



Haverling

LONDON BOROUGH

Quarter 3 Performance Report 2018/19

Environment Overview & Scrutiny Sub-Committee

20 February 2018

OVERVIEW OF ENVIRONMENT INDICATORS

- 2 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
 - The level of waste per head of population presented to the East London Waste Authority (ELWA)
 - Average number of days taken to investigate and remove fly-tips
- ‘The level of waste per head of population presented to the East London Waste Authority (ELWA)’ is also monitored through Corporate Performance Reporting
- Both indicators are rated **Green** for Quarter 3.

Quarter 3 Performance

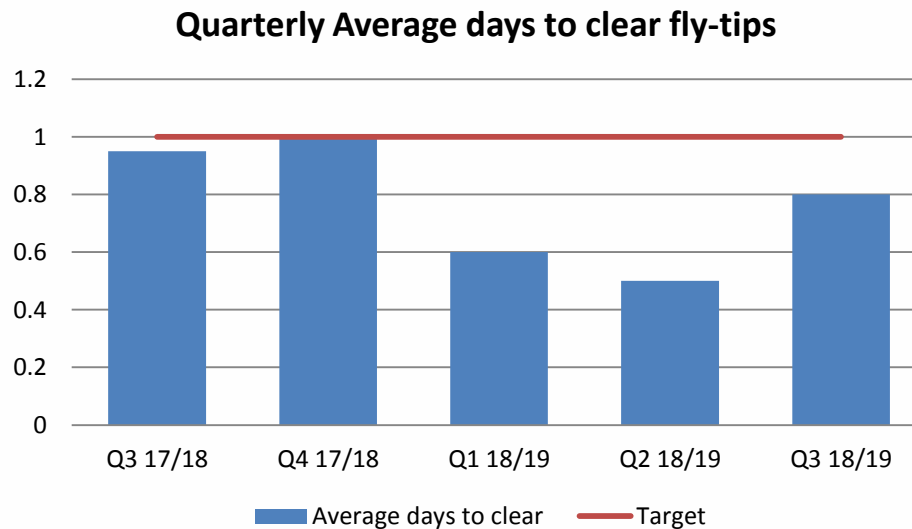
Indicator	Value	18/19 Annual Target	18/19 Q3 Target	Tolerance	18/19 Q3 Performance	Short Term DOT 18/19 Q2	Long Term DOT 17/18 Q3
Average number of days taken to remove fly-tips	Smaller is Better	1 day	1 day	0%	0.8 days GREEN	↑ 0.5 days	↑ 0.95 days
The level of waste per head of population presented to the East London Waste Authority (ELWA)	Smaller is Better	441.01 kg per head	330.75kg per head	0%	326.84g per head (provisional) GREEN	226.44kg per head	↑ 338.93kg per head

About the PI: Avg. number of days taken to remove fly-tips

- Measures the time from when a fly tip is reported to the Council until it is removed but excludes the majority of incidents that have been passed to Enforcement Officers to investigate for evidence.
- The number of reported fly-tipping incidents is reported each quarter to DEFRA by type and size
- DEFRA estimates that it costs Havering at least £224,000 p.a. to clear reported fly-tips. Including un-reported fly-tips, this cost increases to approximately £1m per year
- The number of enforcement actions taken is also reported to DEFRA
- DEFRA makes information available to the public. It can also be compared to regional averages and other local authorities
- However, local authorities monitor and manage fly-tips in different ways and figures differ significantly. Benchmarking is therefore not that useful.

Average number of days taken to remove fly-tips

- Q3 performance is within the 1 day target, and is a continued improvement compared to last quarter.
- Once the reported incident has been passed to the Street Cleansing team the vast majority of fly tips are cleared within the 1 day target.
- Officers are considering ways to streamline the process to further improve performance.



About the PI: The level of waste per head of population presented to the East London Waste Authority (ELWA)

- Waste tonnages remain a high financial risk for the council - reducing the amount of waste collected and sent for disposal and recycling is a high priority
- Havering's population is projected to increase by 5% in the next 5 years. It is predicted that the cost to dispose of waste will increase by £0.5 – 1 million a year.
- Waste minimisation involves influencing and shifting social behaviours to prevent and reduce the production of waste
- The ELWA 2017/18 levy was £14.925m for Havering. This is based on tonnages collected in 2015/16. It is also worth noting that Havering's levy is influenced by other ELWA member Boroughs too and how much they increase or decrease their waste by, so our tonnages only go some way to influencing our levy payments. The ELWA levy has risen to just under £16m in 2018/19.

The level of waste per head of population presented to the East London Waste Authority (ELWA)

- Measures total waste delivered to the ELWA, including collected household waste, waste from the reuse and recycling centre and municipal waste from Highways and Parks management activities.
- Performance this Quarter is below target, which in this instance is a positive result and is also an improvement on the comparable Quarter last year (338.93). The changes have come from a reduction in street cleansing waste including fly tipping and Highways waste.
- Without restrictions on the amount of waste we collect through the household waste collection service, containing and reducing tonnages is very challenging and relies on achieving attitudinal change.

The level of waste per head of population presented to the East London Waste Authority (continued)

- Various activities are taking place to encourage continued waste prevention and reuse, including:
 - **Love Food Hate Waste:** Family fun days as part of Hungry Holidays scheme, Thames Chase Forest family event, Havering Show (including demonstrations by chefs) and connecting with children's centres to focus on food waste in relation to smaller children.
 - **One Less Bottle:** Campaign in partnership with Public Health to encourage refilling bottles to reduce the use of single use plastics and roll out public drinking fountains.
 - **Reuse Shop** – Making links with new Lighthouse reuse shop in Collier Row to encourage reuse.
 - **Composting Workshop:** Free online Compost Doctor Service and workshops to promote and answer questions relating to home composting.
 - **Grounds Maintenance Waste :** We continue to review operations in grounds maintenance to increase the amount of waste that we compost on site, and are reviewing the output of the composter to refine the operation.
 - **Commercial Waste:** Working with the ELWA, we are considering strengthening policies targeting potential commercial waste entering the domestic waste stream at the household reuse and recycling centres

The level of waste per head of population presented to the East London Waste Authority
(continued)



#OneLess

Every refill
is one less bottle

 reuse
for Havering



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Any questions?

