



CRIME AND DISORDER OVERVIEW AND SCRUTINY COMMITTEE

Subject Heading:

Crime and Disorder Overview and Scrutiny Committee Performance Indicators - Quarter 3 (2018/19)

SLT Lead:

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Policy context:

The report sets out Quarter 3 performance for indicators relevant to the Committee.

Financial summary:

There are no direct financial implications arising from this report. However adverse performance against some performance indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience financial pressures from demand led services.

The subject matter of this report deals with the following Council Objectives

Communities making Havering
Places making Havering
Opportunities making Havering
Connections making Havering

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SUMMARY

The report provides information on performance against the indicators previously requested by the Crime and Disorder Overview and Scrutiny Sub-Committee during Quarter 3 (October – December 2018).

RECOMMENDATIONS

That the Crime and Disorder Overview and Scrutiny Committee note the contents of the report; consider the performance information required going forward; and request information as set out in the report.

REPORT DETAIL

Deployable Police resources compared with establishment

Information has been requested by the Committee on the following police resourcing information:

1) Shifts where minimum staffing strength is met

This information is not available in an accessible format on the Metropolitan Police internal 'dashboards' which are used to obtain information for points 2 and 3 of this report. An attempt was made to obtain this information for the July meeting of the *Overview and Scrutiny Committee* through a request submitted in good time to the department of the Metropolitan Police concerned with resourcing performance, however completion of this request was postponed on the grounds that it was not;

- a) a Met led request
- b) a legal requirement (FOIA)
- c) a HMICFRS request
- d) a MOPAC Board request
- e) an Met wide requirement.

Under Section 4 of the *Local Authorities (Overview and Scrutiny Committees) (England) Regulations 2012*, a written request from the Committee to police would make provision of this information a legal requirement, and would also ensure that this information could be prepared using a consistent method by the police department which handles this information.

2) Working days lost to aid abstractions from ring fenced roles / Neighbourhood officers abstracted by rank

For those officers posted to Dedicated Ward Officer (DWO) roles, the number of working days lost due to abstractions each month are as shown in *table 1*, based on converting the figure provided in hours into eight-hour working days.

Table 1. Working days abstracted by rank

	PC		PCSO		Acting Sergeant	
	Days Abstracted	Not Abstracted	Days Abstracted	Not Abstracted	Days Abstracted	Not Abstracted
Jul 17	48.63 (7.3%)	616.8 (92.7%)	34.2 (9.6%)	323.8 (90.4%)	1.25 (8.2%)	14 (91.8%)
Aug 17	195.9 (29.9%)	458.6 (70.1%)	27.5 (8.3%)	303.8 (91.7%)	2.4 (14.6%)	14 (85.4%)
Sep 17	79.5 (13.4%)	511.7 (86.6%)	16.9 (5.6%)	284.9 (94.4%)	0 (0%)	19.3 (100%)
Oct 17	232.6 (36.4%)	407.1 (63.6%)	96.8 (32.3%)	202.8 (77.7%)	7.3 (32.4%)	15.2 (77.6%)
Nov 17	151.3 (21.7%)	545 (78.3%)	63.3 (18.5%)	279.3 (81.5%)	0 (0%)	18.2 (100%)
Dec 17	49.8 (8.9%)	509.2 (91.1%)	7.8 (2.4%)	316.9 (97.6%)	2.6 (15.2%)	14.5 (84.8%)
Jan 18	36.8 (5.5%)	639.9 (94.5%)	13.8 (4%)	331.9 (96%)	No one is shown in the data as performing as an Acting Sergeant during Q4 17/18 onwards	
Feb 18	37.8 (5.8%)	609 (94.2%)	7.3 (2.3%)	313.2 (97.7%)		
Mar 18	21.5 (3%)	676 (97%)	5.8 (1.8%)	335.8 (98.2%)		
Apr 18	45.1 (7.4%)	573.2 (92.6%)	14.3 (4.6%)	294.2 (95.4%)		
May 18	96.9 (13.3%)	631 (86.7%)	49.8 (14.2%)	299.7 (85.8%)		
Jun 18	84 (12.4%)	591 (87.6%)	52 (14.4%)	310 (85.6%)		
Jul 18	135.25 (21.9%)	480.92 (78.1%)	74.81 (21.4%)	274.66 (78.6%)		
Aug 18	30 (5%)	564.45 (95%)	9.38 (3.1%)	293.69 (96.9%)		
Sep 18	26.88 (4.63%)	553.02 (95.37%)	9.75 (3.14%)	300.81 (96.86%)		
Oct 18	N/A – Request made.					
Nov 18						
Dec 18						

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The table below shows the % of abstraction for East Area BCU as the data for Havering is currently unavailable. The highest level of abstraction in quarter 3 was seen in November at 11.7%.

Abstraction/ Month (EA)	Total Abstraction %
Oct 18	8.7%
Nov 18	11.7%
Dec 18	4.6%

Data from MOPAC DWO Abstraction Dashboard

3) Number of officers abstracted for aid, court and training (eight-hour working days) / officer roles abstracted

The number of officers abstracted for each duty is difficult to provide in a simple form due to various shift patterns being worked such as part-time or compressed hours, or an abstraction only taking up part of a shift; therefore the number of officers abstracted would not have provided a uniform representation and the figure is shown in *table 2* as the number of eight-hour shifts for which each role is abstracted from ward duties.

January to March saw the lowest levels of abstractions in the year monitored so far, and the first three months of the calendar year are, in theory, unlikely to have the same level of abstractions for demonstrations, sporting events, or festivals, as the summer months. The *local aid* figures for June include a significant amount of postings shown as *world cup aid*; however it is not known if these postings relate to activity on-borough or events elsewhere in London. In either case, it is wholly understandable that this significant sporting event would have placed a demand on police resources. Additionally, abstractions are recorded if officers are moved to a different ward across the borough and therefore this could reflect the increase or decrease in the figures. July saw a particular increase for PC's regarding 'Aid' abstractions. However, this reduced in both August and September.

Table 2. Working days abstracted by type and role.

	Aid		Local Aid		Training		Court		Staffing-up	
	PC	PCSO	PC	PCSO	PC	PCSO	PC	PCSO	PC	PCSO
Jul 17	-	-	4.25	13.5	41.4	20.7	-	-	2.4	-
Aug 17	11.9	-	36.1	2.6	76.6	24.9	-	-	71.4	-
Sep 17	2.25	-	8.9	1.25	55.6	14.7	1.1	-	11.6	-
Oct 17	-	-	161.3	70.1	65.5	23.7	5.8	1.1	-	-
Nov 17	19.4	5.9	83.3	40.1	51	20.4	1.1	-	-	-
Dec 17	13.1	-	11.6	5.5	27	4.7	1.3	-	-	-
Jan 18	2.9	-	-	-	33.9	12.9	-	0.9	-	-
Feb 18	7	-	-	-	28.4	7.3	2.4	-	-	-
Mar 18	3.5	1.3	-	-	13.5	4.6	4.5	-	-	-
Apr 18	3.13	-	-	-	40	12.1	2	2	-	-
May 18	72.5	31.8	-	-	24.4	18	-	-	-	-
Jun 18	1.13	-	37.75	38.6	40.13	13.3	4.8	-	-	-
Jul 18	74.31	17.88	31.06	25.25	19.13	30.56	3.75	1.13	7	-
Aug 18	10.19	-	6.56	-	12.38	9.38	0.88	-	-	-
Sep 18	17.13	-	-	2.25	9.75	8.63	-	-	-	-

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Oct 18	N/A – Request for data made.
Nov 18	
Dec 18	

The data for table 2 is not currently available and has been requested to the central data insight team at Metropolitan police. However, data from a DWO abstraction dashboard is shown in the table 3 below for the EA (not available for Havering alone).

Abstraction Type/ Month (EA)	Aid	Local Aid	CAD	Custody	Staffing- Up
Oct 18	1.8%	0.0%	0.0%	6.8%	0.1%
Nov 18	1.6%	0.0%	0.0%	10.0%	0.0%
Dec 18	1.3%	0.0%	0.0%	3.1%	0.1%

Table 3: Data from MOPAC DWO Abstraction Dashboard

As the table shows, for all three months, the highest percentages of abstractions were for cover in the custody suites which saw the highest abstraction in November at 10%. Local Aid both saw 0% abstraction for all three months in quarter 3.

4) Working days lost to sickness (FTE – Havering and East Area Command)

This information can only be provided as a total figure for the East Area Command Unit. As with point 1 in this section; if this figure is required then it is recommended that a written request is submitted for police to provide this in a consistent format.

Response time to Immediate (I) and Significant (S) Grade Incidents

The MPS has a target to reach 90% of “Immediate” (I) graded calls within 15 minutes of the call being made. The MPS target for “Significant” (S) grade calls is to reach 90% within one hour of the call being made.

Data from police is no longer available as a percentage figure for each month; however is now provided as a rolling average for I and S grades of calls met within target times, and also domestic abuse calls in each of these gradings. The rolling average is provided from 4th September 2017, when revisions to the tri-borough model came into effect.

I-grades:

For the week commencing 10th December 2018 Havering has seen an improvement in the number of I calls reaching the target time with a rate of 85.9% (compared to 76.9% for the week commencing 24th September 2018, an increase of 9%). This is slightly below the overall BCU improvement which saw response rates of 87.4% for the week (an increase of 6% compared to the previous period reported).

For the same period, Havering DA I grade calls have seen an increase in the number of calls reaching targets with a rate of 87.8% compared to the 84.2% reported for the week commencing 24th September 2018. This is an improvement of 3.6%.

Comparing this to the overall East Area BCU figure which saw a slight reduction in response times of 0.2% for the same period seeing a response average of 84.8%.

By comparison, as an average since September 2017 Redbridge saw an average of 87.1%, and Barking and Dagenham an average of 85.6%. Havering has seen an improved average of 82% however still sits at least 2.4% lower than the other two boroughs.

S-grades:

The rolling averages since September 2017 are as follows: Locally, 79.3% of S grades are met within an hour, against 79.2% for the BCU; and for Domestic Abuse S grades this figure is 80.0% against 79.4% for the BCU.

Redbridge has an average rate since September of 77.3%, while Barking and Dagenham has a rate 76.6%.

Percentage of anti-social behaviour (ASB) reports relating to traveller incursions

Calls to police are recorded on the Computer Aided Despatch (CAD) system. CAD records are given a series of '*opening codes*' which relate to the information the call handler is given, and '*closing codes*' which relate to the situation the officer who attends actually assesses it to be. The '*opening codes*' and '*closing codes*' can be different, such as if a member of the public telephones the police regarding what they perceive to be anti-social behaviour, but when police attend they find that criminal offences have been committed and a crime report is recorded – thus meaning the closing code reflects crime rather than ASB. Choice of which codes to use can also be subjective depending on the call-despatcher closing the record down.

Reported levels of ASB calls in relation to traveller incursions to the police were extremely low in Quarter 3 of 2018/19, whereby there was only 1 call. The location was as the south of the borough and a known site by both police and the council for incursions to take place and thus action is already in place to tackle this.

The 1 call made specifically regarding unauthorised incursions (recorded under the trespass code), accounted for 0.1% of overall ASB calls and accounted for 12.5% of all trespass codes, of which only 8 calls were made in quarter 3.

For comparison with previous year 17/18; levels were 1% in Q1; 0.58% in Q2; 2.1% in Q3, and 7.8% in Q4 2017/8. For this year to date 2.5% of Q1 2018/19 and 1.2% for Q2 2018/19 were made regarding ASB calls relating to traveller incursions. Therefore, again this quarter saw a significant reduction and shows very little activity over this period.

APPENDICES:

Appendix 1 Demand Pressures (Q3 2018-19)

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no financial implications arising directly from this report which is for information only. However adverse performance against some performance indicators may have financial implications for the Council.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan and Service Plans on a regular basis.

Human Resources implications and risks:

There are no specific Human Resource implications or risks arising directly from this report.

Equalities implications and risks:

This report relates to information requested by the committee rather than policy. There are no direct equalities implications or risks associated with this report.