

A good
start for
every child

Enabling our children and families
to lead happy, healthy lives.

Families and
communities looking
after themselves
and each other

Front doors to sustainable services



Vision for Early Help, Support and Intervention;

The vision of Havering Children's Services is to ensure a good start for every child; enabling our children to lead happy, healthy lives. We want to deliver services more locally to fit the needs of children and families in the borough and ensure that advice and information is available at the point of need.

- Intervention is more likely to be successful, and cost effective, when need is identified at the earliest possible opportunity, before a crisis occurs and statutory intervention is required.
- The first five years of a child's life is the most formative and by coordinating services, activities and support that promote school readiness, familial relationships and a healthy lifestyle we are providing the best possible opportunity for every child to thrive.
- We are aware that not every family who could benefit from early support and intervention is benefitting from this.
- The community is at the heart of our offer, as evidenced by the 100+ volunteers that regularly give up their time to support our children's centre offer.
- Initiatives such as Local Co-ordination mean that we only see our community cohesion strengthening in the future.
- By developing a network of community locations we aim to bring greater flexibility to our offer which will enable us to respond to identified needs and demand in a particular area; we can bring our services to the community rather than expecting them to come to us.



Sustainable Front Doors Consultation

Background

- Analysis of children's centre usage in 2017 and 2018 showed that the majority of children/families living in the most deprived areas of the borough were not accessing children's centre services.
- We recognise the need to re-design services to ensure we are identifying needs and responding to demand at the earliest opportunity
- Redirection of funding to focus on services and not assets; focus on building community resources
- Deliver financial efficiencies and generate income back into the service.

Consultation

A public consultation was held between June and September 2019 (total 34 meetings) where residents were given opportunities to discuss the proposals and share their views at public meetings and via an online survey.

The proposal, in summary, was to retain three of the current seven centres and deliver services from community venues

During this process we also engaged with elected members and providers currently delivering out of the centres.

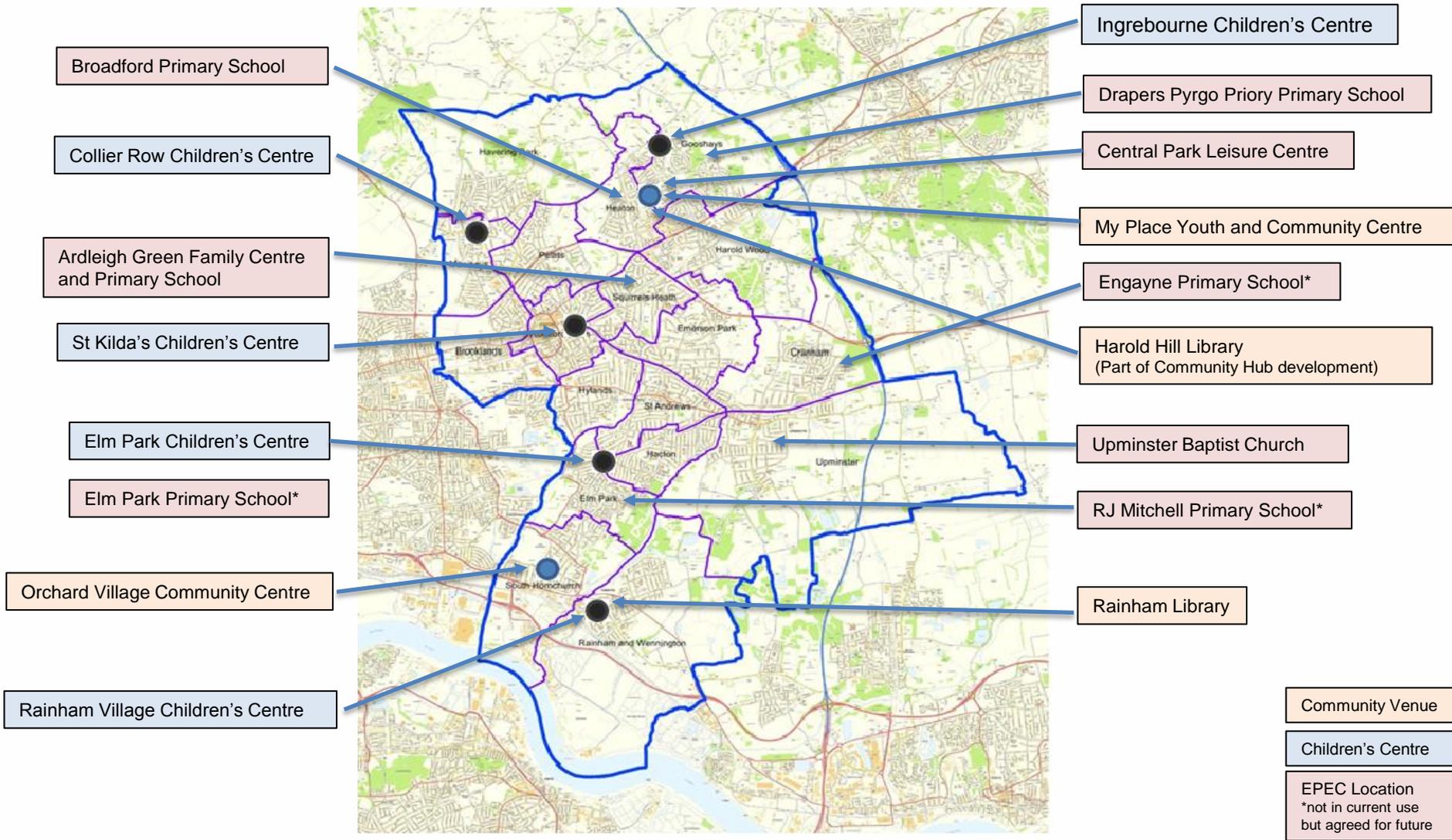
The consultation reiterated that the services provided by the children's centres are valuable to the community and residents;

'I have used children's centres since my child was 4 months old and relied on them for her to be social'

'They (children's centres) are an important resource to support young people and provide opportunities to make links in the community'

Key Consultation Findings

- 1,614 surveys completed in total
- 52% of 624 respondents disagreed or strongly disagreed with the proposals, 29% agreed or strongly agreed and 18% were neutral.
- 50% of those who responded agreed with the proposal to use community venues for service delivery.
- 50 potential community venues for service delivery were identified by residents responding to the survey.
- Some respondents commented that it would be better to have more options for accessing services and would make them more accessible across the community.
- 43% of 566 respondents said that they would find it difficult or very difficult to access services if the proposals were to go ahead, 28% said it would be easy or very easy and 30% were neutral.
- Collier Row Children's Centre was highlighted as the centre used most frequently, with Chippenham Road and Ingrebourne being the least well used (by respondents).
- Some residents expressed concern that services would be lost in key areas of the borough (particularly Harold Hill and Rainham).



Potential Offers

Havering Children's Centre Activities Timetable

[Midwifery](#)
[Health Visiting](#)
[Targeted Offer](#)
[Universal Offer](#)
[Parenting](#)
[Summer Parks Programme](#)

	Monday	Tuesday	Wednesday	Thursday	Friday
Collier Row Children's Centre (North) Linked Sites -Lawns Park	Community Midwifery By appointment only Child Minders Group 9:30am-12pm Baby Stay and Play (0-12mths) 9:30am-10:30am Musical Jelly Beans (0-5yrs) 11am-11.45am HENRY Healthy Families Programme 12pm-2:30pm Family Fun Session 0-11yrs 1:30pm-2:30pm	Community Midwifery By appointment only Butterflies 10am-11:30am Ready Steady Talk (Referral only) 10am-10:45am Sensory Play (0-2yrs) 1:30pm-2:30pm Bundles of Joy 1:15pm-2:45pm	Community Midwifery By appointment only Child Health Clinic 9:30am-11:15am Infant Feeding Café 10am-12pm Starting Solids Workshop (Referral only) 1pm-3pm	Community Midwifery By appointment only Child Development Checks 9:30am-12:30pm Stay and Play (0-5yrs) 1:15pm-2:30pm	Community Midwifery By appointment only Child Development Checks 9:30am-12:30pm Mellow Babies 10am-2pm Baby Massage (Referral only)
Ingrebourne Children's Centre (North) The offer at this centre includes all activities/services previously offered at Hilldene Chippenham Road Children's Centres Linked Sites -MyPlace Youth and Community Centre -Central Park Leisure Centre -Drapers Pyrgo Priory Primary School -Broadford Primary School -Harold Hill Library -Central Park	Community Midwifery By appointment only Child Health Review 9am-3pm (appointment only) Stay and Play (0-5 years) 10am-11:15am	Community Midwifery By appointment only Parent Group Leader Volunteer Training (EPEC) 9:15am-2:30pm Baby Stay and Play (0-12mths) 9.30am-10.30am Family Fun Session 0-11yrs 10:30am-11:30am Musical Jelly Beans (0-5 Years) 11.15am-12pm Baby Massage (Referral only)	Community Midwifery By appointment only Birth Registration 9am-3pm (appointment only) Child Health Review 9am-3pm (appointment only) Ready Steady Talk (Referral only) 10am-10:45am Stay and Play (0-5 years) 1:15-2:30pm	Community Midwifery By appointment only Birth Registration 9am-3pm (appointment only) Being a Parent Course (EPEC) 9:30am-11:45am Stay and Play (0-5 years) 10am-11:15am Baby Massage (Referral only) 10am-11am Musical Jelly Beans (0-5 Years) 1pm-1:45pm	Community Midwifery By appointment only Mellow Babies Parenting Course 9am-3pm Baby Stay & Play (0-12mths) 10am-11am Parent Craft Ante-Natal Classes 2pm-3pm

Havering Children's Centre Activities Timetable Cont.

Midwifery
 Health Visiting
 Targeted Offer
 Universal Offer
 Parenting
 Summer Parks Programme

	Monday	Tuesday	Wednesday	Thursday	Friday
St Kilda Children's Centre (Central) <small>Linked Sites -Ardleigh Green Family Centre and Primary School -Lodge Farm Park</small>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: blue;"><u>Child Development Checks</u> 9am-1pm</p> <p style="color: orange;"><u>Employment & Advice Surgery</u> 9:30am-12:30pm</p> <p style="color: red;"><u>Baby Stay and Play (0-12mths)</u> 10am-11am</p> <p style="color: blue;"><u>Living with Teenagers Course (EPEC)</u> 6pm-8pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: blue;"><u>Child Health Clinic</u> 9:30am-11:15am</p> <p style="color: orange;"><u>Infant Feeding Café</u> 10am-12pm</p> <p style="color: purple;"><u>Strengthening Families, Strengthening Communities: Gangs, Guns and Knife Crime</u> 12:30pm-2:30pm</p> <p style="color: blue;"><u>Child Development Checks</u> 1pm-5pm</p> <p style="color: orange;"><u>Ready Steady Talk</u> (Referral only)</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: purple;"><u>Strengthening Families, Strengthening Communities</u> 10am-1pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: orange;"><u>Butterflies</u> 10am-12pm</p> <p style="color: orange;"><u>Baby Massage</u> (Referral only)</p> <p style="color: purple;"><u>STOP Parenting Programme</u> 10am-1pm</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 1:15pm-2:30pm</p> <p style="color: orange;"><u>Parent Surgery</u> (Referral only) 1pm-7pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 9:45am-11am</p> <p style="color: orange;"><u>Musical Jelly Beans</u> 12:45pm-2:30pm (two sessions)</p> <p style="color: red;"><u>Family Fun Session 0-11yrs</u> 1:30pm-2:30pm</p>
Elm Park Children's Centre (South) <small>Linked Sites -Elm Park Primary School -RJ Mitchell Primary School -Upminster Baptist Church -Engayne Primary School -Harrow Lodge Park</small>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: blue;"><u>Child Development Checks</u> 9am-12pm</p> <p style="color: red;"><u>Baby Stay and Play (0-12mths)</u> 9:30am-10:30am</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 9:45am-11:00am</p> <p style="color: orange;"><u>Ready Steady Talk</u> (Referral only) 11.45am-12:15pm</p> <p style="color: orange;"><u>Musical Jelly Beans (0-5yrs)</u> 1:00pm-1:45pm</p> <p style="color: red;"><u>Family Fun Session 0-11yrs</u> 1:30pm-2:30pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 9:45am-11am</p> <p style="color: orange;"><u>Baby Massage</u> (Referral only)</p> <p style="color: orange;"><u>Musical Jelly Beans (0-5yrs)</u> 1:00pm-1:45pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: blue;"><u>Child Development Checks</u> 9am-12pm</p> <p style="color: orange;"><u>Good Beginnings Group</u> (Referral only) 9am-2:30pm (two sessions)</p>	
Rainham Village Children's Centre (South) <small>Linked Sites -Rainham Library -Orchard Village Community Centre -Spring Farm Park</small>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 10am-11:15am</p> <p style="color: orange;"><u>Ready Steady Talk</u> (Referral only) 1:30pm-2:15pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: orange;"><u>Baby Massage</u> (Referral only)</p> <p style="color: red;"><u>Baby Stay and Play (0-12mths)</u> 9:30am-10:30am</p> <p style="color: orange;"><u>Musical Jelly Beans (0-5yrs)</u> 11:00am-11:45am</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: orange;"><u>HENRY Healthy Families Programme</u> 9.30am-12pm</p> <p style="color: red;"><u>Family Fun Session 0-11yrs</u> 10:30am-11:30am</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 1:15pm-2:30pm</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p> <p style="color: blue;"><u>Child Health Clinic</u> 9:15am-11:15am</p> <p style="color: orange;"><u>Starting Solids Workshop</u> (Referral only) 10am-12pm</p> <p style="color: red;"><u>Stay and Play (0-5yrs)</u> 9:30am-10:45am</p>	<p style="color: green;"><u>Community Midwifery</u> By appointment only</p>

Reflection

- A reduction of the number of children's centres from, whilst retaining the current level of service delivery.
- Strengthen our offer in the north of the borough via Ingrebourne Children's Centre, Collier Row Children's Centre and linked community venues.
- Strengthen our offer in the south of the borough via Rainham Village Children's Centre, Elm Park Children's Centre and linked community venues.
- Increase availability and accessibility of targeted programmes, particularly in areas of the borough where deprivation is more prevalent and we receive a higher number of social care referrals.
- Consultation responses reiterated that Midwifery and Health Visiting services are valuable and necessary services delivered from our centres. We will retain these services within all five centres and further enhance our partnership offer in line with the 0-19 Healthy Child Programme.
- Further discussions to be undertaken to explore consultation with Cabinet which will include feedback from elected members.