

## Qtr 1 Audit Scores

Service	Time	1 <sup>st</sup> time	Compliance	Learning	Quality	Overall
Potential score	Q1 3	Q1 4	Q1 8	Q1 3	Q1 17	Q1 35
Chief Operating Officer	1	3	6	3	8	20
Neighbourhoods	3	3	7	2	11	25
oneSource	2	3	6	2	7	19
Adult Services	<b>No cases audited</b>					
Children's Services	2	4	5	3	13	26
Public Health	<b>No cases audited</b>					

Note: The overall score is not the total of all columns. It will be the average of all cases audited, and is due to spreadsheet roundings. Cases are audited on a purely random basis using raw data from CRM. No other information used in selection process.