

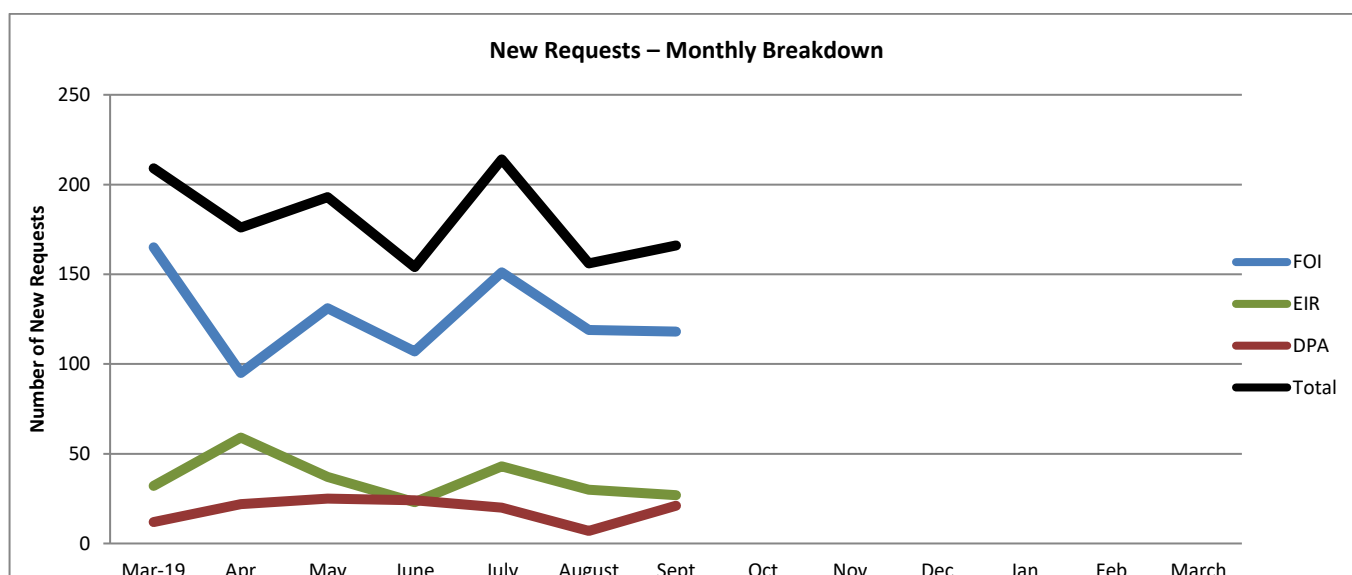
Monthly Performance on Response to Access Information Requests September 2019

These statistics show the volume of requests into the Council through the Access to Information Service and the performance across the Council.

All New Requests

**March 19 included for comparison only*

	Mar-19	Apr	May	June	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	total
FOI	165	95	131	107	151	119	118							721
EIR	32	59	37	23	43	30	27							219
DPA	12	22	25	24	20	7	21							119
Total	209	176	193	154	214	156	166							1059



All New Requests allocated to Departmental Information Officer (DIO)

SERVICE	CHIEF EXECUTIVE OFFICE & STAT 151 OFFICER	ACCESS TO INFORMATION	CHIEF OPERATING OFFICER	REGENERATION:	HOUSING	NEIGHBOURHOODS : Planning, Public Protection & Enforcement: Public Realm	NEIGHBOURHOODS: Highways, Strategic Waste Management, Development Transportation	NEIGHBOURHOODS: Registration & Bereavement	CHILDREN'S SERVICES	ADULT SOCIAL CARE	PUBLIC HEALTH	ONE SOURCE
requests	3	21	3	0	18	34	19	0	17	8	2	39
%	2%	13%	2%	0%	11%	20%	11%	0%	10%	5%	1%	23%

Number of Requests Closed

CLOSED REQUESTS	total closed	Average number of days taken	closed 20/30 days	% closed within time	From Media	From Company	From Individual	Data not held	Data disclosed in full	Data disclosed in part	Data withheld in full
FOI	127	24	74	58%	10	38	79	12	55	33	27
EIR	32	23	17	53%	1	8	23	4	11	9	8
TOTAL FOI/EIR	159		91	57%	11	46	102	16	66	42	35
GDPR	13	15	12	92%				n/a	n/a	n/a	n/a
OVEALL TOTAL	172	n/a		82%				n/a	n/a	n/a	n/a

The Information Commissioner's expectation of a good performing authority is: **95%**.

FOI REQUESTS CLOSED WITHIN 20 DAY DEADLINE

Requests closed in the current month	127
Requests closed within time	74
Average days to close	24
%age closed within the deadline	58%

EIR REQUESTS CLOSED WITHIN 20 DAY DEADLINE

Requests closed in the current month	32
Requests closed within time	17
Average days to close	23
%age closed within the deadline	53%

GDPR REQUESTS CLOSED WITHIN 40 DAY DEADLINE

Requests closed in the current month	13
Requests closed within time	12
Average days to close	15
%age closed within the deadline	92%

Rolling year performance

2019	Jan 19	Feb 19	March 19	April 19	May 19	Jun 19
FOI	40%	72%	69%	60%	69%	63%
EIR	36%	77%	78%	88%	78%	78%
GDPR	94%	94%	100%	95%	100%	95%

2019	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
FOI	70%	77%	58%			
EIR	76%	88%	53%			
GDPR	93%	82%	92%			

