



# Haverling

LONDON BOROUGH

# **Quarter 2 Performance Report 2021/22**

## **Individuals Overview and Scrutiny Sub-Committee**

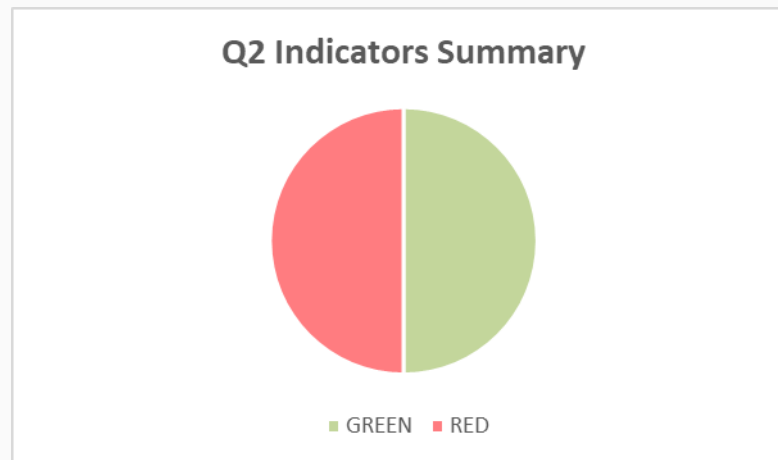
**5<sup>th</sup> January 2022**

# About the Individuals Overview & Scrutiny Sub-Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

## OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are currently reported to the Individuals Overview & Scrutiny Sub-Committee, with a third in development for reporting from Q3.
- Q2 performance figures are available for both indicators.



Of the two indicators:

**1 (50%)** has a status of **Green** (on target) and **1 (50%)** has a status of **Red** (off target)

## Quarter 2 Performance

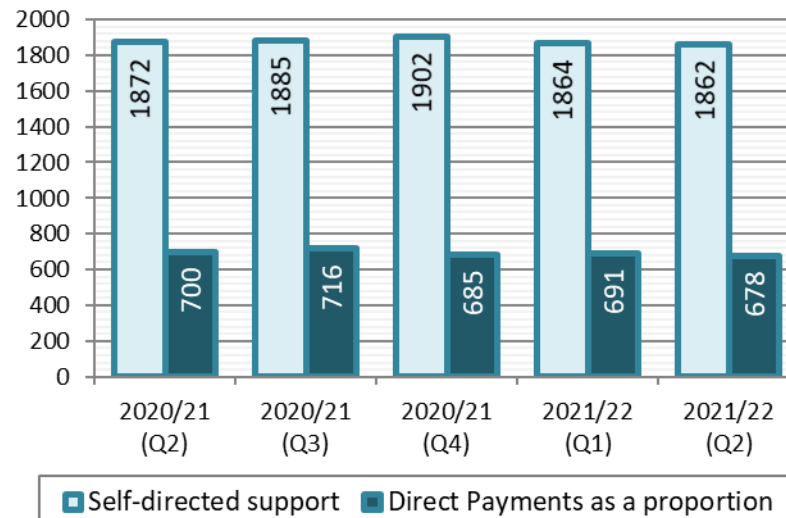
Indicator and Description	Value	Tolerance	2020/21 Outturn	2021/22 Annual Target	2021/22 Q2 Performance	Short Term DOT against Q1 2021/22		Long Term DOT against Q2 2020/21	
% of service users receiving direct payments	Bigger is better	10%	34.7%	35.0%	GREEN 35.1%	↓	35.5%	↑	34.8%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	10%	587.3	600	RED 352.6	↓	154.8	↓	154.1

## Positive Performance

- Improvement in the percentage of people receiving a Direct Payment when compared to 2020/21
- Better than the latest available London average (2020/21) of 24.4%

## ADULT SOCIAL CARE

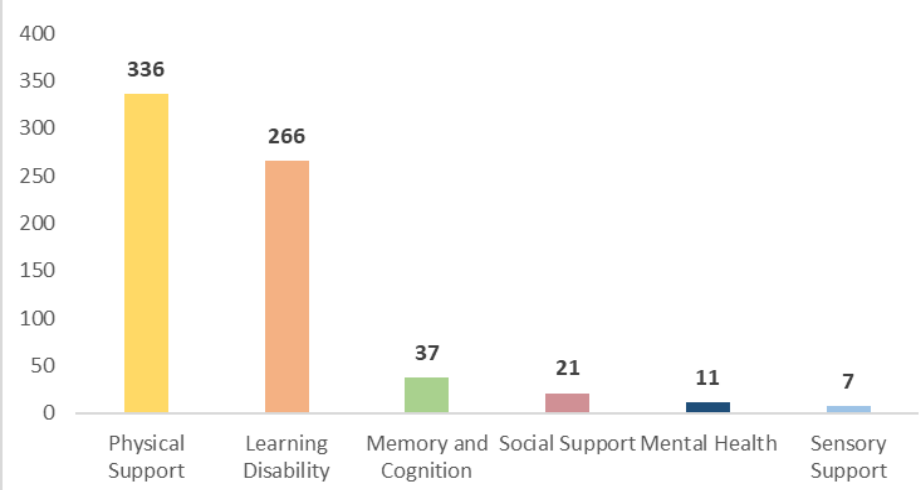
### DP 10: Self Directed Support and Direct Payments as a Proportion



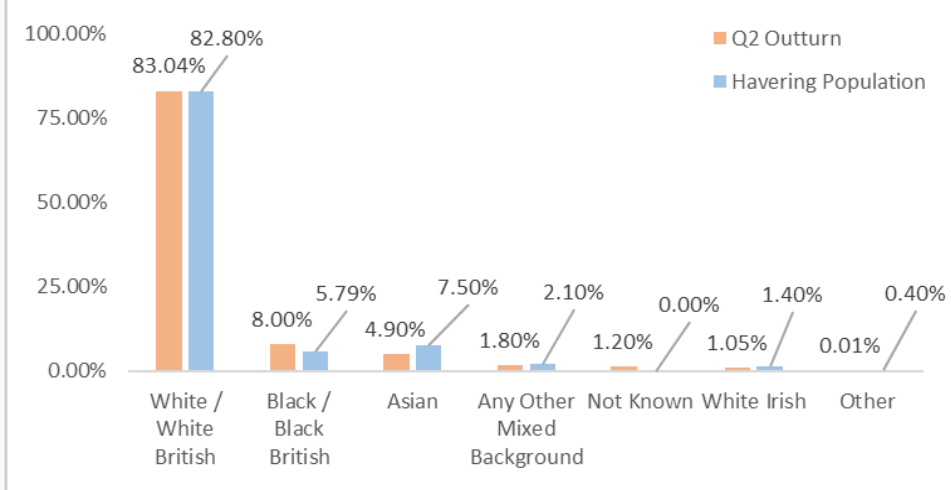
At the end of Q2, there were 1,862 service users receiving self directed support, compared to 1,872 at the same stage last year. There was a slight decrease in the service users in receipt of direct payments from September 2020 compared to September 2021 (700 in September 2020) compared to 678 in September 2021.

# Demographic breakdown of direct payments

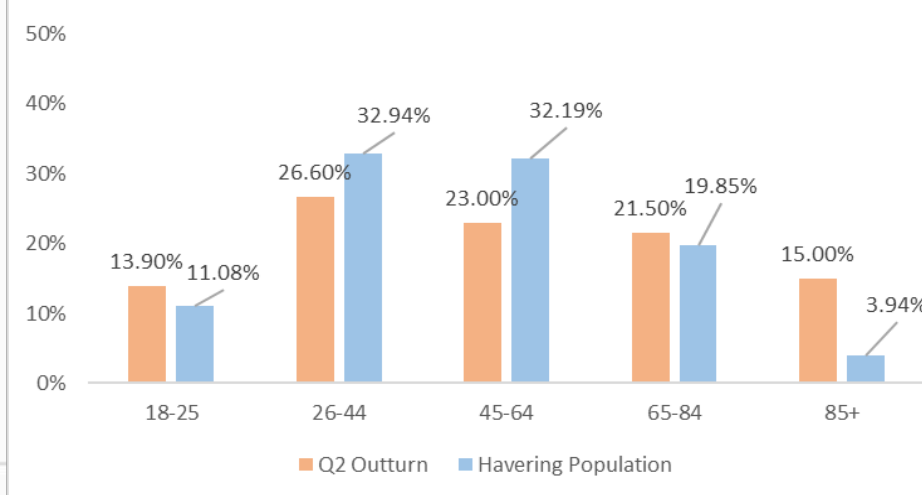
### Direct Payment by Support Reason



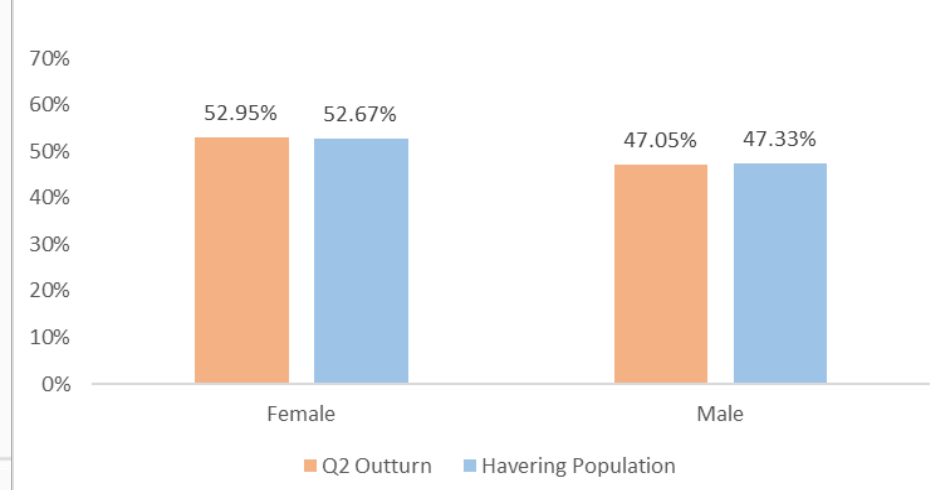
### Direct Payment by Ethnicity



### Direct Payment by age breakdown



### Direct Payment by Gender





## Areas for Improvement

- Off target for Adults aged 65+ permanently admitted to residential or nursing care. This is due to:
  - Admissions are being driven significantly via **hospital discharge** (62.8% of those admitted were via hospital teams this quarter, compared with 35.8% pre-pandemic) as a result of increased hospital admissions in BHRUT.
  - **Community pressures** are also arising as a result of the pandemic, e.g. carer breakdown and increasing complexity of client needs not addressed due to activities and community support systems being unavailable.

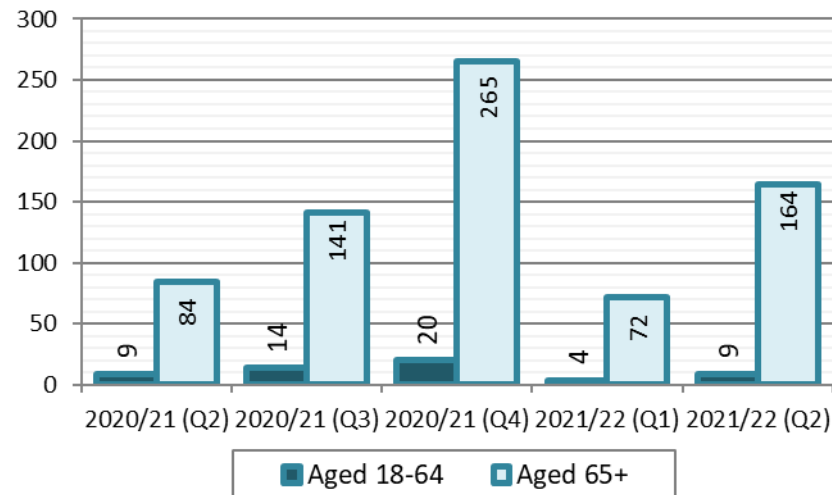
## Areas for Improvement (contd.)

Action being taken to mitigate the financial risk associated with increasing numbers of permanent admissions includes:

- Close working with BHRUT to ensure that the Trusted Assessor and Discharge to Assess pathways (brought in to support the pandemic), are being used appropriately, and challenging discharges where appropriate;
- Actively reviewing placements with clients and providers to ensure that only individuals who *need* to remain in long term care home placements do, and that these are brought down to the LA's rates wherever possible (on-going application of Better Living principles generally, and targeted review of high cost care packages);
- Working closely with the Trust to monitor and mitigate winter pressures as far as possible and avoid any unnecessary discharges into care home settings.

## ADULT SOCIAL CARE

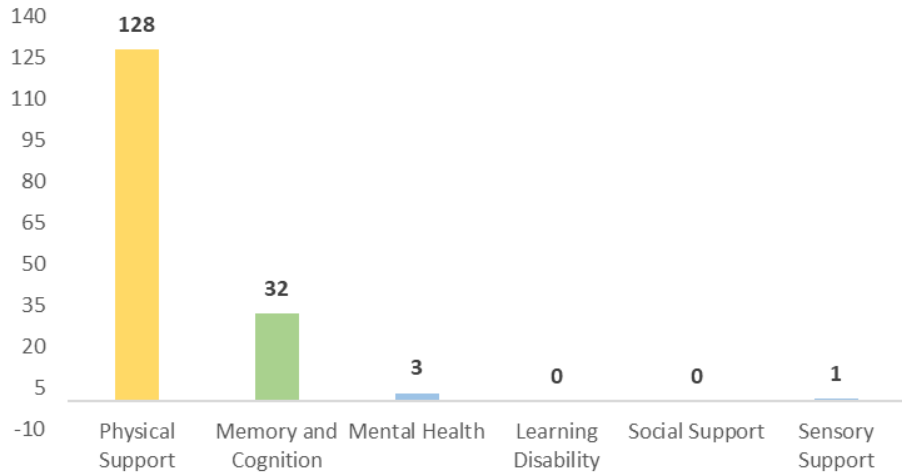
### DP 09: Permanent admissions to residential and nursing care homes



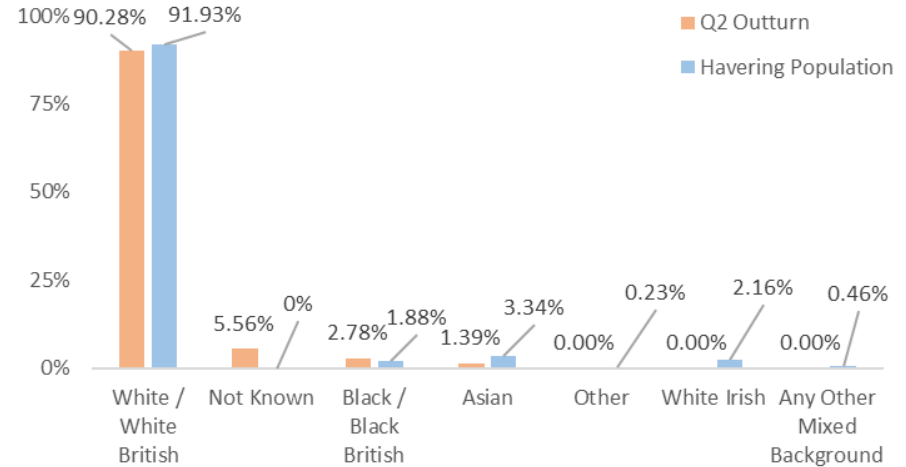
By the end of Q2, there had been 9 adults aged 18-64 in council-supported permanent admissions to residential and nursing care and this is the same as Q2 in 2020/21. There have been 164 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2020/21 there had been 84.

# Demographic breakdown of 65+ admissions

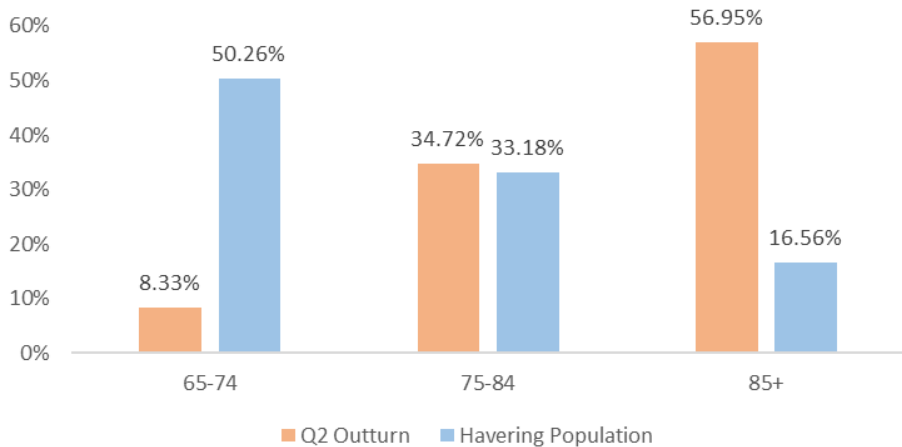
### 65+ Admissions by Support Reason



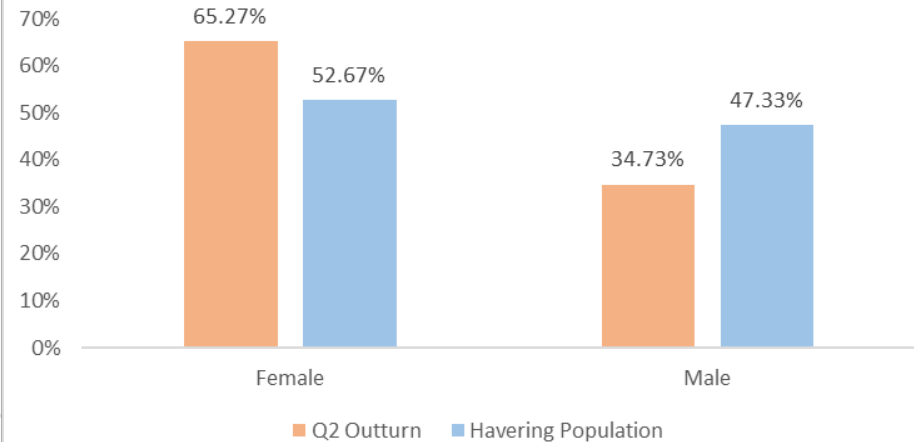
### 65+ Admissions by Ethnicity



### 65+ Admissions by age breakdown



### 65+ Admissions by Gender



# Any questions?

