

## HEALTH & WELLBEING BOARD

**Subject Heading:**

Havering Local Account 2016/17

**Board Lead:**

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**The subject matter of this report deals with the following themes of the Health and Wellbeing Strategy**

- Theme 1: Primary prevention to promote and protect the health of the community and reduce health inequalities
- Theme 2: Working together to identify those at risk and intervene early to improve outcomes and reduce demand on more expensive services later on
- Theme 3: Provide the right health and social care/advice in the right place at the right time
- Theme 4: Quality of services and user experience

### SUMMARY

The government asks each local authority to publish annually a "Local Account" of its adult social care activity. This Havering Local Account summarises adult social care and support achievements in 2016-17 and ambitions for the future.

Local accounts form an important part of the Towards Excellence in Adult Social Care (TAASC) which is a national programme of sector improvement led by the Association of Adult Social Services Directors and the London Government Association. Local Accounts provide a key mechanism for demonstrating accountability for performance and outcomes. Local accounts can also be used as a tool for planning improvements, as a result of sharing information on performance with people who use services and engaging with them to get feedback on their experience.

The London Borough of Havering Adult Social Care Services Local Account 2016/17 is the fourth local account that will be published and it explains:

- What services we support and spend money on
- What we have achieved

- The changes and challenges we face
- Our ambitions and plans for further improvement

It will be published on our website to report publicly on performance and provides accountability to local people and partners.

## RECOMMENDATIONS

That the Health and Wellbeing Board note the Local Account 2016/17 prior to publication.

## REPORT SUMMARY

The key messages of the Local Account 2016/17 include:

### **Havering in Numbers**

Adult Social Care in Havering helps and supports residents with the highest social care needs. Our service users have a range of needs, including old age, physical disabilities, learning disabilities, mental health needs and memory and cognition needs.

In 2016/17, **2,143** service users received Homecare and we helped **577** carers of older people with services like respite or a temporary care home stay for the person they care for. **2,398** Older people received long-term support in the community and we had **818** enquiries for Adult Safeguarding.

Although services provided generally are increasing as can be seen in the report, the number of those in receipt of a direct payment (a payment to an individual to pay for their care) had fallen, indicating that more people are opting to have services provided directly by the Council. This is something which we are reviewing as we would like to see more people in receipt of direct payments, as this introduces more flexibility around how their care and support is provided.

### **Better Care Fund (BCF)**

The Havering BCF plan stated that by 2019 we would have “a locality based integrated health and social care workforce comprising multi-disciplinary workforce across six GP cluster-based localities.” There are currently four teams in place, Cranham, Harold Hill, Romford and Rainham/Elm Park. In 2017/18 we are looking to utilise our BCF differently as we take the next steps with integration, making sure that we deploy the funding to protect social care services whilst ensuring we continue to support the safe and timely discharge from hospital and put the right community solutions in place. We plan to complete this effectively through working with our neighbouring boroughs and health colleagues. One major scheme is the creation of an Intermediate Care Tier, which builds on the already successful co-location of our community social care and health teams, to look at the hospital discharge pathway. Intermediate Care is the term for services that are wrapped round people as they return home from an acute care setting. It is important that we get this transition right and properly support people after a stay in hospital, enabling them to be able to be as independent as possible, with the right support in place.

## **Making Safeguarding Personal (MSP)**

All staff within Adult Social Care are aware of the need to ensure practice demonstrates MSP and that their outcomes should be adult led. We have taken steps to improve our safeguarding response, which has been no small feat in the context of considerable increase in volume of Deprivation of Liberty referrals and renewals; however we know there is more to do in achieving our ambitions in terms of Making Safeguarding Personal.

## **Deprivation of Liberty Safeguards (DoLS)**

DoLS aims to make sure that people in care homes, hospitals and supported living are looked after in a way that doesn't inappropriately restrict their freedom or support living arrangements only deprives someone of their liberty in a safe way that is in their best interest.

As can be seen from the chart in the local account, since 2013/14 and the Supreme Court Judgment in March 2014 (when the Supreme Court issued a judgment on deprivation of liberty, which clarified what may constitute a situation whereby someone can legally have their liberty taken away) the number of new DoLS requested has increased dramatically.

## **Multi Agency Safeguarding Hub (MASH)**

In 2016/17 the wider MASH service, including Children's Social Care, Police, Mental health and other partners, reviewed thresholds and how the service worked. This has resulted in closer working and relationship building across all agencies which have led to being able to work collectively together with an emphasis on working on supporting young people turning 18 years of age to transition to adulthood, and accessing adult and mental health services where necessary.

## **2017/18 Objectives**

The Local Account outlines the work we continue to do with partners to provide the most vulnerable people in our communities with the most efficient and effective social care services. These include:

- Target our limited resources on those who need the most support
- Work in partnership with Health and other key partners to deliver improved services and improve VFM through integration
- Where needed we will intervene early to prevent further escalation of needs
- People and communities will look after themselves and each other where possible
- We will ensure universal services will effectively signpost people to the appropriate services
- Wherever possible we will seek to manage demand by prioritising the most cost effective provision
- We will seek to revitalise the voluntary sector to be best placed to deliver services in the most cost effective ways
- Maximise income for the service through reviewing financial assessment and ensuring billing is as efficient as possible

Outcomes against the 2016/17 objectives are outlined in the local account.

## **Financial Challenge**

Havering Council faces financial challenges as it manages funding reductions and inflationary costs, provides services to a growing and ageing local population and meets new legislative responsibilities.

The Council has made a strong commitment to deliver all statutory services like adult social care and improve services. It remains committed to protecting the services that matter most to the residents of Havering and keeping local people safe.

The reported closing 2016/17 position was an overspend of £1,245,338. Steps have been taken to bring spend in line with budget in the future. This is focussed on better targeting resources and prevention rather than direct cuts to services.

The budget for Adult Social Care has continued to fall since 2014/15 from £59,454,338 to £56,726,793 in 2016/17. However due to the additional iBCF funding received in 2017/18 we have seen an increase in the budget allocated to ASC for 2017/18. We have also applied the Adults Council Tax Levy and made significant savings over the last three years.

#### **Peer Review**

A peer review took place in October 2017. This is when a group of peers from other councils review Adults Social Care from a use of resources and commissioning perspective and give feedback, as coordinated by ADASS. The outcome of this will be featured in the 2017/18 local account

## **IMPLICATIONS AND RISKS**

#### **Financial implications and risks:**

Although the report outlines the financial situation for Adult Social Care, there are no direct implications arising from this report which is for information only.

#### **Legal implications and risks:**

The relevant Government guidance expects each Local Authority to produce a Local Account setting out the Council's performance in relation to Adult Social Care  
The Local Account is a key mechanism for demonstrating accountability for performance and outcomes, and for sharing information.

#### **Human Resources implications and risks:**

There are no direct implications arising from this report which is for information only.

#### **Equalities implications and risks:**

Adult care services are designed to address the assessed needs of all eligible service users, including those from protected groups, such as the disabled, elderly, ethnic minorities etc. We will continue to consult with service users and carers to make sure that our services are inclusive and respectful of all. We will also carry out Equality Impact Analysis where appropriate.

## **BACKGROUND PAPERS**