

Havering Council

# Monthly Report

## October 2018

## Workflow and Performance - 01/10/2018 to 31/10/2018

### 1. 'Top' Case Types Report

These are the main day to day member related cases measured under the Service Level Agreement.

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV00	Post Item	0	83	75	64	85.33	8	0	0
HV01	Admission	62	85	82	82	100.00	65	4	16
HV01b	Admissions (Automatic Enrolment)	0	0	0	0	100.00	0	0	0
HV01O	Opt-In	0	0	0	0	100.00	0	0	0
HV01R	Admissions (Monthly return)	0	0	0	0	100.00	0	0	0
HV01w	Online joiner form	0	93	2	2	100.00	91	8	8
HV02A	IFA IN (Actual)	5	1	1	0	0.00	5	8	30
HV02E	IFA in (estimate)	117	7	4	4	100.00	120	50	98
HV03A	Other TV in (actual)	5	0	2	2	100.00	3	57	101
HV03E	Other TV in (estimate)	63	10	6	6	100.00	67	42	83
HV04	Additional Contributions	1	0	0	0	100.00	1	0	0
HV04a	Additional Pension Contributions (APCS) actual	1	1	1	0	0.00	1	9	17
HV04e	Additional Pension Contributions (APCS) estimate	0	0	0	0	100.00	0	0	0
HV05	Maternity leave/LWOP	0	0	0	0	100.00	0	0	0
HV05w	Maternity leave/LWOP (Online Forms)	0	0	0	0	100.00	0	0	0
HV06	AVCs/FSAVCs	0	5	3	3	100.00	2	4	4
HV06A	Retirement AVC	0	0	0	0	100.00	0	0	0
HV07	Change of hours	9	47	27	27	100.00	29	15	30
HV07R	Change of Hours (Monthly Return)	0	0	0	0	100.00	0	0	0
HV07w	Change of hours (Online Forms)	0	1	0	0	100.00	1	0	0
HV08	Estimates - individual	15	33	25	25	100.00	23	7	9
HV09A	IFA Out (Actual)	1	3	2	2	100.00	2	5	5
HV09E	IFA Out (estimate)	13	13	10	10	100.00	16	15	24
HV09p	IFA Payment	0	0	0	0	100.00	0	0	0
HV10A	Other TV out (actual)	1	2	1	1	100.00	2	5	5
HV10E	Other TV out (estimate)	5	6	4	4	100.00	7	5	5
HV11	Deferred Benefits	193	64	42	38	90.47	216	17	33
HV11w	Deferred Benefits (online Leaver)	0	25	7	7	100.00	18	6	6
HV12	DBs into payment	30	42	25	24	96.00	47	9	24

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV12p	Deferred Payment	3	3	2	2	100.00	4	13	17
HV12z	DB into Payment (Disclosure)	6	1	1	1	100.00	6	26	49
HV13	Death in service	4	2	1	1	100.00	5	5	5
HV13p	Death in Service Payment	0	0	0	0	100.00	0	0	0
HV13w	Death in service (Online Forms)	0	0	0	0	100.00	0	0	0
HV14	Retirements (immediate)	48	15	12	12	100.00	51	20	72
HV14p	Retirement Payment	0	0	0	0	100.00	0	0	0
HV14q	Third tier ill health review	0	0	0	0	100.00	0	0	0
HV14v	P45	0	0	0	0	100.00	0	0	0
HV14w	Retirements (immediate online)	0	3	0	0	100.00	3	0	0
HV15	Benefit Revision	10	2	1	1	100.00	11	21	21
HV15p	Revision Payment	0	0	0	0	100.00	0	0	0
HV16	Refunds	42	42	34	34	100.00	50	7	12
HV16p	Refund Payment	1	1	2	2	100.00	0	5	14
HV16w	Refunds (Online Forms)	0	19	6	6	100.00	13	5	5
HV17	Opt outs	5	30	25	25	100.00	10	4	6
HV17d	Opt Out (3mths or more)	0	0	0	0	100.00	0	0	0
HV17r	Opt Out (less than 3 mths)	0	0	0	0	100.00	0	0	0
HV17w	Opt outs (Online Forms)	0	0	0	0	100.00	0	0	0
HV18	GMP (NI MOD)	13	28	33	32	96.96	8	9	9
HV19	Re-employments	0	0	0	0	100.00	0	0	0
HV20	Death on Pension	90	14	8	8	100.00	96	19	74
HV20d	Death on Deferred	0	1	0	0	100.00	1	0	0
HV20p	Death on Pension Payment	0	0	0	0	100.00	0	0	0
HV21s	S/term to L/term spouses	0	0	0	0	100.00	0	0	0
HV22	Estimates - employer	6	10	13	12	92.30	3	6	11
HV22w	Estimates (Online Forms)	0	0	0	0	100.00	0	0	0
HV23	Redundancy and Severance	0	0	0	0	100.00	0	0	0
HV23p	Redundancy Severance Payment	0	0	0	0	100.00	0	0	0
HV24	Correspondence (customer) - level 3	14	11	16	16	100.00	9	11	18
HV24A	Change of address	13	34	25	25	100.00	22	3	5
HV24B	Bank change	0	1	1	1	100.00	0	5	5
HV24C	Annual Covenant	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV24E	Correspondence (Employer)	14	2	4	3	75.00	12	14	23
HV24g	Correspondence (customer) - data	0	0	0	0	100.00	0	0	0
HV24H	EOY queries	0	0	0	0	100.00	0	0	0
HV24I	Employer Invoice	0	0	0	0	100.00	0	0	0
HV24k	General Cor - Level 1	1	1	1	1	100.00	1	8	8
HV24M	MSS Registration	3	2	5	5	100.00	0	4	15
HV24O	Opt out of e-comms	0	0	0	0	100.00	0	0	0
HV24S	Employer Security	0	0	0	0	100.00	0	0	0
HV24t	P60/Payslip	1	1	0	0	100.00	2	0	0
HV24v	General Cor - Level 2	3	75	56	56	100.00	22	4	4
HV24w	Correspondence (Web)	0	0	0	0	100.00	0	0	0
HV24x	Correspondence (Employer Risk)	3	0	0	0	100.00	3	0	0
HV24y	Invoice (Employer Risk)	0	0	0	0	100.00	0	0	0
HV24z	Chargable Case (Employer Risk)	0	0	0	0	100.00	0	0	0
HV25	Active GMP	1	0	0	0	100.00	1	0	0
HV25p	Pensioner GMP	0	0	0	0	100.00	0	0	0
HV26	Recovery of overpayment	0	0	0	0	100.00	0	0	0
HV27	Scheme Pays - Finance	0	0	0	0	100.00	0	0	0
HV28	Annual Allowance query	0	4	2	1	50.00	2	3	3
HV28l	LTA query	0	0	0	0	100.00	0	0	0
HV28p	tax to pay to HMRC	0	0	0	0	100.00	0	0	0
HV28y	Yearly AA Checks	0	0	0	0	100.00	0	0	0
HV29	Correspondence (DWP & tax)	0	1	1	1	100.00	0	8	8
HV30	Diary	0	0	0	0	100.00	0	0	0
HV30c	Cease pay - level 3	0	0	0	0	100.00	0	0	0
HV30d	Cease pay - Level 2	0	0	0	0	100.00	0	0	0
HV30e	Cease pay - Level 1	0	0	0	0	100.00	0	0	0
HV30H	End of Year Query - Havering	630	0	2	2	100.00	628	1	88
HV30L	Diary - Leaver with admin	0	0	0	0	100.00	0	0	0
HV30r	Diary (Employer Risk)	0	0	0	0	100.00	0	0	0
HV33	Childrens' pension review	1	3	2	2	100.00	2	3	3
HV34A	Divorce TVs and earmarking (actual)	0	0	0	0	100.00	0	0	0
HV34E	Divorce TVs (estimate)	1	5	2	2	100.00	4	11	30

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV35	Financial advisor estimate request	0	0	0	0	100.00	0	0	0
HV37	Valuation Clearance Cases	0	0	0	0	100.00	0	0	0
HV38	Crombie and injury allowance	0	0	0	0	100.00	0	0	0
HV38p	Crombie/Injury Payment	0	0	0	0	100.00	0	0	0
HV40	Bulk TVs	0	0	0	0	100.00	0	0	0
HV40t	TUPE	0	0	0	0	100.00	0	0	0
HV42	LG99 request	0	0	0	0	100.00	0	0	0
HV43w	Contribution Return Validation	0	0	0	0	100.00	0	0	0
HV44	Contribution posting	0	0	0	0	100.00	0	0	0
HV45	PR update	0	0	0	0	100.00	0	0	0
HV45a	Queries to Employer	0	0	0	0	100.00	0	0	0
HV46	ABS production	0	8	5	5	100.00	3	7	7
HV47	Contribution reconciliation	0	0	0	0	100.00	0	0	0
HV48	End of year member queries	0	0	0	0	100.00	0	0	0
HV48H	Havering EOY queries	0	0	0	0	100.00	0	0	0
HV49	Monthly conts income LG221	0	0	0	0	100.00	0	0	0
HV49a	Contribution Receipt Case	0	0	0	0	100.00	0	0	0
HV50	Complaints	0	0	0	0	100.00	0	0	0
HV51	IDRP and Ombudsman	0	0	0	0	100.00	0	0	0
HV52	ABS requests	1	4	3	3	100.00	2	4	4
HV53	DWP letter traces	0	0	0	0	100.00	0	0	0
HV56	Record Maintenance Query	0	0	0	0	100.00	0	0	0
HV56e	Record query End of Year	0	0	0	0	100.00	0	0	0
HV57	LG221 - late payers	0	0	0	0	100.00	0	0	0
HV57a	LG221 Late payers (Monies)	0	0	0	0	100.00	0	0	0
HV57b	LG221 Late payers (Missing)	0	0	0	0	100.00	0	0	0
HV57c	LG221 Late payers (Admin)	0	0	0	0	100.00	0	0	0
HV57d	Monthly Contributions Overpaid	0	0	0	0	100.00	0	0	0
HV57p	Late Payers PRUDENTIAL	0	0	0	0	100.00	0	0	0
HV58	AVC reconciliation	0	0	0	0	100.00	0	0	0
HV59	Life Certificate	3	8	0	0	100.00	11	0	0
HV59p	Police certificates	0	0	0	0	100.00	0	0	0
HV60	LPFA to Agency Payments	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV60p	CEP Payment	0	0	0	0	100.00	0	0	0
HV60r	Reclaim CEP	0	0	0	0	100.00	0	0	0
HV61p	AVC Payment	0	0	0	0	100.00	0	0	0
HV62p	Misc Payment	0	0	0	0	100.00	0	0	0
HV63p	Request Copy Certificates	0	0	0	0	100.00	0	0	0
HV64	DMT - combining care pay and contributions	0	0	0	0	100.00	0	0	0
HV64u	CARE recalculation URGENT	0	0	0	0	100.00	0	0	0
HV65	DMT - Annual AVC statements/lists	0	0	0	0	100.00	0	0	0
HV68A	Movement to 50/50 option	0	0	0	0	100.00	0	0	0
HV68B	Movement to full scheme	0	0	0	0	100.00	0	0	0
HV68R	Scheme Movement (Monthly Return)	0	0	0	0	100.00	0	0	0
HV70a	Scheme Pays election	0	0	0	0	100.00	0	0	0
HV70e	Scheme Pays Estimate	0	0	0	0	100.00	0	0	0
HV70p	Scheme Pays payment	0	0	0	0	100.00	0	0	0
HV71c	Death Nomination Form - Cohabiting Partners	0	0	0	0	100.00	0	0	0
HV71D	Death Nomination Form	5	13	11	11	100.00	7	5	6
HV75	Aggregation needed	110	7	10	10	100.00	107	21	32
HV76	Valuations	0	0	0	0	100.00	0	0	0
HV76b	Bond Renewals	0	0	0	0	100.00	0	0	0
HV76c	Cessation Valuations	0	0	0	0	100.00	0	0	0
HV76D	Admissions (Employer Risk)	2	0	0	0	100.00	2	0	0
HV76e	Cessation Estimate (Employer Risk)	0	0	0	0	100.00	0	0	0
HV76f	FRS17 / IAS19 Process	0	0	0	0	100.00	0	0	0
HV76v	Triennial Valuations	0	0	0	0	100.00	0	0	0
HV77	Concurrent Employments	0	2	0	0	100.00	2	0	0
HV78	AXIS Record Deletion	0	0	0	0	100.00	0	0	0
HV80	VTS Transfer	0	0	0	0	100.00	0	0	0
HV81d	Final Pay death	0	0	0	0	100.00	0	0	0
HV81l	Final pay leaver	0	0	0	0	100.00	0	0	0
HV81r	Final Pay retirement	0	0	0	0	100.00	0	0	0
HV81u	Underpin	0	0	0	0	100.00	0	0	0
HV82	Combining	0	0	0	0	100.00	0	0	0
HV83	EOY Process	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV84	2015 transition member	0	0	0	0	100.00	0	0	0
HV84w	Western Union	0	0	0	0	100.00	0	0	0
HV85	Invoices Chargeable/payable	0	0	0	0	100.00	0	0	0
HV86	Project Work GMP Pensions Revision	0	0	0	0	100.00	0	0	0
HV86r	Refund List	0	0	0	0	100.00	0	0	0
HV87	Project Work	0	0	0	0	100.00	0	0	0
HV89a	Technical AVC queries	0	0	0	0	100.00	0	0	0
HV89e	Technical Employer query	0	0	0	0	100.00	0	0	0
HV89r	Technical regulation queries	0	0	0	0	100.00	0	0	0
HV90	Compliments	0	0	0	0	100.00	0	0	0
HV92c	Court Order	0	0	0	0	100.00	0	0	0
HV92d	payroll change deduction	0	0	0	0	100.00	0	0	0
HV93	Pension Trace	0	0	0	0	100.00	0	0	0
HV94	Contact Centre call back - level 3	0	0	0	0	100.00	0	0	0
HV94a	Contact Centre call back - level 2	0	0	0	0	100.00	0	0	0
HV94b	Contact Centre call back - level 1	0	0	0	0	100.00	0	0	0
HV94c	Contact Centre call back - Data	0	0	0	0	100.00	0	0	0
HV95	Technical Member query	0	0	0	0	100.00	0	0	0
HV95a	Technical Newsletter articles	0	0	0	0	100.00	0	0	0
HV95b	Technical Staff updates	0	0	0	0	100.00	0	0	0
HV95c	Technical LPB tech reports	0	0	0	0	100.00	0	0	0
HV98	Post Number Change	0	0	0	0	100.00	0	0	0
HV98p	Post number change	0	0	0	0	100.00	0	0	0
HV98w	Post number change - web	0	0	0	0	100.00	0	0	0
HV99	Ad-Hoc Work (Employer Risk)	0	0	0	0	100.00	0	0	0

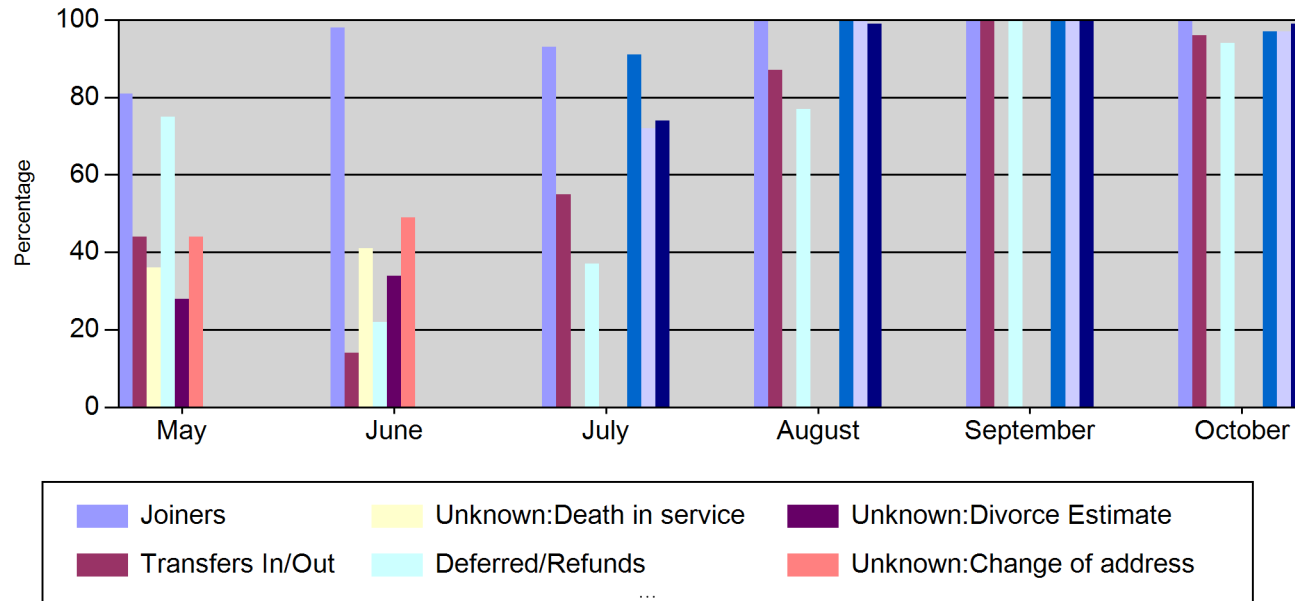
## 2. Cases completed summary

This is a grouped summary of all cases processed this month.

These figures include other lower profile cases included in the Service Level Agreement such as changes of hours, benefit revisions, GMP or DSS correspondence for example. These figures can be broken down or expanded upon request.

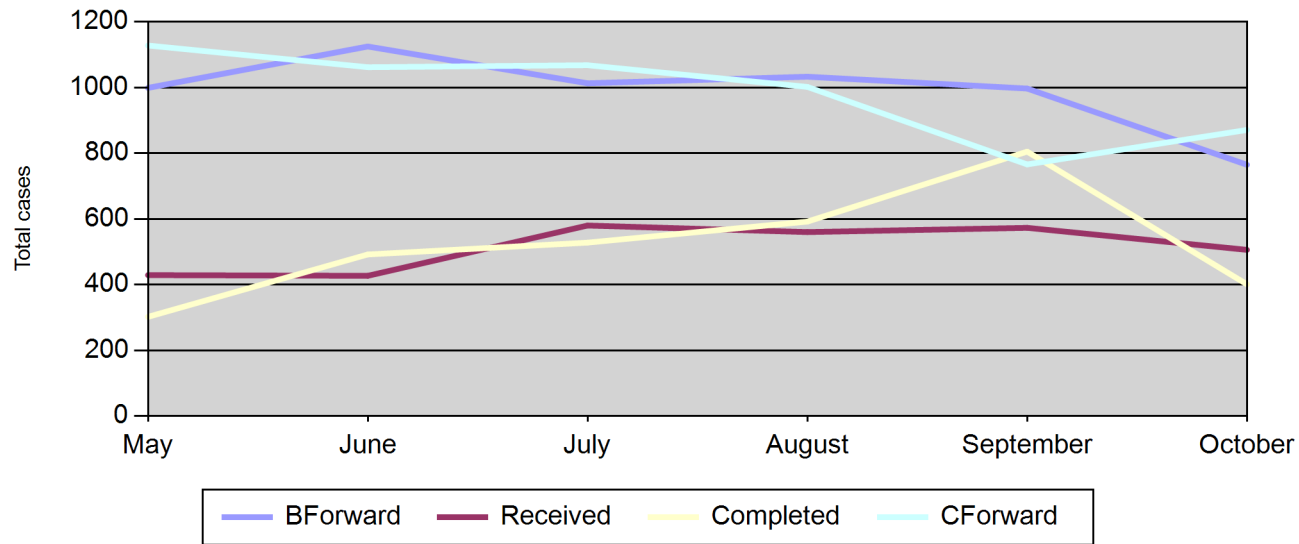
Description	B/fwd	Rec'd	Complete	On Time	% OT	C/fwd	Average Completed Time	Average Elapsed Time
Joiners	62	85	82	82	100.00	65	2	8
Transfers In/Out	210	42	30	29	96.67	222	23	43
Retirement/Deaths	172	73	46	45	97.83	199	13	43
Deferred/Refunds	235	106	76	72	94.74	266	12	22
Estimates	22	48	40	39	97.50	30	8	16
Other - contractual	64	152	127	126	99.21	89	8	11
<b>Total</b>	<b>765</b>	<b>506</b>	<b>401</b>	<b>393</b>	<b>98.00</b>	<b>871</b>		

### Percentage of cases on time



### Workload History



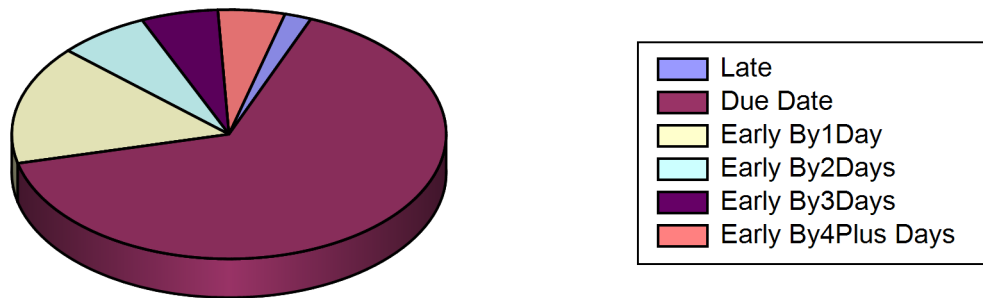


### 3. Cases completed Early

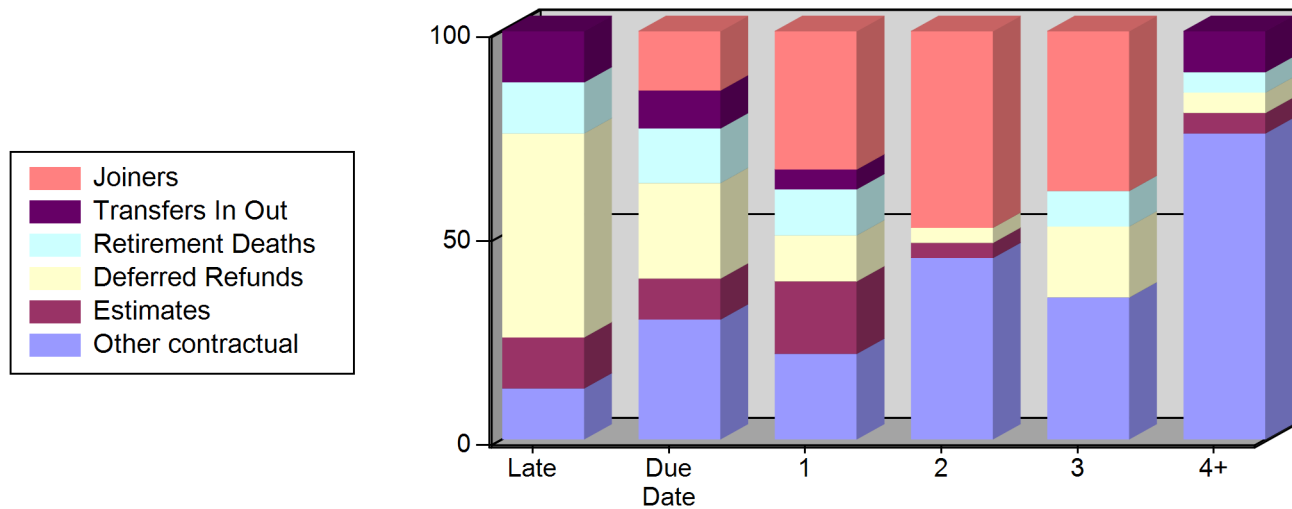
Of the 393 cases completed on time, 132 were completed early as detailed in the table below.

Description	1 Day Early	2 Days Early	3 Days Early	4+ Days Early
Joiners	21	13	9	0
Transfers In/Out	3	0	0	2
Retirement/Deaths	7	0	2	1
Deferred/Refunds	7	1	4	1
Estimates	11	1	0	1
Other - contractual	13	12	8	15
	<b>62</b>	<b>27</b>	<b>23</b>	<b>20</b>

### Cases completed



### Cases completed



### 4. Additional Work

The table below shows the total of other 'additional' cases processed this month. These are a combination of year end member queries or backlog work undertaken to improve data and record quality, and 'internal' cases used specifically by LPFA to aid our own administrative procedure.

None

### 5. 'Top' Cases not on time

Client - All Case Types not on Time	Case Type	Case Description	Date Due	Date Completed
[REDACTED]	HV02A	IFA IN (Actual)	05/10/2018	08/10/2018
[REDACTED]	HV11	Deferred Benefits	30/08/2018	17/10/2018
[REDACTED]	HV11	Deferred Benefits	05/10/2018	08/10/2018
[REDACTED]	HV11	Deferred Benefits	09/10/2018	10/10/2018
[REDACTED]	HV11	Deferred Benefits	16/10/2018	17/10/2018
[REDACTED]	HV12	DBs into payment	11/10/2018	12/10/2018
[REDACTED]	HV22	Estimates - employer	11/10/2018	18/10/2018

### 6. Complaints and IDRP Cases

Client	Date Received	Case Type	Status	
[REDACTED]	31/10/2018	HV50	Progress	Details available on request

### 7. Life Certificates

### 8. Axis online take up numbers

### 9. Service Credits

### 10. Third tier ill-health 18 month and 3 year review dates

### 11. Annual Benefit Statements

Annual Benefits Statement to be sent at the end of August

### 12. Event report from HMRC

LTA increasing to 1.03 Million for 2018/2019

### 13. Cases on hold where date received is over 6 months

Case Type	Description	Cases
HV01	Admissions	2
HV03E	Other TV in (estimate)	1
HV09E	IFA Out (estimate)	2
HV11	Deferred Benefits	1
HV14	Retirements (immediate)	3
HV20	Death on Pension	20

#### 14. Web site Statistics

Month	Successful Page Requests	Average Page Requests per day
January 2018	0	0
February 2018	0	0
March 2018	0	0
April 2018	0	0
May 2018	0	0
June 2018	0	0
July 2018	0	0
August 2018	0	0
September 2018	0	0
October 2018	0	0
November 2018	0	0
December 2018	0	0

## 15. Membership Statistics

These are the total status types for each employer updated on Altair on the last day of the relevant month and are not to be used for actuarial purposes.

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10500	L.b.of Havering	4641	553	4551	4853	856	387
HV10501	Acit Services Ltd						
HV10502	Abbs Cross School	39	8	23	26	6	4
HV10503	Frances Bardsley Academy	65	10	37	30	2	5
HV10504	Sixth Form College	92	6	74	32	2	8
HV10505	Havering College Fhe	258	11	389	172	18	41
HV10506	Coopers Coborn	44	11	37	21	3	4
HV10507	Sacred Heart Of Mary	53	3	30	22		4
HV10508	Citizens Advice Bureaux				5		
HV10509	Hav Mags Court Cttee			5	14	6	1
HV10510	Morrisons			7	35	2	
HV10511	Ppies						
HV10512	May Gurney				2	1	
HV10513	Almo		1	57	30	6	5
HV10514	Slm Food And Beverage Ltd			1			
HV10515	Slm Fitness And Health Ltd	4	10	3	2	2	
HV10516	Slm Community Leisure C T	42	16	12	11	1	1
HV10518	Catering For Education			1			
HV10519	The Chafford School	33	13	12	13		1
HV10520	Drapers Academy	53	6	28	4		1
HV10521	The Brittons Academy	61	7	42	21	2	2
HV10522	Campion School	70	12	44	11		3
HV10523	Hall Mead School	86	18	50	17	2	6
HV10524	St Edwards Snr Academy	49	8	50	15	1	1
HV10525	Emerson Park School	62	7	11	10		4
HV10526	Redden Court School	59	6	23	11		6
HV10527	The Royal Liberty School		12	11	4	3	2
HV10528	Volker				1		
HV10529	The Albany School	58	11	19	8	2	3
HV10530	Family Mosaic			37	38		
HV10531	Upminster Infant Academy	25		8	4		1
HV10532	Upminster Junior Academy	21	5	6	7		

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10533	Bower Park Academy	49		20	6		5
HV10534	Drapers Brookside Jnr School	28	2	4	2		1
HV10535	Langtons Junior Academy	31	1	2	1	1	
HV10536	Oasis Academy Pinewood	37	12	10	1		6
HV10537	Breyer Group Repairs	7		3	3		
HV10538	Breyer Group Voids	2					
HV10539	Rise Park Infant Academy	32	5	6	1		
HV10540	Rise Park Junior Academy	43	3	8			4
HV10541	Elutec						
HV10542	Pyrgo Priory Primary School	79	6	2	1		3
HV10543	Dycorts School	39	10	9	5		1
HV10544	Caterlink			4			
HV10545	Drapers Maylands	7					3
HV10546	Ravensbourne Academy	67	11	6	3		2
HV10547	Drapers Brookside Infants	30		1	1		
HV10548	Sodexo	1		1			
HV10549	Benhurst Primary School	28		3			
HV10550	Concordia Academy	2					
HV10551	Olive Academy Trust	3		4	2		1
HV10552	Marshalls Park Academy	53		10	3		1
HV10553	Royal Liberty Academy	37		6	3		
HV10554	Accent Catering	6					
HV10555	Scargill Infant Academy	29		1			1
HV10556	Scargill Junior Academy	25			1		1
HV10557	Whybridge Junior Academy	18			1		1
HV10558	Parklands Junior School	28			2		
HV10559	Harrow Lodge Primary School	50					
HV10560	Harrison Catering	4					
HV10561	Gaynes Academy	23			2		1
HV10562	Hacton Academy	52					
HV10563	Sanders Academy	30					
HV10564	Dame Tipping Academy	13					
	<b>Total</b>	6668	784	5668	5457	916	521

## 16. Membership Movements 2018- 2019

These are the year to date number of new statuses since 1 April 2018

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10500	L.b.of Havering	319	1	99	123	22	49
HV10501	Acit Services Ltd						
HV10502	Abbs Cross School	1		1			2
HV10503	Frances Bardsley Academy	1		4	2		1
HV10504	Sixth Form College	1			2		
HV10505	Havering College Fhe	24		15	2	5	10
HV10506	Coopers Coborn	2		2			
HV10507	Sacred Heart Of Mary	3			1		1
HV10508	Citizens Advice Bureaux						
HV10509	Hav Mags Court Cttee						
HV10510	Morrisons				1	1	
HV10511	Ppies						
HV10512	May Gurney						
HV10513	Almo						
HV10514	Slm Food And Beverage Ltd						
HV10515	Slm Fitness And Health Ltd					2	
HV10516	Slm Community Leisure C T						
HV10518	Catering For Education						
HV10519	The Chafford School				2		
HV10520	Drapers Academy	1					
HV10521	The Brittons Academy	3		6	2		
HV10522	Campion School	5		4			
HV10523	Hall Mead School	10		2	5		5
HV10524	St Edwards Snr Academy	3		4	1		
HV10525	Emerson Park School				1		
HV10526	Redden Court School	3		6			2
HV10527	The Royal Liberty School						
HV10528	Volker						
HV10529	The Albany School	5					
HV10530	Family Mosaic				2		
HV10531	Upminster Infant Academy	4		1			1
HV10532	Upminster Junior Academy	3		1			1



Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10533	Bower Park Academy	7		2			4
HV10534	Drapers Brookside Jnr School						
HV10535	Langtons Junior Academy				1		
HV10536	Oasis Academy Pinewood	1		1			
HV10537	Breyer Group Repairs						
HV10538	Breyer Group Voids						
HV10539	Rise Park Infant Academy						1
HV10540	Rise Park Junior Academy						
HV10541	Elutec						
HV10542	Pyrgo Priory Primary School	2					
HV10543	Dycorts School	4		3			
HV10544	Caterlink			3			
HV10545	Drapers Maylands	1					
HV10546	Ravensbourne Academy	7		4			
HV10547	Drapers Brookside Infants			1			
HV10548	Sodexo						
HV10549	Benhurst Primary School						
HV10550	Concordia Academy						
HV10551	Olive Academy Trust	1					1
HV10552	Marshalls Park Academy	4		3			1
HV10553	Royal Liberty Academy	5		1			
HV10554	Accent Catering						
HV10555	Scargill Infant Academy	2		1			1
HV10556	Scargill Junior Academy	1			1		1
HV10557	Whybridge Junior Academy	1					
HV10558	Parklands Junior School	2			2		
HV10559	Harrow Lodge Primary School						
HV10560	Harrison Catering						
HV10561	Gaynes Academy	26			2		1
HV10562	Hacton Academy	52					
HV10563	Sanders Academy	30					
HV10564	Dame Tipping Academy	13					
	<b>Total</b>	547	1	164	150	30	82

**17. Year end Processing for period 2018- 2019**

Employer	Employer Name	Return received	New Confs Return Received	Confs Posted	PR Posted	Queries uploaded to website
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