

## Appendix 2 - List of infrastructure projects

Project	Status
<b><u>Audio Visual</u></b>	<ul style="list-style-type: none"> <li>• New technology has been installed to facilitate meetings at Dockside</li> <li>• Site survey has been completed and quotes obtained for both Newham and Havering</li> <li>• This is due for completion in September 2018.</li> </ul>
<b><u>Contact Centre Telephony Replacement</u></b>	<ul style="list-style-type: none"> <li>• Stakeholders at both boroughs are engaged as are suppliers</li> <li>• Seeks to replace the on premise solutions with Cloud based solutions.</li> <li>• Subject to Procurement process, the implementation is due in March 2019.</li> </ul>
<b><u>Corporate Telephony replacement</u></b>	<ul style="list-style-type: none"> <li>• LB Havering - Consists of an in-place upgrade to Skype 2016 and is due for completion in 2018</li> <li>• LB Newham – complete replacement of the existing Cisco solution with Skype for Business which will yield significant functional improvements. Due for completion in March 2019</li> </ul>
<b><u>Wi-Fi Upgrade</u></b>	<ul style="list-style-type: none"> <li>• LB Havering – Significant upgrade to the existing Wi-Fi infrastructure in the Town Hall and Central Library. This project is in the implementation phase and will be completed by end of 2018.</li> </ul>
<b><u>Exchange Online</u></b>	<ul style="list-style-type: none"> <li>• Significant dependencies exist which are currently being resolved</li> <li>• High level designs are underway and we anticipate this will be available by the end of 2018.</li> </ul>
<b><u>Network Refresh</u></b>	<ul style="list-style-type: none"> <li>• A review has been undertaken and recommendations costed which will provide a significant core upgrade.</li> <li>• This upgrade will be implemented in 2019.</li> </ul>
<b><u>Desktop Refresh</u></b>	<ul style="list-style-type: none"> <li>• Many of the existing desktop computers at both boroughs are reaching end of life and need to be replaced. At LB Havering there are approximately 1000 devices which require replacement and the scale of the issue is currently being scoped at LB Newham. This project will link into the Smarter Working agenda at both boroughs and devices will be replaced according to these strategies.</li> </ul>