

Havering Council

Monthly Report

February 2019

Workflow and Performance - 01/02/2019 to 28/02/2019

1. 'Top' Case Types Report

These are the main day to day member related cases measured under the Service Level Agreement.

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV00	Post Item	0	88	88	87	98.86	0	0	0
HV01	Admission	54	57	63	63	100.00	48	0	9
HV01b	Admissions (Automatic Enrolment)	0	0	0	0	100.00	0	0	0
HV01O	Opt-In	0	0	0	0	100.00	0	0	0
HV01R	Admissions (Monthly return)	0	0	0	0	100.00	0	0	0
HV01w	Online joiner form	41	88	99	99	100.00	30	0	3
HV02A	IFA IN (Actual)	6	3	0	0	100.00	9	0	0
HV02E	IFA in (estimate)	137	8	18	18	100.00	127	63	169
HV03A	Other TV in (actual)	3	1	1	1	100.00	3	0	63
HV03E	Other TV in (estimate)	66	10	11	11	100.00	65	32	146
HV04	Additional Contributions	0	1	1	1	100.00	0	0	4
HV04a	Additional Pension Contributions (APCS) actual	1	1	1	1	100.00	1	0	19
HV04e	Additional Pension Contributions (APCS) estimate	0	0	0	0	100.00	0	0	0
HV05	Maternity leave/LWOP	0	0	0	0	100.00	0	0	0
HV05w	Maternity leave/LWOP (Online Forms)	0	0	0	0	100.00	0	0	0
HV06	AVCs/FSAVCs	2	1	0	0	100.00	3	0	0
HV06A	Retirement AVC	0	0	0	0	100.00	0	0	0
HV07	Change of hours	11	20	11	11	100.00	20	4	36
HV07R	Change of Hours (Monthly Return)	0	0	0	0	100.00	0	0	0
HV07w	Change of hours (Online Forms)	4	37	40	40	100.00	1	0	4
HV08	Estimates - individual	19	45	39	39	100.00	25	0	6
HV09A	IFA Out (Actual)	1	2	3	3	100.00	0	0	3
HV09E	IFA Out (estimate)	14	8	6	6	100.00	16	0	14
HV09p	IFA Payment	0	0	0	0	100.00	0	0	0
HV10A	Other TV out (actual)	2	1	1	1	100.00	2	0	72
HV10E	Other TV out (estimate)	11	10	12	12	100.00	9	8	34
HV11	Deferred Benefits	207	41	32	32	100.00	217	11	65
HV11w	Deferred Benefits (online Leaver)	44	50	40	40	100.00	54	0	10
HV12	DBs into payment	52	40	17	17	100.00	75	3	58

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV12p	Deferred Payment	2	0	0	0	100.00	2	0	0
HV12z	DB into Payment (Disclosure)	3	0	1	1	100.00	2	0	46
HV13	Death in service	5	0	1	1	100.00	4	42	175
HV13p	Death in Service Payment	0	0	0	0	100.00	0	0	0
HV13w	Death in service (Online Forms)	1	0	0	0	100.00	1	0	0
HV14	Retirements (immediate)	28	6	11	11	100.00	23	7	97
HV14p	Retirement Payment	0	0	0	0	100.00	0	0	0
HV14q	Third tier ill health review	0	0	0	0	100.00	0	0	0
HV14v	P45	0	0	0	0	100.00	0	0	0
HV14w	Retirements (immediate online)	36	12	19	19	100.00	29	0	25
HV15	Benefit Revision	8	0	2	2	100.00	6	177	254
HV15p	Revision Payment	0	0	0	0	100.00	0	0	0
HV16	Refunds	34	34	37	37	100.00	31	0	20
HV16p	Refund Payment	3	0	3	2	66.66	0	0	20
HV16w	Refunds (Online Forms)	27	59	55	55	100.00	31	0	7
HV17	Opt outs	21	10	14	14	100.00	17	0	20
HV17d	Opt Out (3mths or more)	0	0	0	0	100.00	0	0	0
HV17r	Opt Out (less than 3 mths)	0	0	0	0	100.00	0	0	0
HV17w	Opt outs (Online Forms)	0	9	9	9	100.00	0	0	3
HV18	GMP (NI MOD)	2	30	22	22	100.00	10	0	10
HV19	Re-employments	0	0	0	0	100.00	0	0	0
HV20	Death on Pension	87	25	14	14	100.00	98	5	79
HV20d	Death on Deferred	0	2	0	0	100.00	2	0	0
HV20p	Death on Pension Payment	0	0	0	0	100.00	0	0	0
HV21s	S/term to L/term spouses	0	0	0	0	100.00	0	0	0
HV22	Estimates - employer	3	3	6	6	100.00	0	0	14
HV22w	Estimates (Online Forms)	0	0	0	0	100.00	0	0	0
HV23	Redundancy and Severance	3	0	2	2	100.00	1	0	28
HV23p	Redundancy Severance Payment	0	0	0	0	100.00	0	0	0
HV24	Correspondence (customer) - level 3	11	1	7	7	100.00	5	9	37
HV24A	Change of address	9	27	24	24	100.00	12	0	5
HV24B	Bank change	0	4	2	2	100.00	2	0	2
HV24C	Annual Covenant	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV24E	Correspondence (Employer)	8	7	4	4	100.00	11	109	166
HV24g	Correspondence (customer) - data	0	0	0	0	100.00	0	0	0
HV24H	EOY queries	0	0	0	0	100.00	0	0	0
HV24I	Employer Invoice	0	0	0	0	100.00	0	0	0
HV24k	General Cor - Level 1	0	0	0	0	100.00	0	0	0
HV24M	MSS Registration	0	4	3	3	100.00	1	0	7
HV24O	Opt out of e-comms	0	0	0	0	100.00	0	0	0
HV24S	Employer Security	1	0	0	0	100.00	1	0	0
HV24t	P60/Payslip	1	0	0	0	100.00	1	0	0
HV24v	General Cor - Level 2	31	48	38	38	100.00	41	0	13
HV24w	Correspondence (Web)	0	2	2	2	100.00	0	0	2
HV24x	Correspondence (Employer Risk)	1	0	1	0	0.00	0	0	25
HV24y	Invoice (Employer Risk)	0	0	0	0	100.00	0	0	0
HV24z	Chargable Case (Employer Risk)	0	0	0	0	100.00	0	0	0
HV25	Active GMP	11	1	10	10	100.00	2	0	14
HV25p	Pensioner GMP	1	0	1	1	100.00	0	0	20
HV26	Recovery of overpayment	0	0	0	0	100.00	0	0	0
HV27	Scheme Pays - Finance	0	0	0	0	100.00	0	0	0
HV28	Annual Allowance query	0	0	0	0	100.00	0	0	0
HV28I	LTA query	0	0	0	0	100.00	0	0	0
HV28p	tax to pay to HMRC	0	0	0	0	100.00	0	0	0
HV28y	Yearly AA Checks	0	0	0	0	100.00	0	0	0
HV29	Correspondence (DWP & tax)	0	0	0	0	100.00	0	0	0
HV30	Diary	0	27	26	26	100.00	1	0	0
HV30c	Cease pay - level 3	0	0	0	0	100.00	0	0	0
HV30d	Cease pay - Level 2	0	0	0	0	100.00	0	0	0
HV30e	Cease pay - Level 1	0	0	0	0	100.00	0	0	0
HV30H	End of Year Query - Havering	247	0	7	7	100.00	240	0	156
HV30L	Diary - Leaver with admin	0	0	0	0	100.00	0	0	0
HV30r	Diary (Employer Risk)	0	0	0	0	100.00	0	0	0
HV33	Childrens' pension review	2	0	0	0	100.00	2	0	0
HV34A	Divorce TVs and earmarking (actual)	0	1	0	0	100.00	1	0	0
HV34E	Divorce TVs (estimate)	2	1	2	2	100.00	1	0	5

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV35	Financial advisor estimate request	0	1	0	0	100.00	1	0	0
HV37	Valuation Clearance Cases	0	0	0	0	100.00	0	0	0
HV38	Crombie and injury allowance	0	0	0	0	100.00	0	0	0
HV38p	Crombie/Injury Payment	0	0	0	0	100.00	0	0	0
HV40	Bulk TVs	0	0	0	0	100.00	0	0	0
HV40t	TUPE	1	4	3	3	100.00	2	0	5
HV42	LG99 request	0	0	0	0	100.00	0	0	0
HV43w	Contribution Return Validation	0	0	0	0	100.00	0	0	0
HV44	Contribution posting	0	0	0	0	100.00	0	0	0
HV45	PR update	0	0	0	0	100.00	0	0	0
HV45a	Queries to Employer	0	0	0	0	100.00	0	0	0
HV46	ABS production	0	0	0	0	100.00	0	0	0
HV47	Contribution reconciliation	0	0	0	0	100.00	0	0	0
HV48	End of year member queries	0	0	0	0	100.00	0	0	0
HV48H	Havering EOY queries	0	0	0	0	100.00	0	0	0
HV49	Monthly conts income LG221	0	0	0	0	100.00	0	0	0
HV49a	Contribution Receipt Case	0	0	0	0	100.00	0	0	0
HV50	Complaints	0	1	0	0	100.00	1	0	0
HV51	IDRP and Ombudsman	0	0	0	0	100.00	0	0	0
HV52	ABS requests	0	2	0	0	100.00	2	0	0
HV53	DWP letter traces	6	1	0	0	100.00	7	0	0
HV56	Record Maintenance Query	0	0	0	0	100.00	0	0	0
HV56e	Record query End of Year	0	0	0	0	100.00	0	0	0
HV57	LG221 - late payers	0	0	0	0	100.00	0	0	0
HV57a	LG221 Late payers (Monies)	0	0	0	0	100.00	0	0	0
HV57b	LG221 Late payers (Missing)	0	0	0	0	100.00	0	0	0
HV57c	LG221 Late payers (Admin)	0	0	0	0	100.00	0	0	0
HV57d	Monthly Contributions Overpaid	0	0	0	0	100.00	0	0	0
HV57p	Late Payers PRUDENTIAL	0	0	0	0	100.00	0	0	0
HV58	AVC reconciliation	0	0	0	0	100.00	0	0	0
HV59	Life Certificate	4	0	4	4	100.00	0	2	87
HV59p	Police certificates	0	0	0	0	100.00	0	0	0
HV60	LPFA to Agency Payments	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV60p	CEP Payment	2	1	1	1	100.00	2	0	30
HV60r	Reclaim CEP	0	0	0	0	100.00	0	0	0
HV61p	AVC Payment	0	0	0	0	100.00	0	0	0
HV62p	Misc Payment	0	1	1	1	100.00	0	0	1
HV63p	Request Copy Certificates	0	0	0	0	100.00	0	0	0
HV64	DMT - combining care pay and contributions	0	0	0	0	100.00	0	0	0
HV64u	CARE recalculation URGENT	0	0	0	0	100.00	0	0	0
HV65	DMT - Annual AVC statements/lists	0	0	0	0	100.00	0	0	0
HV68A	Movement to 50/50 option	0	2	0	0	100.00	2	0	0
HV68B	Movement to full scheme	0	1	1	1	100.00	0	0	5
HV68R	Scheme Movement (Monthly Return)	0	0	0	0	100.00	0	0	0
HV70a	Scheme Pays election	2	0	0	0	100.00	2	0	0
HV70e	Scheme Pays Estimate	0	0	0	0	100.00	0	0	0
HV70p	Scheme Pays payment	0	0	0	0	100.00	0	0	0
HV71c	Death Nomination Form - Cohabiting Partners	0	0	0	0	100.00	0	0	0
HV71D	Death Nomination Form	5	8	10	10	100.00	3	0	5
HV75	Aggregation needed	129	24	14	11	78.57	139	1	38
HV76	Valuations	0	0	0	0	100.00	0	0	0
HV76b	Bond Renewals	0	0	0	0	100.00	0	0	0
HV76c	Cessation Valuations	3	0	0	0	100.00	3	0	0
HV76D	Admissions (Employer Risk)	5	0	1	0	0.00	4	0	57
HV76e	Cessation Estimate (Employer Risk)	0	0	0	0	100.00	0	0	0
HV76f	FRS17 / IAS19 Process	0	0	0	0	100.00	0	0	0
HV76v	Triennial Valuations	0	0	0	0	100.00	0	0	0
HV77	Concurrent Employments	4	0	1	1	100.00	3	0	32
HV78	AXIS Record Deletion	0	0	0	0	100.00	0	0	0
HV80	VTS Transfer	0	0	0	0	100.00	0	0	0
HV81d	Final Pay death	0	0	0	0	100.00	0	0	0
HV81l	Final pay leaver	0	0	0	0	100.00	0	0	0
HV81r	Final Pay retirement	0	0	0	0	100.00	0	0	0
HV81u	Underpin	0	0	0	0	100.00	0	0	0
HV82	Combining	0	0	0	0	100.00	0	0	0
HV83	EOY Process	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV84	2015 transition member	0	0	0	0	100.00	0	0	0
HV84w	Western Union	0	0	0	0	100.00	0	0	0
HV85	Invoices Chargeable/payable	0	0	0	0	100.00	0	0	0
HV86	Project Work GMP Pensions Revision	0	0	0	0	100.00	0	0	0
HV86r	Refund List	0	0	0	0	100.00	0	0	0
HV87	Project Work	0	0	0	0	100.00	0	0	0
HV89a	Technical AVC queries	1	0	1	1	100.00	0	0	4
HV89e	Technical Employer query	0	0	0	0	100.00	0	0	0
HV89r	Technical regulation queries	0	1	1	1	100.00	0	0	1
HV90	Compliments	0	0	0	0	100.00	0	0	0
HV92c	Court Order	0	0	0	0	100.00	0	0	0
HV92d	payroll change deduction	0	0	0	0	100.00	0	0	0
HV93	Pension Trace	0	1	0	0	100.00	1	0	0
HV94	Contact Centre call back - level 3	0	0	0	0	100.00	0	0	0
HV94a	Contact Centre call back - level 2	0	0	0	0	100.00	0	0	0
HV94b	Contact Centre call back - level 1	0	0	0	0	100.00	0	0	0
HV94c	Contact Centre call back - Data	0	0	0	0	100.00	0	0	0
HV95	Technical Member query	0	0	0	0	100.00	0	0	0
HV95a	Technical Newsletter articles	0	0	0	0	100.00	0	0	0
HV95b	Technical Staff updates	0	0	0	0	100.00	0	0	0
HV95c	Technical LPB tech reports	0	0	0	0	100.00	0	0	0
HV98	Post Number Change	0	0	0	0	100.00	0	0	0
HV98p	Post number change	2	0	2	2	100.00	0	0	30
HV98w	Post number change - web	0	0	0	0	100.00	0	0	0
HV99	Ad-Hoc Work (Employer Risk)	0	0	0	0	100.00	0	0	0

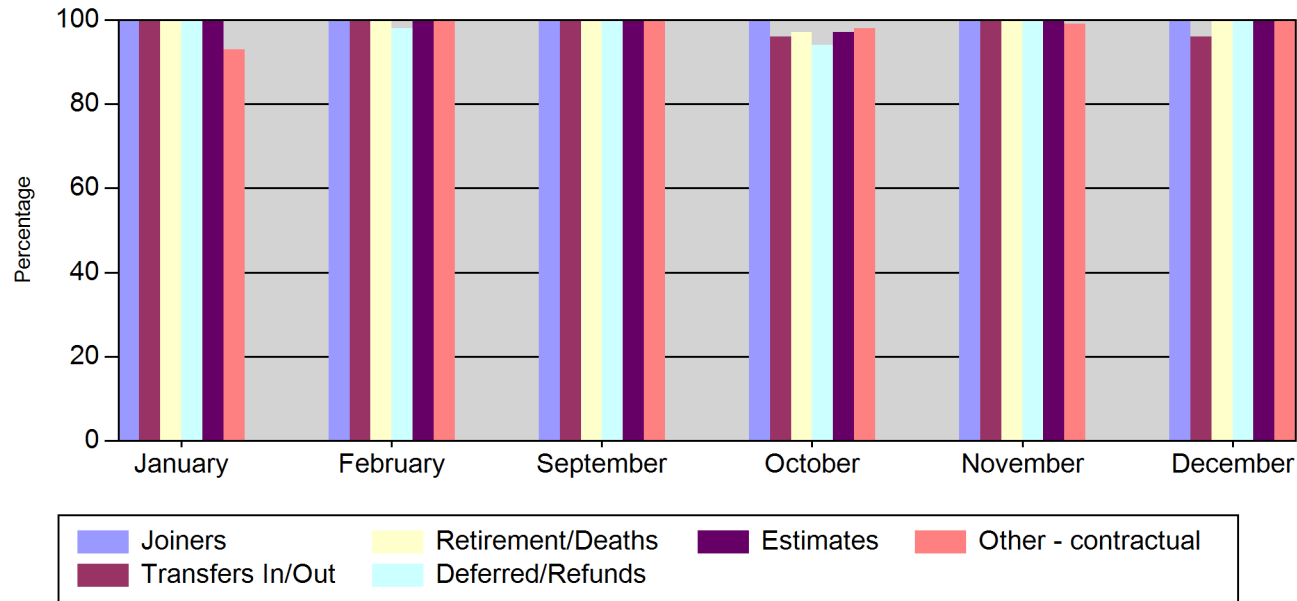
2. Cases completed summary

This is a grouped summary of all cases processed this month.

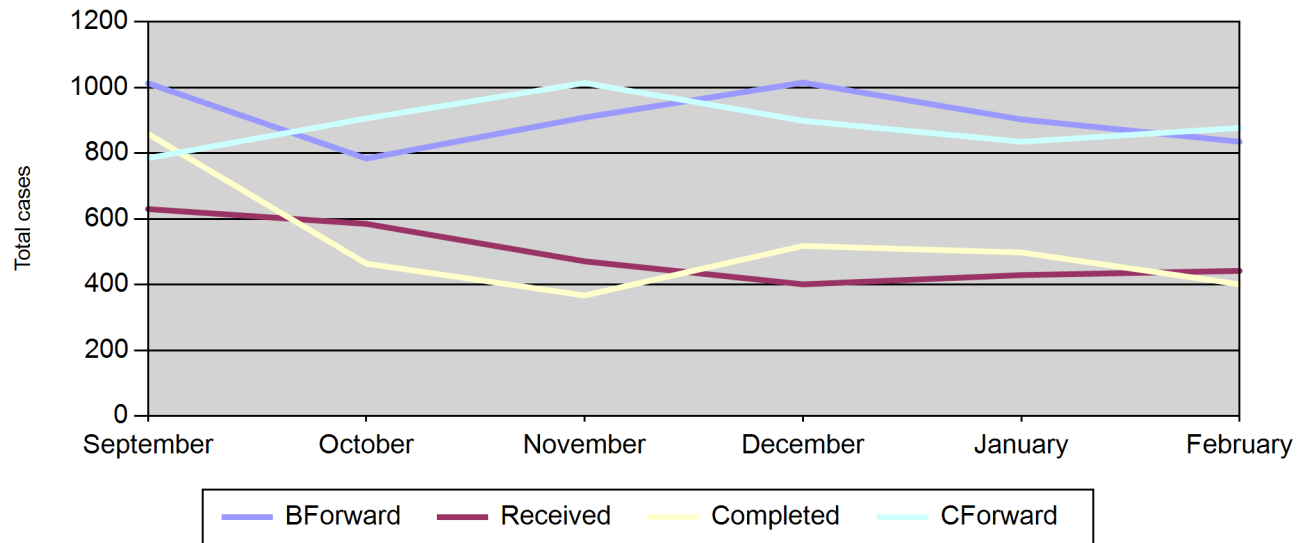
These figures include other lower profile cases included in the Service Level Agreement such as changes of hours, benefit revisions, GMP or DSS correspondence for example. These figures can be broken down or expanded upon request.

Description	B/fwd	Rec'd	Complete	On Time	% OT	C/fwd	Average Completed Time	Average Elapsed Time
Joiners	54	57	63	63	100.00	48	0	4
Transfers In/Out	240	43	52	52	100.00	231	12	62
Retirement/Deaths	172	71	43	43	100.00	200	14	102
Deferred/Refunds	244	75	72	71	98.61	248	3	35
Estimates	24	49	47	47	100.00	26	0	8
Other - contractual	101	147	124	124	100.00	124	23	41
Total	835	442	401	400	99.75	877		

Percentage of cases on time



Workload History

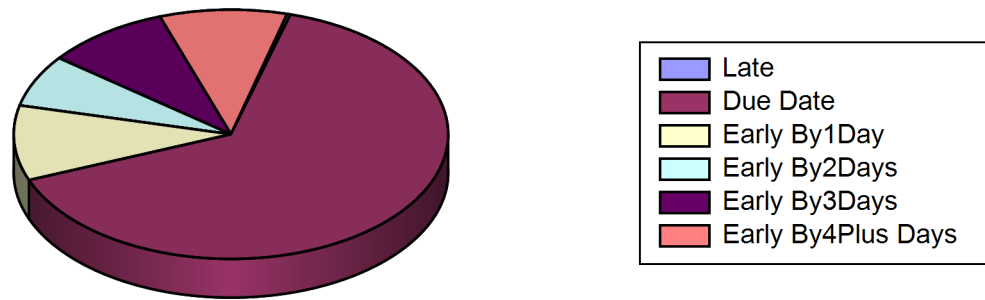


3. Cases completed Early

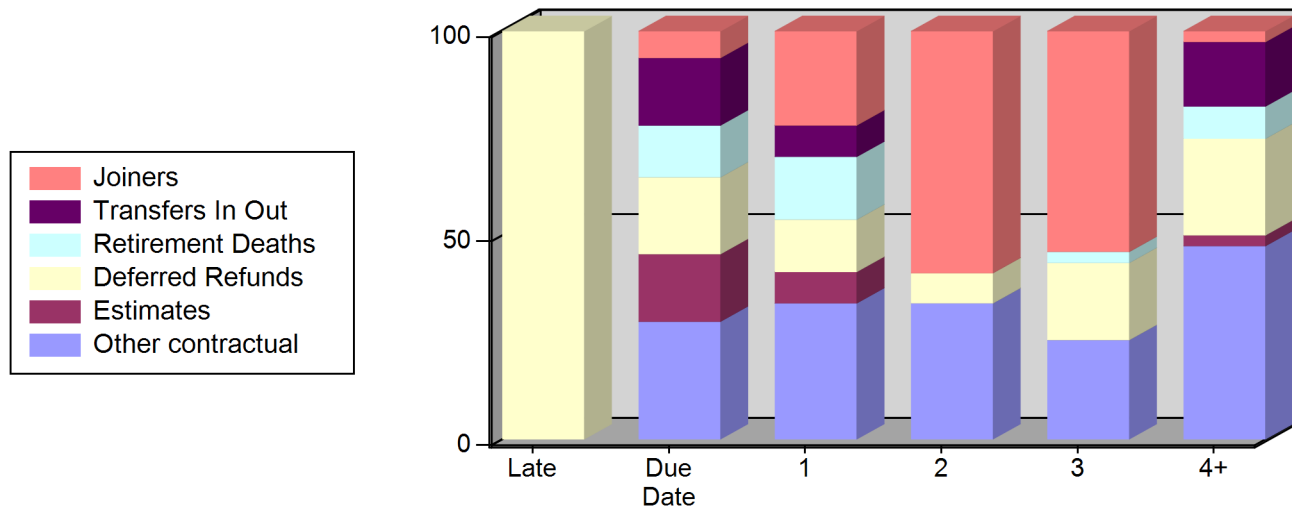
Of the 400 cases completed on time, 141 were completed early as detailed in the table below.

Description	1 Day Early	2 Days Early	3 Days Early	4+ Days Early
Joiners	9	16	20	1
Transfers In/Out	3	0	0	6
Retirement/Deaths	6	0	1	3
Deferred/Refunds	5	2	7	9
Estimates	3	0	0	1
Other - contractual	13	9	9	18
	39	27	37	38

Cases completed



Cases completed



4. Additional Work

The table below shows the total of other 'additional' cases processed this month. These are a combination of year end member queries or backlog work undertaken to improve data and record quality, and 'internal' cases used specifically by LPFA to aid our own administrative procedure.

None

5. 'Top' Cases not on time

None

6. Complaints and IDRP Cases

Client	Date Received	Case Type	Status	
[REDACTED]	26/02/2019	HV50	Progress	Details available on request

7. Life Certificates

8. Axis online take up numbers

9. Service Credits

10. Third tier ill-health 18 month and 3 year review dates

11. Annual Benefit Statements

Annual Benefits Statement to be sent at the end of August

12. Event report from HMRC

LTA increasing to 1.03 Million for 2018/2019

13. Cases on hold where date received is over 6 months

Case Type	Description	Cases
HV03E	Other TV in (estimate)	1
HV20	Death on Pension	14

14. Web site Statistics

Month	Successful Page Requests	Average Page Requests per day
January 2018	0	0
February 2018	0	0
March 2018	0	0
April 2018	0	0
May 2018	0	0
June 2018	0	0
July 2018	0	0
August 2018	0	0
September 2018	0	0
October 2018	0	0
November 2018	0	0
December 2018	0	0

15. Membership Statistics

These are the total status types for each employer updated on Altair on the last day of the relevant month and are not to be used for actuarial purposes.

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV08070	Combined Service						
HV10500	L.b.of Havering	4690	487	4685	4881	867	474
HV10501	Acit Services Ltd						
HV10502	Abbs Cross School	39	7	22	28	6	3
HV10503	Frances Bardsley Academy	71	10	40	31	2	6
HV10504	Sixth Form College	92	6	73	34	2	8
HV10505	Havering College Fhe	261	9	395	175	19	39
HV10506	Coopers Coborn	44	11	39	21	3	4
HV10507	Sacred Heart Of Mary	52	3	31	22		4
HV10508	Citizens Advice Bureaux				5		
HV10509	Hav Mags Court Cttee			5	14	6	1
HV10510	Morrisons			7	35	2	
HV10511	Ppies						
HV10512	May Gurney				2	1	
HV10513	Almo		1	57	29	6	5
HV10514	Slm Food And Beverage Ltd			1			
HV10515	Slm Fitness And Health Ltd	3	10	4	2	2	
HV10516	Slm Community Leisure C T	45	16	12	11	1	1
HV10518	Catering For Education			1			
HV10519	The Chafford School	32	13	11	13		1
HV10520	Drapers Academy	53	6	28	4		1
HV10521	The Brittons Academy	60	5	43	21	2	3
HV10522	Campion School	72	12	43	11		3
HV10523	Hall Mead School	81	17	55	17	3	8
HV10524	St Edwards Snr Academy	48	8	49	16	1	1
HV10525	Emerson Park School	64	5	12	10		4
HV10526	Redden Court School	63	6	20	11		7
HV10527	The Royal Liberty School	1	12	11	4	3	2
HV10528	Volker				1		
HV10529	The Albany School	54	12	19	9	2	3
HV10530	Family Mosaic			36	39		
HV10531	Upminster Infant Academy	24		8	4		1

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependand	Status 9 Frozen Refund
HV10532	Upminster Junior Academy	20	3	6	7		
HV10533	Bower Park Academy	50		17	7		5
HV10534	Drapers Brookside Jnr School	28	2	4	2		1
HV10535	Langtons Junior Academy	28	1	4	1	1	
HV10536	Oasis Academy Pinewood	35	12	11	1		7
HV10537	Breyer Group Repairs	7		3	3		
HV10538	Breyer Group Voids	2					
HV10539	Rise Park Infant Academy	32	5	6	1		
HV10540	Rise Park Junior Academy	43	3	8			4
HV10541	Elutec						
HV10542	Pyrgo Priory Primary School	79	6	5	1		4
HV10543	Dycorts School	38	10	13	5		1
HV10544	Caterlink			4			
HV10545	Drapers Maylands	7					3
HV10546	Ravensbourne Academy	67	11	9	3		1
HV10547	Drapers Brookside Infants	30		1	1		
HV10548	Sodexo			2			
HV10549	Benhurst Primary School	33		3			
HV10550	Concordia Academy	2					
HV10551	Olive Academy Trust	3		4	2		1
HV10552	Marshalls Park Academy	55		11	3		
HV10553	Royal Liberty Academy	40		7	3		
HV10554	Accent Catering	6					
HV10555	Scargill Infant Academy	29		1			2
HV10556	Scargill Junior Academy	22		3	1		1
HV10557	Whybridge Junior Academy	18			1		1
HV10558	Parklands Junior School	31	1	2	2		1
HV10559	Harrow Lodge Primary School	51					
HV10560	Harrison Catering	4					
HV10561	Gaynes Academy	23			4		
HV10562	Hacton Academy	50		2			
HV10563	Sanders Academy	33		2			
HV10564	Dame Tipping Academy	15					
HV10565	Lewis And Graves Partnr Ltd	5					
	Total	6735	710	5835	5498	929	611

16. Membership Movements 2018- 2019

These are the year to date number of new statuses since 1 April 2018

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV08070	Combined Service			6			1
HV10500	L.b.of Havering	738		203	197	47	116
HV10501	Acit Services Ltd						
HV10502	Abbs Cross School	1		1	2		2
HV10503	Frances Bardsley Academy	13		9	3		2
HV10504	Sixth Form College	2			4		
HV10505	Havering College Fhe	43		24	5	6	14
HV10506	Coopers Coborn	3		4			
HV10507	Sacred Heart Of Mary	4			1		2
HV10508	Citizens Advice Bureaux						
HV10509	Hav Mags Court Cttee						
HV10510	Morrisons				1	1	
HV10511	Ppies						
HV10512	May Gurney						
HV10513	Almo						
HV10514	Slm Food And Beverage Ltd						
HV10515	Slm Fitness And Health Ltd					2	
HV10516	Slm Community Leisure C T						
HV10518	Catering For Education						
HV10519	The Chafford School				2		
HV10520	Drapers Academy	1					
HV10521	The Brittons Academy	5		7	2		1
HV10522	Campion School	9		4	1		
HV10523	Hall Mead School	15		6	5	1	7
HV10524	St Edwards Snr Academy	3		4	2		
HV10525	Emerson Park School	2			1		1
HV10526	Redden Court School	9		6			4
HV10527	The Royal Liberty School	1					
HV10528	Volker						
HV10529	The Albany School	8			1		
HV10530	Family Mosaic				3		
HV10531	Upminster Infant Academy	4		1			1

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10532	Upminster Junior Academy	3		1			1
HV10533	Bower Park Academy	12		2	2		6
HV10534	Drapers Brookside Jnr School						
HV10535	Langtons Junior Academy			2	1		
HV10536	Oasis Academy Pinewood	1		2			1
HV10537	Breyer Group Repairs						
HV10538	Breyer Group Voids						
HV10539	Rise Park Infant Academy						1
HV10540	Rise Park Junior Academy						
HV10541	Elutec						
HV10542	Pyrgo Priory Primary School	7		2			1
HV10543	Dycorts School	10		8			2
HV10544	Caterlink			3			
HV10545	Drapers Maylands	1					
HV10546	Ravensbourne Academy	14		7			2
HV10547	Drapers Brookside Infants			1			
HV10548	Sodexo						
HV10549	Benhurst Primary School	5					
HV10550	Concordia Academy						
HV10551	Olive Academy Trust	1					1
HV10552	Marshalls Park Academy	7		4			1
HV10553	Royal Liberty Academy	9		2			
HV10554	Accent Catering						
HV10555	Scargill Infant Academy	3		1			2
HV10556	Scargill Junior Academy	1		3	1		1
HV10557	Whybridge Junior Academy	1					
HV10558	Parklands Junior School	10		2	2		2
HV10559	Harrow Lodge Primary School	1					
HV10560	Harrison Catering						
HV10561	Gaynes Academy	28			4		1
HV10562	Hacton Academy	52		2			
HV10563	Sanders Academy	35		2			
HV10564	Dame Tipping Academy	15					
HV10565	Lewis And Graves Partnr Ltd	5					
	Total	1082		319	240	57	173

17. Year end Processing for period 2018- 2019

Employer	Employer Name	Return received	New Confs Return Received	Confs Posted	PR Posted	Queries uploaded to website
HV10500	L.B.OF HAVERING		N/A			
HV10502	ABBS CROSS SCHOOL		N/A			
HV10503	Frances Bardsley Academy		N/A			
HV10504	SIXTH FORM COLLEGE		N/A			
HV10505	Havering College FHE		N/A			
HV10506	COOPERS COBORN		N/A			
HV10507	SACRED HEART OF MARY		N/A			
HV10515	SLM Fitness and Health Ltd		N/A			
HV10516	SLM Community Leisure C T		N/A			
HV10519	THE CHAFFORD SCHOOL		N/A			
HV10520	DRAPERS ACADEMY		N/A			
HV10521	THE BRITTONS ACADEMY		N/A			
HV10522	CAMPION SCHOOL		N/A			
HV10523	HALL MEAD SCHOOL		N/A			
HV10524	ST EDWARDS SNR ACADEMY		N/A			
HV10525	EMERSON PARK SCHOOL		N/A			
HV10526	REDDEN COURT SCHOOL		N/A			
HV10529	THE ALBANY SCHOOL		N/A			
HV10531	UPMINSTER INFANT ACADEMY		N/A			
HV10532	UPMINSTER JUNIOR ACADEMY		N/A			
HV10533	BOWER PARK ACADEMY		N/A			
HV10534	DRAPERS BROOKSIDE JNR SCHOOL		N/A			
HV10535	LANGTONS JUNIOR ACADEMY		N/A			
HV10536	OASIS ACADEMY PINWOOD		N/A			
HV10537	BREYER GROUP REPAIRS		N/A			
HV10538	BREYER GROUP VOIDS		N/A			
HV10539	RISE PARK INFANT ACADEMY		N/A			
HV10540	RISE PARK JUNIOR ACADEMY		N/A			
HV10542	PYRGO PRIORY PRIMARY SCHOOL		N/A			
HV10543	DYCORTS SCHOOL		N/A			
HV10545	DRAPERS MAYLANDS		N/A			
HV10546	RAVENSBOURNE ACADEMY		N/A			
HV10547	DRAPERS BROOKSIDE INFANTS		N/A			
HV10549	BENHURST PRIMARY SCHOOL		N/A			

Employer	Employer Name	Return received	New Confs Return Received	Confs Posted	PR Posted	Queries uploaded to website
HV10550	CONCORDIA ACADEMY		N/A			
HV10551	OLIVE ACADEMY TRUST		N/A			
HV10552	MARSHALLS PARK ACADEMY		N/A			
HV10553	ROYAL LIBERTY ACADEMY		N/A			
HV10554	ACCENT CATERING		N/A			
HV10555	SCARGILL INFANT ACADEMY		N/A			
HV10556	SCARGILL JUNIOR ACADEMY		N/A			
HV10557	WHYBRIDGE JUNIOR ACADEMY		N/A			
HV10558	Parklands Junior School		N/A			
HV10559	Harrow Lodge Primary School		N/A			
HV10560	Harrison Catering		N/A			
HV10561	Gaynes Academy		N/A			
HV10562	Hacton Academy		N/A			
HV10563	Sanders Academy		N/A			
HV10564	Dame Tipping Academy		N/A			
HV10565	Lewis and Graves Partnr Ltd		N/A			