



**METROPOLITAN
POLICE**

Working together for a safer London

Licensing Authority
London borough of Havering
Mercury House, Mercury Gardens
Romford
RM1 3SL

PC 118 KD David Fern
Romford Police Station
19 Main Road
Romford,
Essex
RM1 3BJ

Telephone: 01708 432781
Email:
David-
anthony.fern@met.police.uk
Date: 21st February 2012

Police wish to make representation against the application to vary the premises licence Hot and Tender, 1 Billet Lane RM11

Police feel that granting of such a licence would have a negative impact on the licensing objectives, in particular Prevention of Crime and Disorder, Public Nuisance and Public Safety.

- The premises are located within the saturation area of St Andrews Ward, this area is high lighted as being under stress.
- The cumulative impact of being open until 0230 hours in a mixed use area will cause further crime and disorder. This will be the only premises in the area open and is likely to be magnet for crime and disorder, along with public nuisance.
- The shop would attract predominately those who have been out drinking and enjoying the night time economy, many under the influence of alcohol and drugs.
- Police have conducted drugs test in licensed establishments within the vicinity and high readings have been reported of cocaine in these premises.
- There are likely to be fights at the location which is associated with alcohol fueled customers, especially given the hours requested.

Romford town centre which operates a late night economy in comparison suffers hugely from Violence at the weekend predominately between 0100 - 0300 hours.

- There is no public transport from Hornchurch at this time of night therefore members of the public will be loitering, waiting for taxi's or people to pick them up.
- This also becomes an area that illegal mini cabs target and this will increase the risk of public safety at the location.
- There will no doubt be Disorder caused by the customers who have ordered food at the location and remain outside the premises to consume it, along with litter and urination which tend to go hand in hand with those out at this hour.

This area is at present a fairly quiet street, the accumulation of individuals emerging into the street will wake neighbours through no more than cheery good byes, shutting of car doors, loud voices and gathering of groups. This will impact on the licensing objective prevention of Public nuisance.

Police could not support this application given the overall impact on the licensing objectives.

- **If the committee were to grant a variation to the licence against this representation, Police would seek to impose further conditions. This would include CCTV, employment of SIA door staff, restrictions on loitering outside the premises and consumption of food.**

CD6 A Premises Daily Register shall be kept at the premise. This register will be maintained and kept for a minimum of 12 months. This register should record the name of the person responsible for the premise on each given day. The Premises Daily Register shall record all calls made to the premises where there is a complaint made by a resident or neighbour of noise, nuisance or anti social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call and the time and date of the incident about which the call is made and any actions taken to deal with the call. The Premises Daily Register will be readily available for inspection by an Authorised Person throughout the trading hours of the premise. The Premises Daily Register will also record all incidents in relation to the use of any force by staff or Door Supervisors in the removal of persons from the premises. It shall record the time and date of the occurrence, name or brief description of the person removed, and details of the staff involved.

CD7 All Door Supervisors shall enter their full details in the Premises Daily Register at the commencement of work. This shall record their full name, home address and contact telephone number, the Door Supervisor's SIA registration number and the time they commenced and concluded working. If the Door Supervisor was supplied by an agency, details of that agency will also be recorded including the name of the agency, the registered business address and a contact telephone number.

- All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests.
- The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by door staff so as to ensure that there is no public nuisance or obstruction to the public highway.
- No person carrying any form of alcoholic drink, whether open or sealed, will be admitted to the premises after 2300 hours.
- Patrons will be prevented from eating and drinking outside the premises after 2300 hours. SIA staff will be employed to control this or a member of staff.
- SIA staff must be employed when licensable activity is after 0030- 0230 on all occasions. SIA staff will be provided with a written policy of the requirements by the premises; this must be approved by Havering police.

CD17 The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' which should be readily available for inspection by the relevant authority;

Site plan showing position of cameras and their field of view.

Code of Practice.

Performance specification e.g. storage capacity, image file size, FPS for each camera and purpose of each camera position

Operational requirement.

Incident log.

Maintenance records including weekly visual checks.

CD18 To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.

CD19 The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity.

CD20 The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.

CD21 A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.

PNGPG4 After close of business a rubbish patrol should pick up any flyers or rubbish which has been left in the close vicinity of the premises by customers including any bottles, cans and take way waste packaging.

The police licensing officer will continue to work with the applicant and their representative in an effort to develop the business and the community.

IF I can be of any further assistance in this matter please do not hesitate to contact me in the licensing office.

Yours sincerely

David Fern
Police licensing Officer
Havering Borough.

memo

From: Marc Gasson-Noise Specialist

To: Paul Jones-Licensing Officer.

Please call: Marc Gasson
Telephone: 01708 432749
Fax: 01708 432554
email: marc.gasson@havering.gov.uk
Textphone ☎: 01708 433175

My Reference : MDG/076388

Your Reference :

Date: 5 March 2012

Licensing Act 2003-Application to Vary Premises Licence
Hot & Tender, 1 Billet Lane, Hornchurch, Essex.

I refer to the above application and would object to any extension in the hours of the licensable activities being granted due to the close proximity of residential properties above the commercial properties in Billet Lane.

Any extension would give rise to an increase in public nuisance experienced by nearby residents to a later time which is unacceptable.

I trust this clarifies my position



Marc Gasson
Noise Specialist

From: Johnsigns1@aol.com [mailto:Johnsigns1@aol.com]
Sent: 18 April 2012 14:55
To: Paul Jones
Cc: CouncillorJohn Mylod
Subject: Fwd: Hot and Tender

To Paul Jones

Formal Objection to the variation to licence application for Hot and Tender.

At present Olivers pub and night club, which is almost directly opposite Hot and Tender, has a licence to stay open till 2.00am on Thursday and Sunday and 2.30am on Friday and Saturday . This has a potential of more than 500 patrons spilling out around the Hot and Tender vicinity . A significant number of them will be looking to buy take away food . Hot and Tender is a very small shop which can only possibly accommodate 6/8 people at one time. This means that any other late night revellers will not be making there way directly home which is a much safer alternative but milling around the Hot and Tender waiting to get served . This is potentially a very volatile situation in an area where in recent months there have already been a number of physical assaults specifically linked to that location and Olivers in particular. This significant number of usually young people, have indulged in consuming large amounts of alcohol until quite a late hour and poses a real threat to the local community and the surrounding shops in paticular.

There is also going to be a severe problem with the disposing of litter . These patrons of Hot and Tender will be walking around Hornchurch Town Centre whilst eating their food and once they are finished the litter will just be left around the centre for Havering Council to remove the next day including left over disgarded food. There are no toilet facilities available in the the town centre at this time in the early hours of the morning.

The related noise that will be ongoing in the area surrounding Hot and Tender will go on well past the 2.30 am licence application time and will be totally anti social and very disruptive to residents living nearby who no doubt will be kept awake or woken up by the crowds hanging around the small Hot and Tender area..

As ward councillors for St Andrews we both strongly object to any further extension being given to Hot and Tender on the above grounds and recommend that this cttee refuses this application .

The councils own Policy 012 states ' The LLA is committed to protecting the amenity of residents and businesses in the vicinity of licensed premises.

Councillor John Wood
Shadow Cabinet Member for Community Safety
Andrews Ward
Councillor for St Andrews Ward

Councillor John Mylod
Councillor for St



Telephone: +44 (0) 1708 479731
Mobile: +44 (0) 7500 554582
E-Mail: jpscraftern@jpscraftern.com

14 Queen's Court
27-31 Billet Lane
Hornchurch
RM11 1XP

24th February 2012

Mr Paul Jones
Licensing Officer
London Borough of Havering
Mercury House
Mercury Gardens
Romford RM1 3RX

Dear Sir,

“HOT ‘N TENDER”
1A BILLET LANE, HORNCHURCH
APPLICATION FOR LATE-NIGHT OPENING LICENCE

I am writing in support of this application to keep these premises open until 2:30am on Fridays and Saturdays, and on other special days. I live, and have lived, for nearly three years, approximately 200 yards from these premises.

For many years I practised as a solicitor dealing with local government matters, including those of environmental health. In my spare time, among other things, I run the Greater London branch of an international gastronomic society which is dedicated to the maintenance and raising of standards in food, wine and service, and in teaching: its members and its charitable work lay great store by food hygiene. In addition, I also have had some experience in dealing with environmental health matters in the criminal courts.

It is against this background that I can say that I have always found Hot ‘n Tender to be a very well-run, clean and efficient in operation. I am a customer there, from time to time, and through force of habit, I watch to see how the premises are maintained and the products are handled and served. Their attention to cleanliness extends to the outside of the premises, and I have always been impressed by the lack of litter and mess on surrounding streets and pavements. This is of benefit to the community, and would be a pity if it had to be stopped because they have to close early to prevent late night revellers from trying to gain access to their premises.

One always expects some degree of late-night noise in a built-up area, and this is no exception. The main problem is the noise which emanates from the Sainsbury premises in Billet Lane, as deliveries and unloading continue, round the clock, seven days a week, throughout the year.

Hot 'n Tender would provide a useful service by being open until half an hour after the nightclub closes. It would moderate the flow of pedestrians leaving the club at closing time; and the consumption of food and hot drinks would have a positive effect on those who have been consuming alcohol.

Perhaps more importantly, it provides an unofficial refuge for unaccompanied young women, or groups of unescorted young women, while they wait for lifts home, whether from family, friends or private hire companies, not least of all when the weather is inclement.

I have no hesitation whatsoever in supporting this application, without any qualification.

Yours faithfully,



J.P. SCRAFTON

IRRV(Hons), FCI Arb, MRSA(Hon)
Solicitor (Non-Practising)

PAUL JONES
LICENSING OFFICER

Billy Dry Cleaner
11 BILLET LAWF
HORWICH
RM11 1TS
27/2/12

I'm AWARE OF HOT & TENDER LATE
NIGHT APPLICATION. TO KEEP THE
SHOP OPEN UNTILL 02.30AM ON FRIDAY
& SATURDAY NIGHTS. I SUPPORT THIS
APPLICATION. AS THIS WOULD BE GOOD
FOR THE CUSTOMERS, LEAVING THE
NIGHT CLUB, AS EATING FOOD WOULD
MAKE THEM FEEL BETTER. AS THERE
IS NOWHERE ELSE TO GO. I TO GO
HOT & TENDER.

MOB: 07949 158056
SHOP: 01708 472 854



29th February, 2011.

**Attn: Paul Jones,
Licensing Officer,
Housing & Public Protection,
London Borough of Havering,
Mercury House,
Mercury Gardens
Romford RM1 3SL**

Dear Sir,

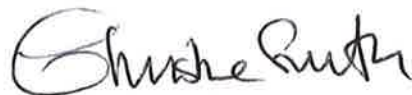
**Re: Licensing Act 2003 – Premises Licence Variation Application
Hot & Tender 1 Billet Lane Hornchurch RM11 1TS**

As a fellow shopkeeper with premises in Billet Lane, I have no objection whatsoever to the application for a premises licence for the above business.

The extended opening hours will in no way obstruct or interfere with any other business in the vicinity, will not be a public nuisance, cause any safety issues, or introduce more crime and disorder to Hornchurch.

If you wish to ask me any more questions on this matter, please do not hesitate to telephone/email.

Yours faithfully,



**Christine Smith
Director**



RECEIVED
2 MAR 2012

Designer Dental Clinic

For All Your Dental Needs

58 Billet Lane, Hornchurch, Essex RM11 1XA

Tel: 01708 441143

2 - MAR 2012

1st March 2012

Dear Sir/Madam

Re : Premises Licence Variation Application

1 Billet Lane , Hornchurch RM11 1TS

I am writing with regard to the late night licence for the Hot and Tender takeaway restaurants late night licence application, I fully support this application as it is a good and needed service for the people of the area and users of the local pubs and night clubs.

Yours Sincerely



Dr E. Marais



MR. Paul JONES
LICENSING OFFICER
LONDON BOROUGH OF HAVERING
Mercury House
Mercury Gardens
Romford RM1 3RX

Dear Sir,

"HOT 'N TENDER"
1 BILLET LANE, HORNCHURCH
APPLICATION FOR LATE-NIGHT OPENING LICENCE

I am aware of the application made for the opening hours of Hot 'N TENDER for the sale of hot food to be extended until thirty minutes after the nearby night club and public house close. I SUPPORT the application.

By operating a late night service, HOT 'N TENDER offer not only the service of serving hot food to people coming out of drinking establishments, but also a safe place for young women, singly or in groups, to wait for their transport home.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'P. Bonds'.

P. Bonds
Director



A Red Pepper

57 High Street, Hornchurch, RM11, 1TP
Tel: **01708 447 887**

Dear

Re: Premises license variation application for Hot and Tender, RM11 1TS

I am writing to inform you that I support the application of "Hot and Tender" to be opened till late as I think that it would not cause any problem to the local area.

I hope you would allow Hot and tender to be opened till late

Many thanks

Mr. Uddin

A handwritten signature in blue ink that reads "J. Uddin".

Manager

A Red Pepper
Indian Take Away

57 High Street
Hornchurch, Essex RM11 1TP

Tel: 01708 447 887

