



Haverling

LONDON BOROUGH

Quarter 3 Performance Report 2020/21

Individuals O&S Sub-Committee

9 March 2021

About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q3 performance figures are available for both indicators.

Q3 Indicators Summary



Of the two indicators:

2 (100%) have a status of **Green** (on target).

Quarter 3 Performance

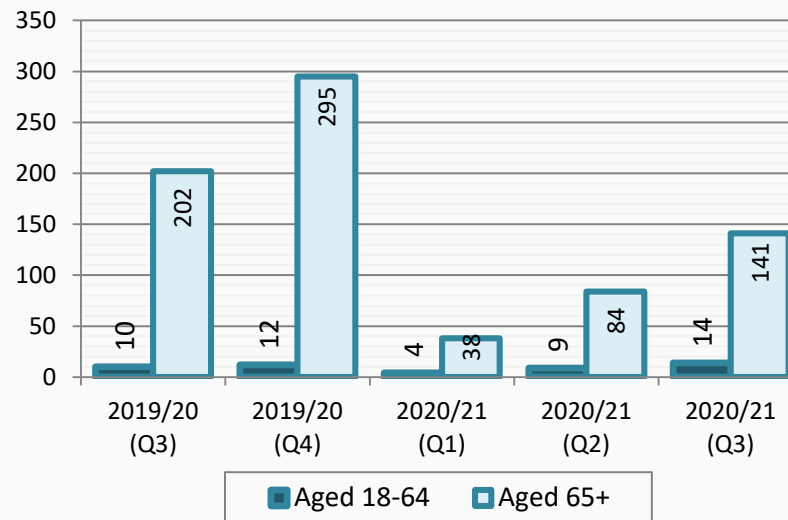
Indicator and Description	Value	Tolerance	2019/20 Outturn	2020/21 Annual Target	2020/21 Q3 Target	2020/21 Q3 Performance	Short Term DOT against Q2 2020/21		Long Term DOT against Q3 2019/20	
% of service users receiving direct payments	Bigger is better	10%	35.7%	36.0%	36.0%	GREEN 36.1%	↑	34.8%	↑	36.0%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	10%	635.3	600	445.8	GREEN 301.9	↑	186.3	↑	435

Positive Performance

- Consistent number of Service Users receiving Direct Payments – over a third of recipients of community based care are receiving their care via a Direct Payment. This is significantly above the London average of 27.4%.
- Improvement in the number of Service Users aged 65+ permanently admitted into Long Term Care. The average age of those permanently admitted has risen from 84 in Quarter 2 to 85 in Quarter 3, and 86.5% are aged 75+.

ADULT SOCIAL CARE

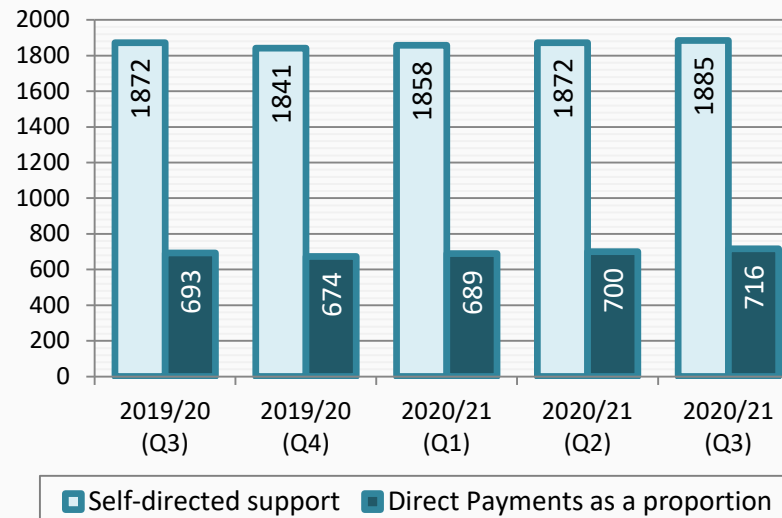
DP 09: Permanent admissions to residential and nursing care homes



By the end of Q3, there had been 14 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is 4 more than in 2019/20, when there was 10. There have been 141 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2019/20 there had been 202.

ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q3, there were 1,885 service users receiving self directed support, compared to 1872 at the same stage last year. There was a slight increase in the service users in receipt of direct payments from December 2019 compared to December 2020 (693 in December 2019) compared to 716 in December 2020).

Any questions?

