



Haverling

LONDON BOROUGH

Quarter 3 Performance Report 2020/21

Environment Overview & Scrutiny Sub-Committee

February 2021

About the Environment O&S Committee Performance Report

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
 - Improve air quality in the borough by reducing the level of NO₂
 - HMO licenses issued
 - HMOs enforced against
 - Total Penalty Charge Notices (PCNs) issued in month
 - Response rate for PCN Challenges and Representations
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated **Green**.
- It is important to note that though service delivery is returning to business as usual, there will be still be an impact on performance due to COVID-19.

Quarter 3 Performance

Indicator	Value	20.21 Annual Target	20/21 Q3 Target	20/21 Q3 Performance	Short Term DOT 20/21 Q2	Long Term DOT 19/20 Q3
Improve air quality in the borough by reducing the level of NO ₂ µgm ⁻³ (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	19.7 (Langtons) to 49.4 (Gallows Corner) 2019	19.7 (Langtons) to 49.4 (Gallows Corner) 2019	(Annual) 17.3 (Langtons) to 71.4 (Battis) 2018
HMO licenses issued	Bigger is better	N/A	N/A	10	↓ 12	↓ 13
HMOs enforced against	Bigger is better	N/A	N/A	7	↑ 1	↓ 13
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	23189	↓ 36235	↓ 31445
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	7 days GREEN	↑ 18 days	↑ 25 days

- During Quarter 3, there has been progress in the AQAP in a number of areas, including:
 - The Council is exploring the opportunities on spending on air quality monitoring as a permanent monitoring station would be too expensive to maintain given the amount of S106 funding available. Further clarity is expected.
 - The “Theatre in Education” programme took place in schools between the 3rd and the 13th of November via online and virtual sessions with 20 schools participating (reaching total capacity).
 - In late October, surveys were sent out to schools to monitor the modal shifts in transport. Results are anticipated.
 - The Local Plan and the Supplementary Planning Guidance document on air quality will be issued during the last quarter. The former will be based on the London Plan will include the Urban Greening Factor as an important element. The latter will deal with air quality neutrality, green spaces and combined heat and power.
 - Non-Road Mobile Machinery: at the time of the last update, 73 was active in the borough. 69 were compliant, 3 were non-compliant with exemptions given (Beam Park – RM9 6DE) and one was non-compliant with no exemptions given (Romford Gasworks – RM7 0EH)

- Infrastructure projects have commenced in Romford, Beam Park and Rainham. At Beam Park it is a priority to create adequate infrastructure for cyclists and pedestrians. The Romford project is in an earlier phase but it is going to be essential to make the pavements wide enough to be Covid-19 secure.
- Decision about the Town Hall electric vehicle charging point scheme is due soon. External funding to be provided by OZEV (Office for Zero Emission Vehicles) starting from next financial year, but also through other means as well (e.g. residential charging scheme. It is likely that there will be additional sources from e.g. the GLA or the Government. When projects go ahead, the town hall scheme might also fund itself through a carpool scheme.
- The Council is in contact with Carbon Footprint, an environmental not-for-profit organisation that provides tree planting for schools funded by organisations who wish to offset their carbon emissions and is promoting the scheme to schools.

- In October 2020, the School Streets were introduced in four schools in three locations: Squirrels Heath Infant & Junior School, Branfil Primary School, Hylands Primary School. There are no current plans for expanding this scheme, although a significant amount of schools have already expressed their interests in participating. Should external funding become available, it may be possible to add more schools, after the careful observation and evaluation of the current schemes.
- Public Protection has started preparing the Council's Anti-Idling Action Plan which includes the Council's Idling policies.

- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- During Quarter 3, the number of HMO licence applications has remained low as majority of compliant landlords have already contacted the Council.
- Due to Covid, the number of enforcement operations has been significantly reduced which is reflected in the performance this quarter.

Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- PCN issuance is lower due to Covid 19 with Tiers restricting motorists to essential travel. December also provided free parking in Council car parks.
- Due to lower issuance, staff are able to respond to challenges and representations quicker and has meant more individuals are paying.

Any questions?

