





## Qtr 3 Audit Scores

Service Potential Score	Time <b>3</b>			1 <sup>st</sup> time <b>4</b>			Compliance <b>8</b>			Learning <b>3</b>			Quality <b>17</b>			Overall <b>35</b>			
	Q 1	Q 2	Q 3	Q 1	Q 2	Q 3	Q 1	Q 2	Q 3	Q 1	Q 2	Q 4	Q 1	Q 2	Q 3	Q 1	Q 2	Q 3	DoT from Q2
Chief Operating Officer	1	2	3	3	4	4	6	6	6	3	3	2	8	10	8	20	24	22	
Neighbourhoods	3	2	2	3	4	4	7	7	6	2	3	2	11	12	9	25	27	23	
oneSource	2	2	3	3	4	3	6	7	5	2	2	2	7	9	7	19	23	20	
Adult Services	<b>No cases audited</b>																		
Children's Services	2	3	3	4	4	4	5	6	6	3	3	3	13	15	14	26	31	30	
Public Health	<b>No cases audited</b>																		

Note: The overall score is not the total of all columns. It will be the average of all cases audited, and is due to spreadsheet roundings. Cases are audited on a purely random basis using raw data from CRM. No other information used in selection process.