

**MINUTES OF A MEETING OF THE
OVERVIEW & SCRUTINY BOARD
Havering Town Hall, Main Road, Romford
9 March 2016 (7.00 - 8.15 pm)**

Present:

COUNCILLORS

Conservative Group	John Crowder, Steven Kelly, Dilip Patel, Viddy Persaud, Linda Trew and +Roger Westwood
Residents' Group	June Alexander, Nic Dodin and Barbara Matthews
East Havering Residents' Group'	Linda Hawthorn
UKIP Group	Ian de Wulverton and Lawrence Webb (Vice-Chair)
Independent Residents' Group	+Michael Deon Burton and Graham Williamson

Apologies were received for the absence of Councillors Gillian Ford, Robby Misir, Carol Smith and David Durant.

+Substitute members Councillor Roger Westwood (for Carol Smith) and Councillor Michael Deon Burton (for David Durant).

All decisions were taken with no votes against.

The Chairman reminded Members of the action to be taken in an emergency.

39 MINUTES

The minutes of the meeting held on 3 February 2016 were agreed as a correct record and signed by the Chairman.

**40 PROPOSED CORPORATE PERFORMANCE INDICATORS,
TOLERANCES AND TARGETS FOR 2016/17**

The report before Members outlined the proposed corporate performance indicators, tolerances and targets for 2016/17.

Each year the Council undertook a comprehensive review of the Corporate Performance Indicators (CPIs) that were reported to the Corporate Management Team (CMT), Cabinet and Overview and Scrutiny Committees as part of the annual service planning process. The report set out (at

Appendix 1) the proposed Corporate Performance Indicators and the associated targets and tolerances for 2016/17 for review by the Overview and Scrutiny Board prior to the finalisation of the Corporate Plan and individual Service Plans.

Members sought and received clarification of the proposed target of indicator SC15 that related to the average number of days taken to remove streetcare flytips.

The Head of Streetcare advised that with the new technology that was being used operatives were dispatched a lot quicker to deal with flytips however sometimes such a quick turnaround could have a detrimental effect as people saw it as a rubbish removal tool.

Members noted that a restructure of enforcement services was currently underway throughout Regulatory Serves.

Members **noted** the proposed targets and tolerances for each indicator.

41 **OVERVIEW & SCRUTINY SUB-COMMITTEE/TOPIC GROUP UPDATES**

Environment O&S Sub-Committee

The Chairman advised that the Waste Reduction Topic Group report was still to go to Cabinet.

The Sub-Committee was receiving regular updates on the progress of both the impending parking review (which will now hopefully include measures to counter obstructive parking) and the Public Space Protection Orders (that should be rolling out at some of the borough's schools later this year).

Health O&S Sub-Committee

Members were advised that the topic group looking at delayed appointments had extended its review timescale to look at the subject in greater detail.

Children & Learning O&S Sub-Committee

As the Chairman had sent apologies to the meeting no update was available.

Towns & Communities O&S Sub-Committee

The Chairman advised that the Green Belt Topic group had now commenced and that a visit around the borough to examine Green Belt sites was planned for the near future.

Members were advised that the topic group looking at Anti-Social Behaviour was due to meet one final time before concluding its review.

Individuals O&S Sub-Committee

Members noted that the Social Inclusion Topic Group were due to pay visits to Family Mosaic and Havering Mind.

Crime & Disorder O&S Sub-Committee

The Chairman advised that the topic group reviewing offenders with mental health issues were due to meet with NHS England and South Essex Partnership University NHS Foundation Trust representatives.

42 INTERIM REPORT OF THE DEBT RECOVERY TOPIC GROUP

Members were advised that the topic group had now produced an interim report to be agreed by the Board for submission to Cabinet for its consideration.

The topic group had scrutinised debt recovery in the borough by understanding the current procedures, levels of debt and considered possible solutions that might usefully improve collection rates.

It was **agreed** that the report be circulated before Board members for their comments and a special meeting of the Board be convened to formally agree that the report be submitted to Cabinet.

Chairman