

ONESOURCE JOINT COMMITTEE

30 April 2021

Subject heading:

One Source Strategy Update 2020-21

Report author and contact details:

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Financial summary:

Not applicable

SUMMARY

The One Source Strategy 2020-2023, published in February 2020, set out the priorities for one source over the next three years. The global pandemic put on hold the full progression of this plan, as one source focussed on supporting Newham and Havering to manage the pandemic and to provide critical support to the local communities. This report provides an update on the achievements and challenges over the last year, and the focus for 2021/22.

RECOMMENDATIONS

1. To note the one source progress and next steps in Appendix 1.

REPORT DETAIL

1. Background

- 1.1 Our one source strategy 2020-2023, which was presented to the Joint Committee on 7th February 2020 and publically launched to staff later that month, built on the achievements and lessons learnt as a partnership. It set out our vision and priorities for the future, and how we would achieve them. It also outlined the strategic framework that will guide the way we work; the changes we will make to realise our potential as a business, and as individuals; and how we will be held to account.

1.2 The global pandemic put on hold the full progression of this plan, as one source focussed on supporting Newham and Havering to manage the pandemic and to provide critical support to the local communities.

2. one source 2020-21 overview and focus for 2021-22

2.1 One source made significant contributions to the management of the pandemic in both boroughs, whilst also continuing to deliver on non-covid work, despite the challenges experienced during this unprecedented time.

2.2 In reviewing the strategy a year after its launch, we are confident that the basics of the one source Strategy remain solid. However, inevitably in some areas delivery has stalled or slowed, as we prioritised support for Covid related projects and redeployed staff into Covid related roles. This leaves us behind on projects that support customer satisfaction and business improvement. Looking forward to 2021-22, we need to focus on getting back on track and prioritise the activities and projects that support this.

2.3 The presentation attached as Appendix 1 (oneSource 2020-2021 overview, and focus for 2021-2022) outlines progress, achievements and contributions made over 2020/21, along with the challenges during that year. It also outlines the focus and priorities for the next year, including a three-stage priorities plan for 2021.

Legal implications and risks: Not applicable

Financial Implications and risks: Not applicable

HR Implications and risks: Not applicable

Background Papers

None

Appendices:

1. oneSource 2020-2021 overview, and focus for 2021-2022