



ADJUDICATION & REVIEW COMMITTEE - 20 FEBRUARY 2018

Subject Heading:

Learning & Achievement Complaints
Annual Complaints Report 2016/17

SLT Lead:

Tim Aldridge

Report Author and contact details:

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Policy context:

This report is for information purposes
only.

Financial summary:

There are no financial implications

The subject matter of this report deals with the following Council Objectives

Communities making Havering	X
Places making Havering	<input type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

This report is for information and refers to the reports presented to Children & Learning Overview & Scrutiny Committee on 28 November 2017.

RECOMMENDATIONS

Members to note the reports and contents.

REPORT DETAIL

Please see attached report

IMPLICATIONS AND RISKS

Financial implications and risks:

Please see attached report

Legal implications and risks:

Please see attached report

Human Resources implications and risks:

Please see attached report

Equalities implications and risks:

Please see attached report