



# Haverling

LONDON BOROUGH

## ADJUDICATION AND REVIEW COMMITTEE AGENDA

**7.00 pm**

**Wednesday  
6 January 2021**

**Virtual Meeting**

Members 8: Quorum 3

**COUNCILLORS:**

**Conservative Group  
(4)**

Ray Best (Vice-Chair)  
Joshua Chapman  
Timothy Ryan (Vice-Chair)  
Matt Sutton (Chairman)

**Residents' Group  
(1)**

Ray Morgon

**Upminster & Cranham  
Residents' Group  
(1)**

Linda Van den Hende

**Independent  
Residents Group'  
(1)**

Jeffrey Tucker

**Labour Group  
(1)**

Denis O'Flynn

**For information about the meeting please contact:  
Anthony Clements Tel: 01708 433065  
e-mail: [anthony.clements@onesource.co.uk](mailto:anthony.clements@onesource.co.uk)**



**DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF**



## **AGENDA ITEMS**

### **1 CHAIRMAN'S ANNOUNCEMENTS**

### **2 APOLOGIES FOR ABSENCE & SUBSTITUTE MEMBERS**

(if any) – receive.

### **3 DISCLOSURE OF INTERESTS**

Members are invited to disclose any interests in any of the items on the agenda at this point of the meeting. Members may still disclose an interest in an item at any time prior to the consideration of the matter.

### **4 MINUTES (Pages 1 - 6)**

To approve as a correct record, the minutes of the meeting of the Committee held on 5 March 2020 (attached) and to authorise the Chairman to sign them.

### **5 COMPLAINTS PERFORMANCE REPORT QUARTER 2 (Pages 7 - 24)**

Report attached.

### **6 LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN ANNUAL LETTER REPORT 2019/20 (Pages 25 - 40)**

Report attached.

### **7 COMMITTEE'S WORK PROGRAMME**

The Committee is invited to consider items for inclusion on its future work programme.

**Andrew Beesley**  
**Head of Democratic Services**