

**JS** – Stated that he is not defending the blood being cleaned up but that is because he pushS the staff to clean. Going forward all staff are made aware going forward that blood is not be cleaned away. He fully admitted the venue dropped the ball and it wouldn't happen again.

**SG** - Stated that he did make the officers aware that blood had been cleaned away.

**JS** - Moving forward we need to look at how many door staff are present during West Ham games. Would it be able to consider numbers? The venue is getting very busy again and we are happy to work with the Police and do anything that is needed to make this work. Emma will now be in a GM manager role and Wayne Clark will be the DPS.

**SG** – Action Plan

Guarantee doorman and scanner on all West Ham Games

Scanner will be out an hour before KO not at 7pm

Door staff to be more vigilant.

Any more incidents that occur nothing is cleared away until told by the authorities.

We will request the incident reference number.

Staff to have full crime scene training which will be logged.

The same relationship will be had with Pc Stockman as with Pc Williams.

DPS will be present at all times.

Door staff will have BWV, hand wands, full search of patrons upon entry.

Extra door staff at all big events.

No re-entry to either venue, part from smoking area.

All coats to be put in the cloakroom.

Make sure CCTV is always working, weekly checks to be carried out. Now up to 50 cameras in both venues. All are 4k HDR. The main camera above the bar has also been changed to and upgraded.

Full rebrand and name change of the venue.

New toughened glasses with lids and no removable straws have been implemented in VLT

**AW** - Pointed out that both sides need to go through the current license to remove conditions that are not required. Venue to go through and send us what they think and we will agree or disagree.

**CS** - Would the venue be happy to add the mentioned action plan as a minor variation.

**JS** – Agreed to the above. He also pointed out that the venue does not actually make money on West Ham games and they are considering not showing them. If we could get four functions a week we would not need to have to show the football.

**AW** – You haven't had any issues with TENS recently?

**JS** - The entire function area has been sound proofed and since then the venue has had no noise complaints. This has been confirmed by Mike Richardson from Havering council.

**CS** - We have to have confidence that the proposed action plan will be adhered to, what you can do to fill us with confidence.

**JS** - All staff are now given a handbook, 6 months refresher training, crime scene management training and on any given weekend we have at least 5 personal license holders and a DPS. Also Easter Monday we will not be opening.

**CS** – Pointed out that everyone in the venue needs to know the license and all the conditions inside out.

**GH** - Can we ask for 7 days to return the license?

**AW** – That is not an issue.

**AW** - We would like to have met Wayne Clark as he does have a past, which does not come into play due to the reoffenders act but we have to take it into consideration so we would like a full background on him , where his has worked before, how experienced and so forth.

**JS** - Unfortunately Wayne is ill but we will provide a full breakdown by end of business.

**AW** - pointed out people vaping in CCTV the night of the incident.

**JS** – Signs will be going up ASAP and anyone found doing so will be barred.

**CS** - We need the action plan sent to us as a matter of urgency

**JS** - This will be done by the end of the day and anything we need to do will be done.

**ET** - I have spoken at length to Wayne about how the venue should be run and what is expected.

Pc Stockman was then taken for a walk around of the venue, CCTV cameras pointed out and shown exactly what all parts of the venue are for.

Meeting concluded - 1430

**The venue fully admitted there fallings in the incident and brought these to our attention without being pushed, they came prepared with a full action plan and ideas to make sure that these type of incidents do not occur again. The license holder was more than willing to listen to any suggestions from Police and will be providing the full action plan to us by the end of business 13/04/2022.**