
**ONESOURCE JOINT
COMMITTEE**

3rd December 2021

Subject heading:

Direct Debit Incident 23 July 2021

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SUMMARY

The attached report outlines the background, impact, and follow up actions associated with the Direct Debit incident that took place at Havering Council on 23rd July 2021.

RECOMMENDATIONS

1. To note the Direct Debit incident review report presented in Appendix 1.

REPORT DETAIL

Please see the attached report at Appendix 1 for background, impact and follow-up actions

Appendices:

1. **Direct Debit incident 23 July 2021 report**