



# Havering

LONDON BOROUGH

# **Quarter 1 Performance Report 2021/22**

## **Individuals O&S Sub-Committee**

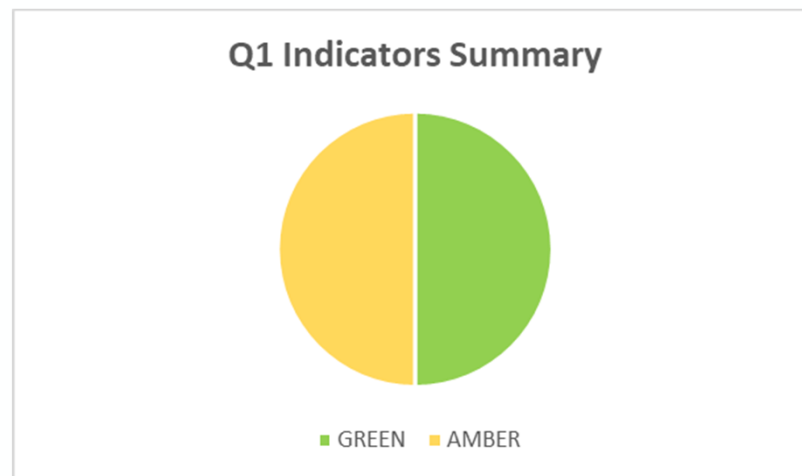
**31<sup>st</sup> August 2021**

## About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

## OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are currently reported to the Individuals Overview & Scrutiny Sub-Committee, with a third in development for reporting from Q2.
- Q1 performance figures are available for both indicators.



Of the two indicators:

**1 (50%)** has a status of **Green** (on target) and **1 (50%)** has a status of **Amber** (within target tolerance)

## Quarter 1 Performance

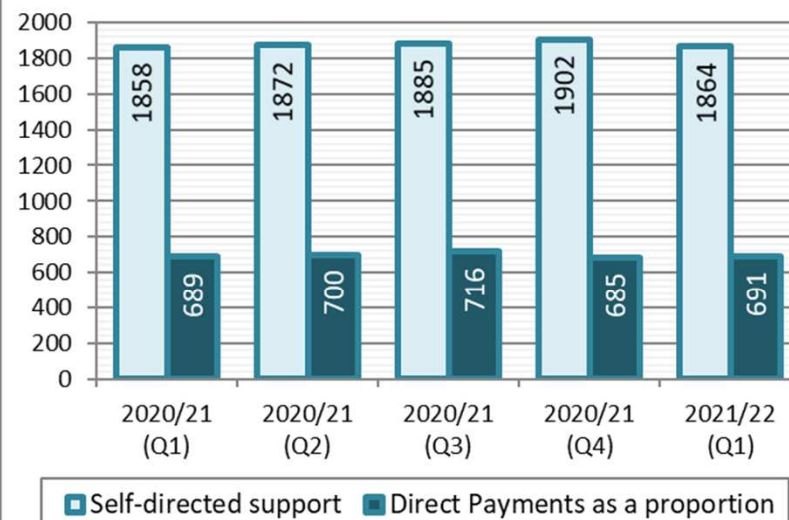
Indicator and Description	Value	Tolerance	2020/21 Outturn	2021/22 Annual Target	2021/22 Q1 Performance	Short Term DOT against Q4 2020/21		Long Term DOT against Q1 2020/21	
% of service users receiving direct payments	Bigger is better	10%	34.7%	35.0%	GREEN 35.5%	↑	34.7%	↑	35.2%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	10%	587.3	600	AMBER 154.8	↑	587.3	↓	88.3

## Positive Performance

- Improvement in the number of people receiving a Direct Payment when compared to 20-21

## ADULT SOCIAL CARE

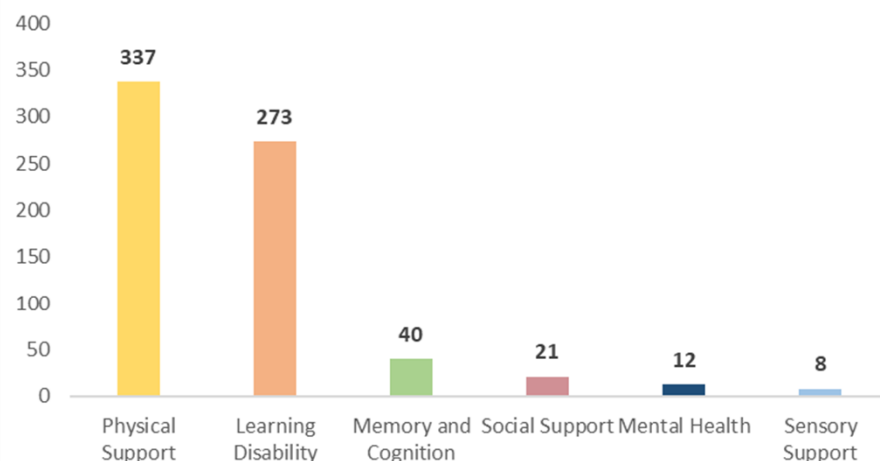
### DP 10: Self Directed Support and Direct Payments as a Proportion



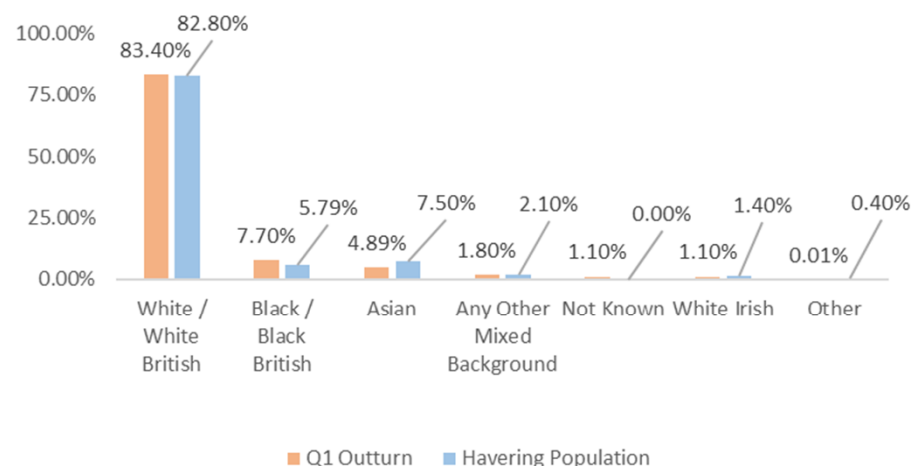
At the end of Q1, there were 1,864 service users receiving self directed support, compared to 1,858 at the same stage last year. There was a slight increase in the service users in receipt of direct payments from June 2020 compared to June 2021 (689 in June 2020) compared to 691 in June 2021).

# Demographic breakdown of direct payments

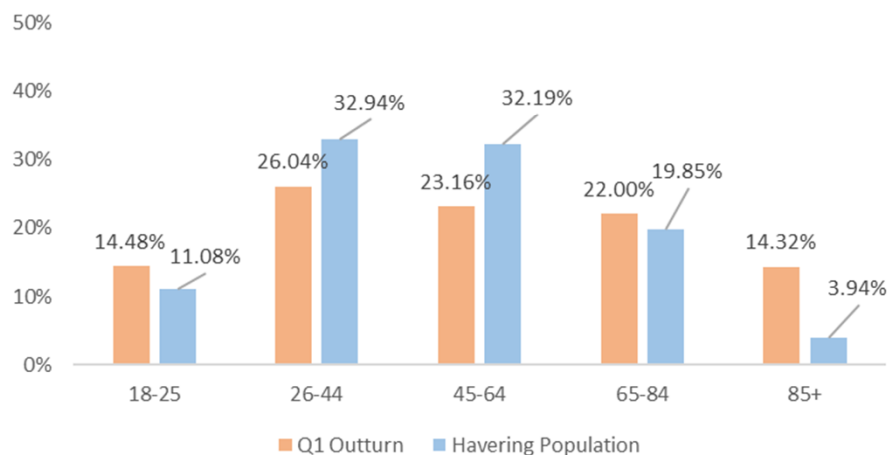
Direct Payment by Support Reason



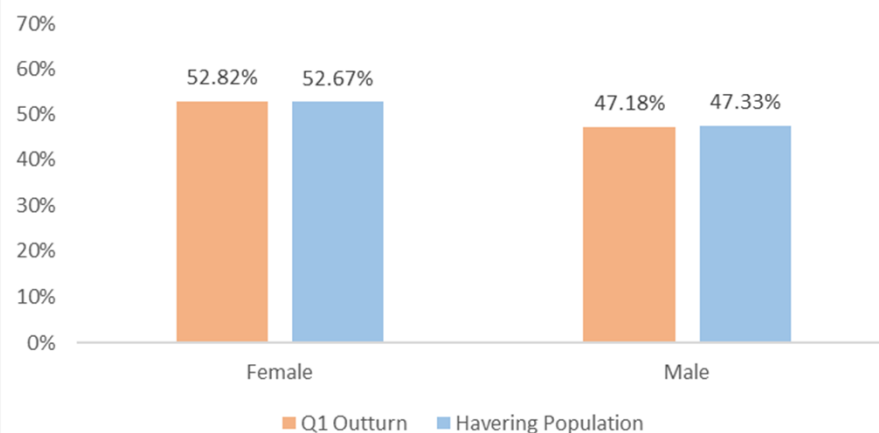
Direct Payment by Ethnicity



Direct Payment by age breakdown



Direct Payment by Gender





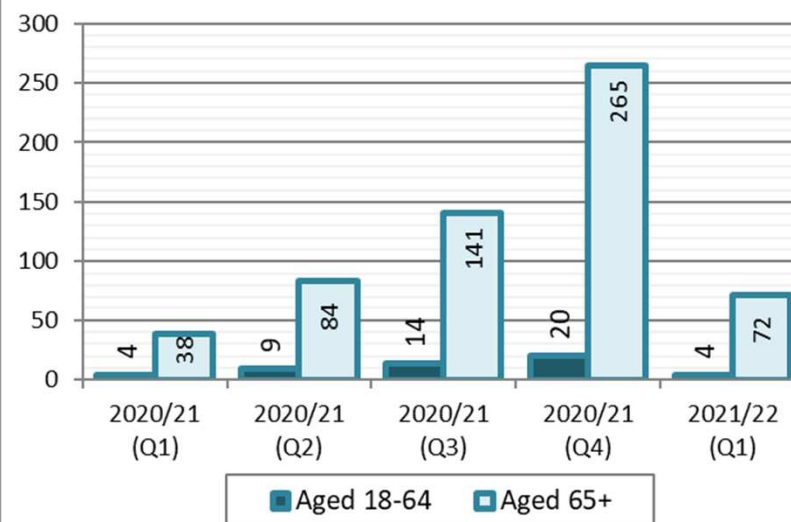
## Areas for Improvement

- Off target for Adults aged 65+ permanently admitted to residential or nursing care

	19/20	21/22
Hospital	24	45
Community	35	27
Total	59	72
% from Hospital	40.7%	62.5%

## ADULT SOCIAL CARE

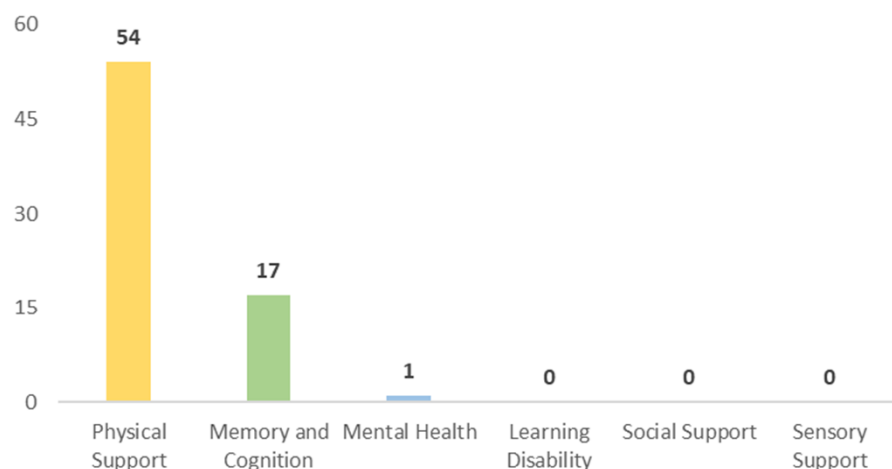
### DP 09: Permanent admissions to residential and nursing care homes



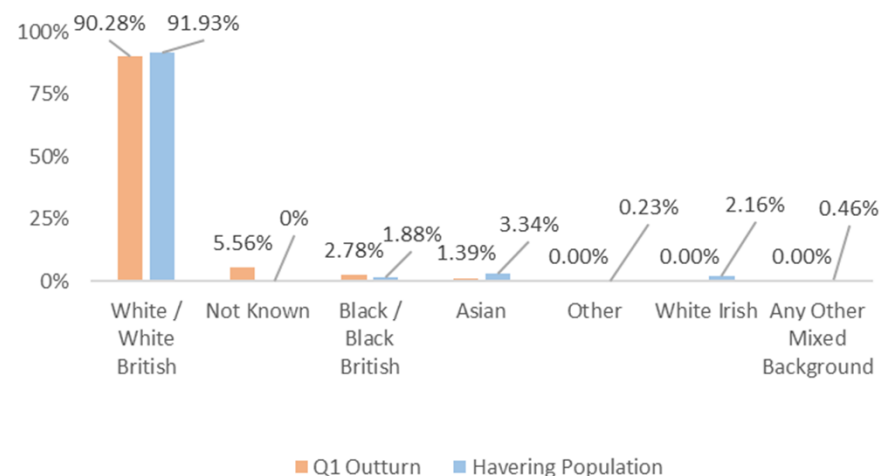
By the end of Q1, there had been 4 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is the same as 2020/21, when there was also 4. There have been 72 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2020/21 there had been 38.

# Demographic breakdown of 65+ admissions

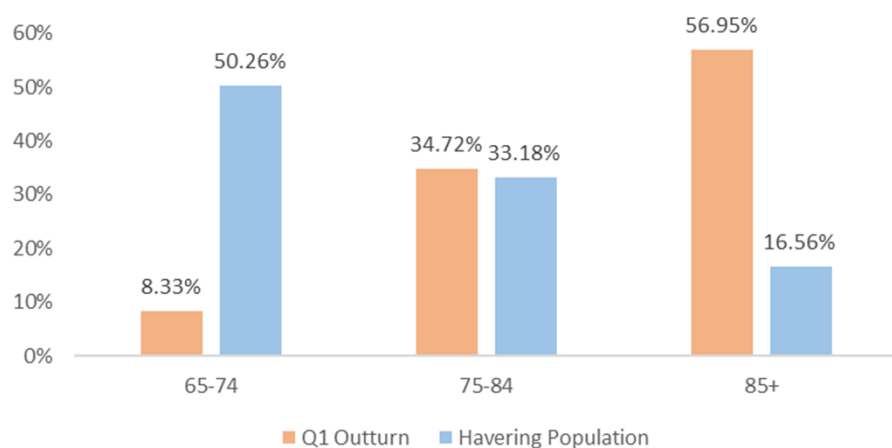
**65+ Admissions by Support Reason**



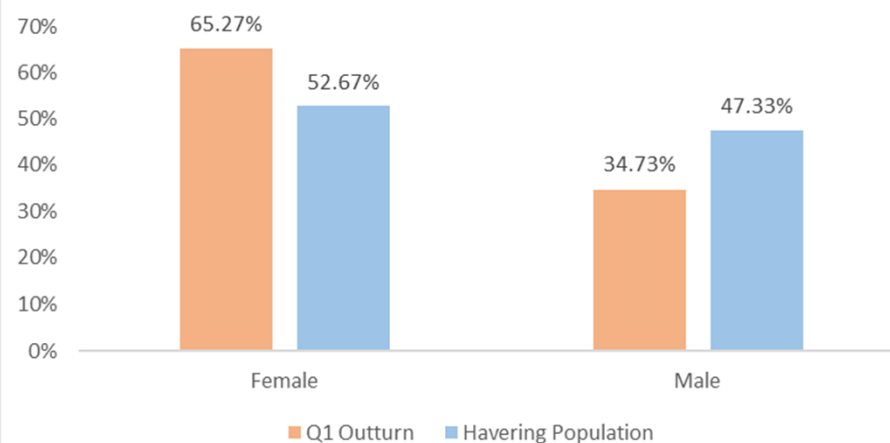
**65+ Admissions by Ethnicity**



**65+ Admissions by age breakdown**



**65+ Admissions by Gender**



# Any questions?

