

## HEALTH OVERVIEW & SCRUTINY SUB-COMMITTEE AND HEALTHWATCH HAVERING

### DELAYED TREATMENTS JOINT TOPIC GROUP REVIEW

#### Scope and Objectives

- To understand the reasons for the backlog of appointments at Barking, Havering and Redbridge University Hospitals' NHS Trust (BHRUT) and how this situation arose.
- To understand the issues regarding the reported delays of 93,000 outpatient appointments, in addition to the normal workload.
- To ascertain what measures are being put in place to improve the situation.
- To investigate how IT and new technology can be used to improve the appointments backlog.
- To clarify at what stage Havering Clinical Commissioning Group (CCG) became aware of the backlog and how the CCG is monitoring progress with this area.
- To establish to what extent the backlog of appointments has now reduced and the impact this had had on other parts of local health services.
- To address the issues regarding why patients are waiting longer than 18 weeks for elective and day case surgery.
- To confirm the proportion of delayed or cancelled appointments that resulted in non-routine interventions for the patient concerned.
- To consider the impact of the continued delay in the Monitor investigation into the tendering process for the Elective Care Centre at King George Hospital on the backlog of patients needing such procedures.

#### Witnesses to be called

- Dr Maureen Dalziel, Chairman, Dr Nadeem Moghal, Medical Director and Steve Russell, Deputy Chief Executive (BHRUT)
- Dr Gurdev Saini, Local Authority Lead, Alan Steward, Chief Operating Officer Havering CCG or Conor Burke, Accountable Officer, Barking & Dagenham, Havering and Redbridge CCGs
- Trust Development Authority (if possible)
- Caroline O'Donnell, Integrated Care Director – Havering, North East London NHS Foundation Trust (NELFT)

#### Target Timescale

- To complete work within six months of commencement of the review.