



Haverling

LONDON BOROUGH

Quarter 4 Performance Report 2020/21

Individuals O&S Sub-Committee

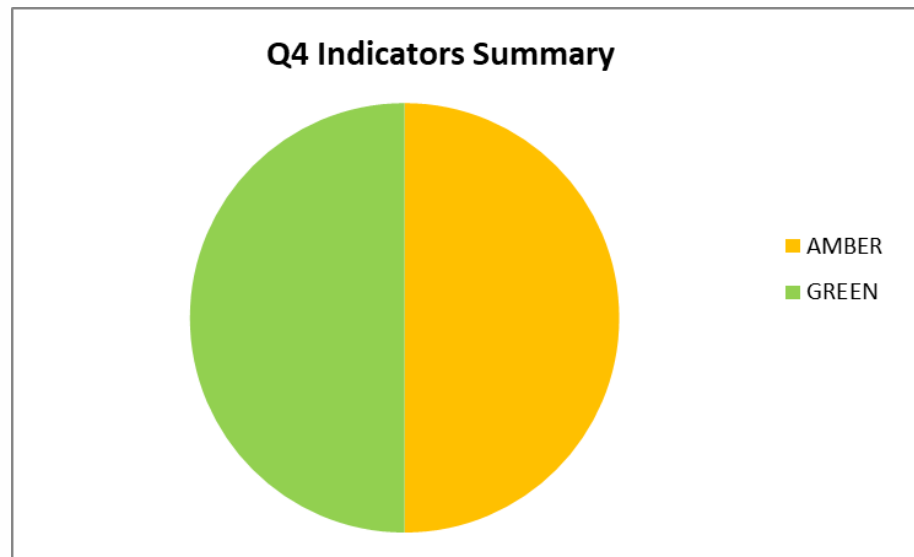
13th July 2021

About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q4 performance figures are available for both indicators.



Of the two indicators:

1 (50%) has a status of **Amber** (within target tolerance) and **1 (50%)** has a status of **Green** (on target).

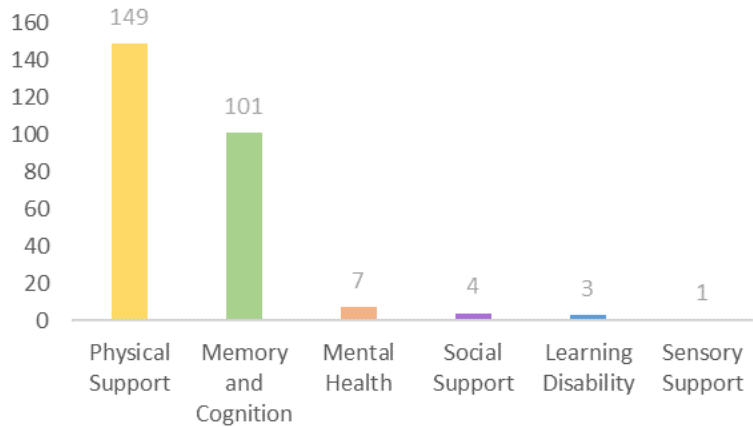
Quarter 4 Performance

| Indicator and Description | Value | Tolerance | 2019/20 Outturn | 2020/21 Annual Target | 2020/21 Q4 Performance | Short Term DOT against Q3 2020/21 | | Long Term DOT against Q4 2019/20 | |
|--|-------------------|-----------|-----------------|-----------------------|------------------------|-----------------------------------|-------|----------------------------------|-------|
| | | | | | | | | | |
| % of service users receiving direct payments | Bigger is better | 10% | 35.7% | 36.0% | AMBER 34.7% | ↓ | 36.0% | ↓ | 35.7% |
| Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+) | Smaller is better | 10% | 635.3 | 600 | GREEN 567.3 | ↓ | 301.9 | ↑ | 635.3 |

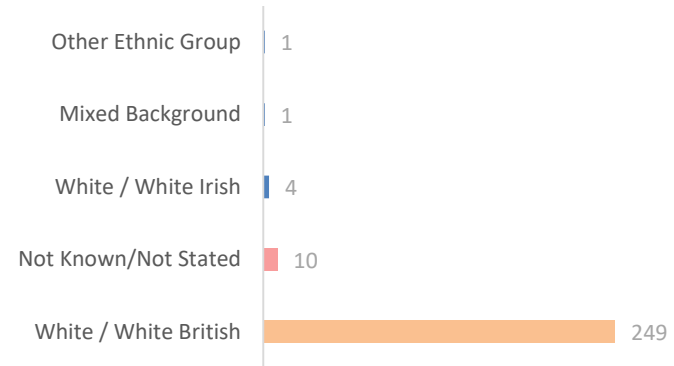
Positive Performance

- Improvement in the number of people receiving a Direct Payment when compared to 19-20
- Improvement in the number of Service Users 65+ permanently admitted into Long Term Care.

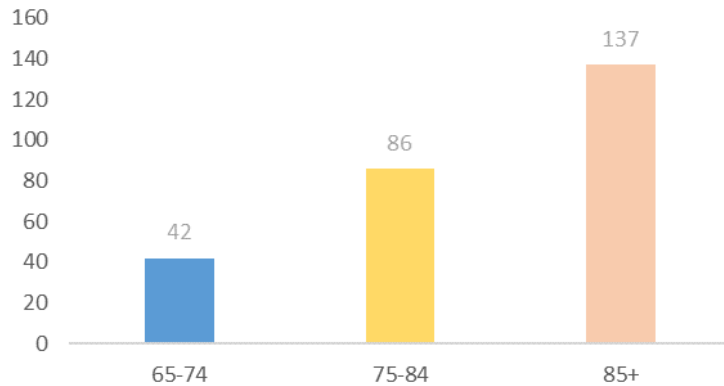
65+ Admissions by Support Reason



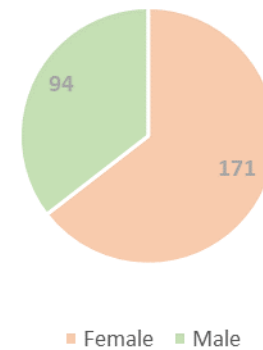
65+ Admissions by Ethnicity



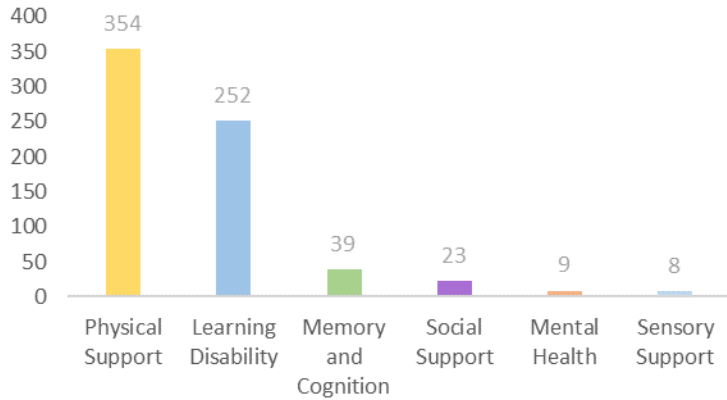
65+ Admissions by Age Group



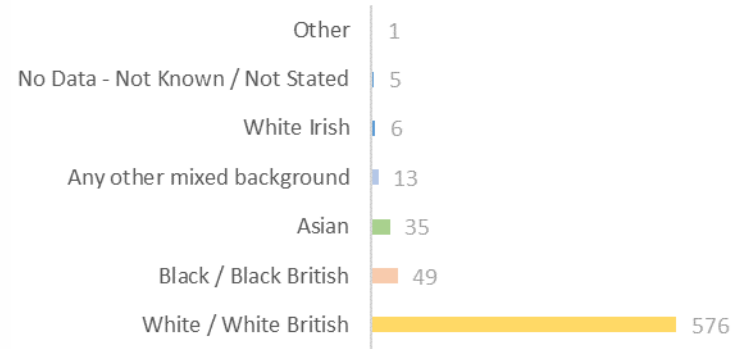
65+ Admissions by Gender



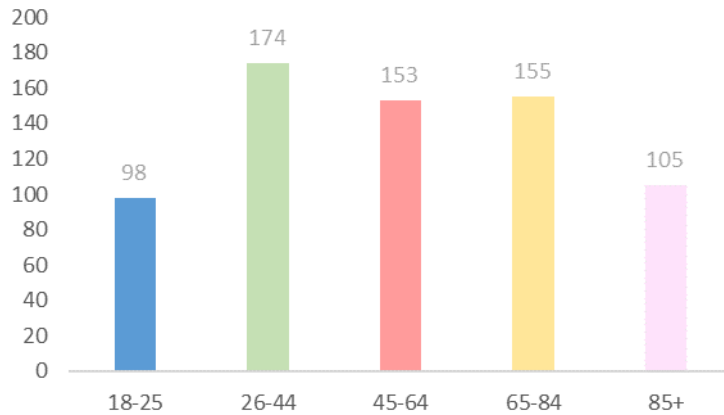
Direct Payments by Support Reason



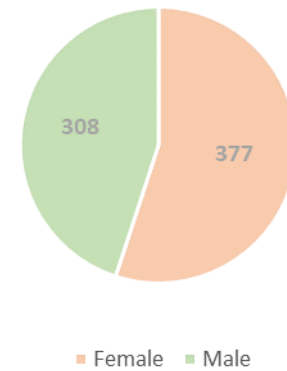
Direct Payment by Ethnicity



Direct Payments by Age Group

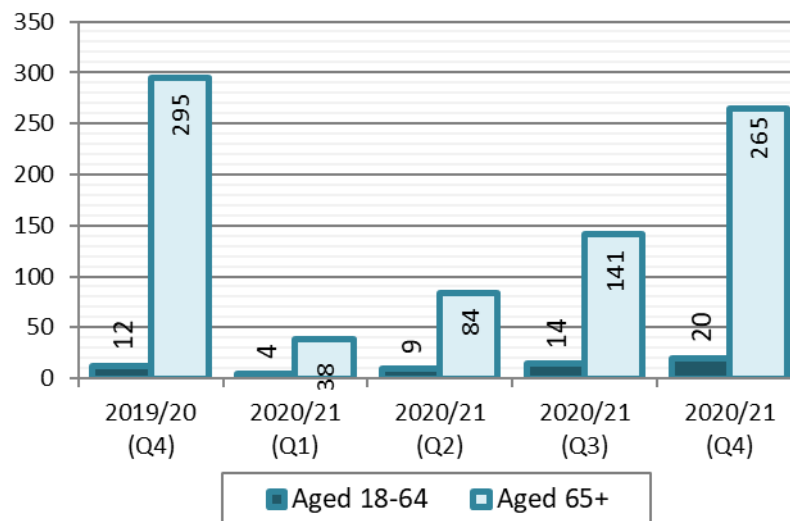


Direct Payments by Gender



ADULT SOCIAL CARE

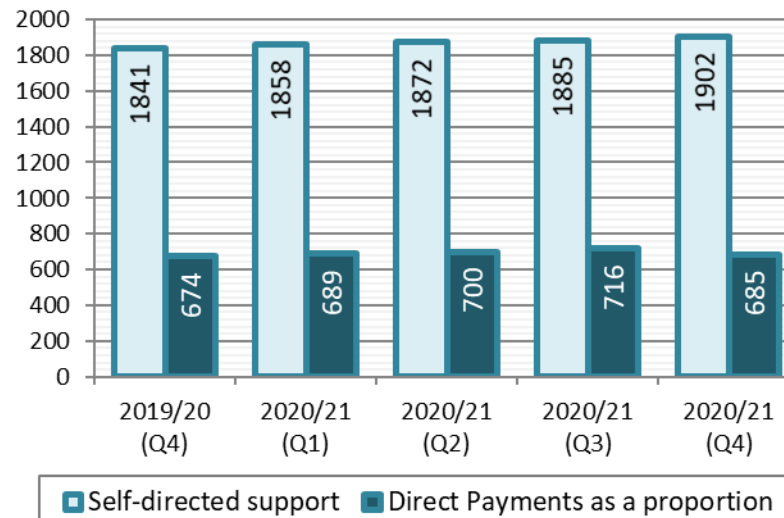
DP 09: Permanent admissions to residential and nursing care homes



By the end of Q4, there had been 20 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is 8 more than in 2019/20, when there was 12. There have been 265 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2019/20 there had been 295.

ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q4, there were 1,902 service users receiving self directed support, compared to 1841 at the same stage last year. There was a slight increase in the service users in receipt of direct payments from March 2020 compared to March 2021 (674 in March 2020) compared to 685 in March 2021).

Any questions?

