

**PEOPLE OVERVIEW & SCRUTINY SUB
COMMITTEE
(HEALTH SCRUTINY)
SUPPLEMENTARY AGENDA**

21 September 2022

5 PERFORMANCE INFORMATION INCLUDING HEALTH INEQUALITIES (Pages 1 - 28)

Information on BHRUT performance and health inequalities attached.

**Zena Smith
Democratic and Election
Services Manager**

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PERFORMANCE REPORT

Havering Council

People Overview & Scrutiny Committee

September 2022

Fiona Wheeler

Programme Director for Elective Recovery



OVERVIEW

- The demand for planned care continues to grow nationally and we are continuing to introduce a range of initiatives to reduce our backlog
- The total number of people on our waiting lists at the end of August was 64,989; the majority need to be seen in Outpatients
- 4,646 people are waiting for procedures; more than 2,100 have been waiting over a year and 73 patients have waited for more than 78 weeks
- Due to a computer error discovered in April, our waiting lists increased by 1,800; this included more than 200 patients who had waited for more than two years (104+ weeks)
- Teams worked overtime and ran extra clinics and diagnostic sessions and as a result, those waiting for more than two years reduced from 218 in May to zero in July



CONSTITUTIONAL STANDARDS – PERFORMANCE

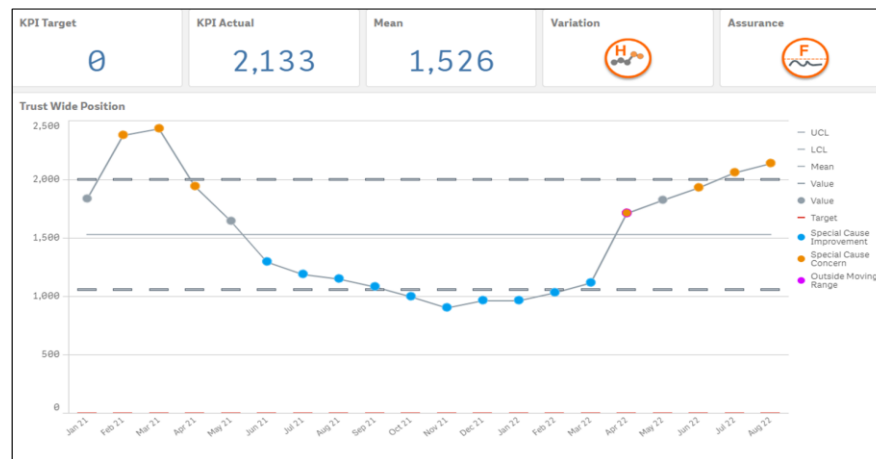
Referral to Treatment, Diagnostics and Cancer

Key Metrics	August	July	National Target
RTT Performance <i>(The proportion of patients on a Referral To Treatment (RTT) pathway that are currently waiting for treatment less than 18 weeks)</i>	60.7% (unvalidated)	59.5%	92%

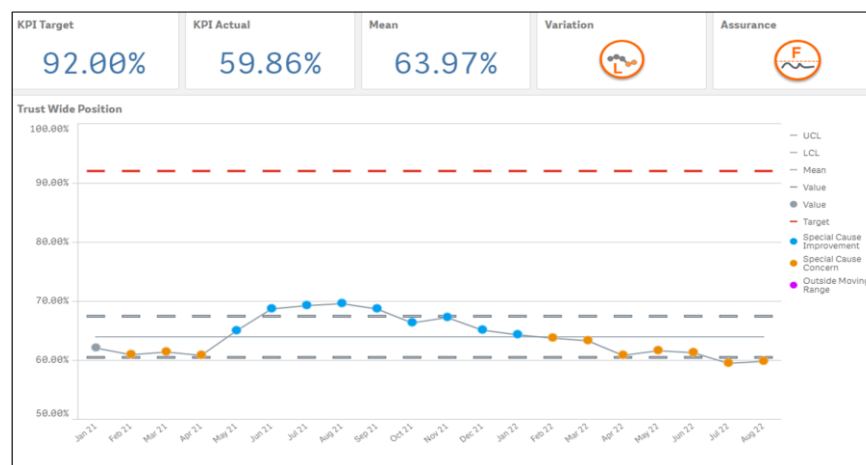
Key Metrics	Month	National Target
Cancer performance (62 Day) <i>(The proportion of patients starting definitive treatment who are referred via the urgent suspected cancer route within 62 days of receipt of referral)</i>	77% August 2022 (unvalidated) 70.5% July 2022	85%
Cancer performance (2WW) <i>(The proportion of patients urgently referred by their GP for suspected cancer and first seen within 14 days from referral)</i>	78.9% August 2022 (unvalidated) 85.1% July 2022	93%
Cancer performance (Faster Diagnosis Standard) <i>(The percentage of patients receiving a definitive diagnosis or ruling out cancer within 28 days of a referral)</i>	56% August 2022 (unvalidated) 76.6% July 2022	75%



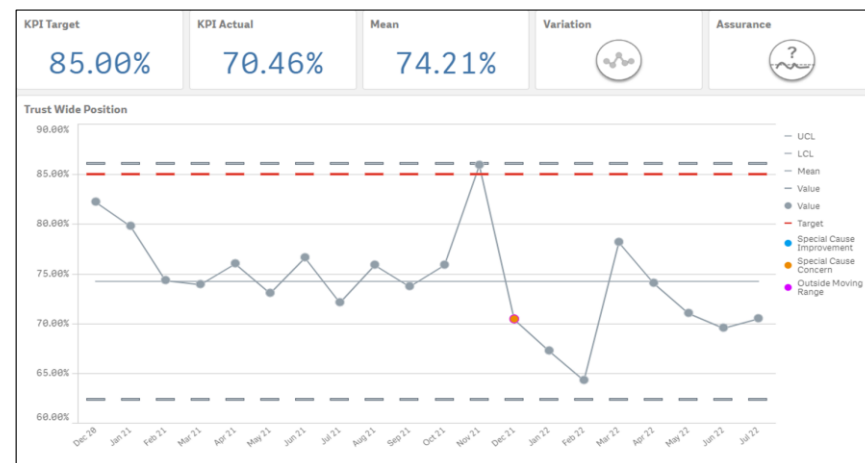
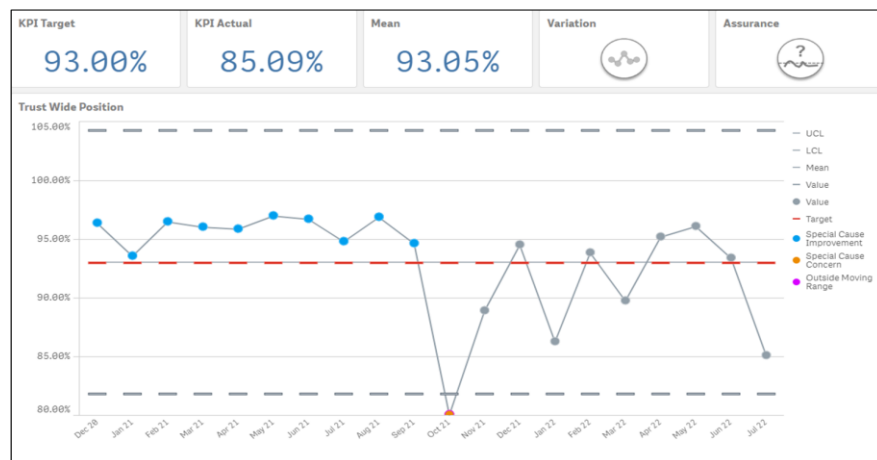
Trend line for Referral to Treatment patients waiting longer than 52 weeks



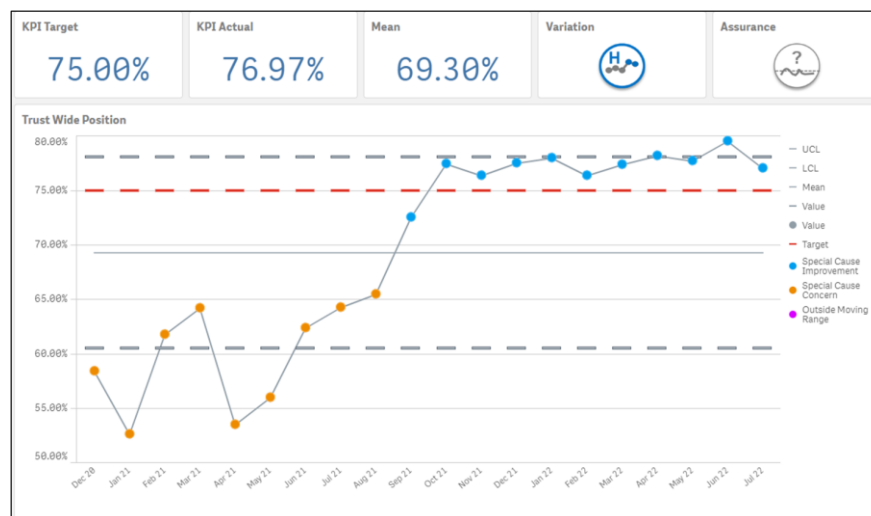
Trend line for Referral to Treatment performance



Trend line for 2ww and 62 day cancer performance



Cancer Faster Diagnostic Standard



PLANNED CARE, CANCER AND DIAGNOSTICS

52 week waits

- April's computer error has made it difficult to reduce those waiting 52 weeks as quickly as we would like, and the number continues to increase
- Capacity shortfalls and limited availability in the independent sector for non-admitted pathways are also challenging
- Remedial actions include:
 1. Additional capacity to accommodate expected long waiters
 2. Continue to work with the independent sector where possible
 3. Increase Gynaecology nursing support
 4. Administrative review of those waiting longest

Cancer

2 week wait (time from GP appointment to first clinical contact)

- We're part of [North East London Cancer Alliance](#), which is ensuring residents are being diagnosed with cancer sooner and receiving quicker access to treatment
- We met the 93 per cent standard every month from November 2021 to June 2022
- In August, our unvalidated score was 78.9 per cent and we expect the validated figure to be below the standard
- Breast and Dermatology 2ww capacity remains a challenge due to workforce capacity
- Actions to improve pathways include:
 1. Increased breast 2ww capacity
 2. Additional Dermatology super clinics, subject to workforce capacity
 3. Regular assurance meetings with health partners across NEL

62 day (from referral to treatment (RTT))

- We are continuing to take action to improve our 62 day RTT, however we are currently below the required 85 per cent
- Actions being taken to improve include:
 1. Weekly focus on different tumour groups
 2. Oncology recruitment programme to increase capacity
 3. Fortnightly radiology tracking meetings
 4. Dedicated clinics



PLANNED CARE, DIAGNOSTICS AND CANCER – TREATING PATIENTS FASTER

- We have seen a positive impact in reducing our waiting lists over the past year and our innovative surgical work has been [recognised nationally](#)
- Our progress has been featured with BBC News, ITV News and in the Daily Mail, and features in the [NHS's plan](#) to tackle the backlog
- The plan includes surgical hubs as a key initiative to address the backlog and we're proud that our hub at King George Hospital featured in a report by the Royal College of Surgeons
- We are continuing to hold dedicated 'super' clinics, many over the weekend, carrying out many appointments and procedures, over a short period of time
- We're also working with health partners and the independent sector who have shorter waiting lists, to organise treatment so patients can be seen faster
- Patients are benefitting from faster diagnosis thanks to additional diagnostics, with an additional [30,000 tests and scans](#) taking place at Barking Community Hospital (BCH) this financial year, including MRI and CT
- A [diagnostic centre](#) has been proposed at BCH, to provide residents with a range of services in one building



'SUPER' CLINICS

In recent months, we have held:

- **Ophthalmology Super Week:** Treated 920 patients and listed 127 new patients for surgery, alongside all our regular activity
- **Endometriosis Awareness Week:** 24 operations completed between 18-24 July, compared to the two we usually complete during a regular week
- **#ImpactHernia:** A focused effort seeing 200 hernia patients in just one day, with those needing surgery treated just weeks later



PROPOSED COMMUNITY DIAGNOSTIC CENTRE AT BCH

- NHS partners across NEL have consulted on proposals to increase the number of checks, scans and tests across our boroughs
- One proposal is to build a £15m Community Diagnostic Centre (CDC) at BCH, which would provide a range of tests and scans, such as CT, MRI, ultrasound and bloods
- BCH is an early adopter site and the addition of mobile CT and MRI scanners, ultrasound facilities and X-ray machines over the last few months has helped us make good progress in reducing waits
- As part of the wider-consultation, we're also engaging to help us understand what is important to patients when having tests and scans; our survey has received more than 820 responses

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RECOVERY EFFORT RECOGNISED BY HSJ

- The hard work of our teams to recover our services from the pandemic and reduce our waiting lists was shortlisted in the annual HSJ awards' Performance Recovery category

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Our Divisional Director of Surgery Thangadorai Amalesh was also nominated for Clinical Leader of the year



WORKFORCE PRESSURES

- Our vacancy rate in August reduced to 16 per cent. Our sickness absence reduced to 4.41 per cent, but absence across the NHS remains above target and pandemic trends
- Currently, new starters are predominantly newly qualified staff, which is an annual trend across acute NHS trusts and we will see a peak of new staff in the next couple of months
- We have seen an increase in the number of staff leaving and this is due to different reasons, such as relocation and work life balance
- The cost of living is also having an impact and we continue to look at different ways we can offer sustainable support to our staff
- We've held a special Marketplace offering donated school uniforms and office wear, provided school uniform vouchers, enhanced petrol reimbursements, held financial wellbeing days and we're also a foodbank referrer
- Our focus continues to be the wellbeing of our staff and we are supporting them through appropriate channels



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Havering

LONDON BOROUGH

www.havering.gov.uk

Health inequalities in Havering

People Overview and Scrutiny Sub-Committee (Health Scrutiny)

21st September 2022

**Mark Ansell
Director of Public Health**

Overview

- What are health inequalities ?
- Examples of health inequalities
- How might we tackle health inequalities?

What are health inequalities ?

Health inequalities are avoidable, unfair and systematic differences in health between different groups of people.

The differences in health can be

- **Differences in direct measures of health status, e.g. life expectancy, healthy LE, incidence of disease such as cancer or SMI etc**
- **Or differences in factors that contribute to health status e.g.**
 - the wider determinants of health, e.g. income
 - behavioural risks to health, e.g. smoking rates
 - the community and places we live in e.g. rates of crime
 - access to, quality and experience of health and care services

What are health inequalities ?

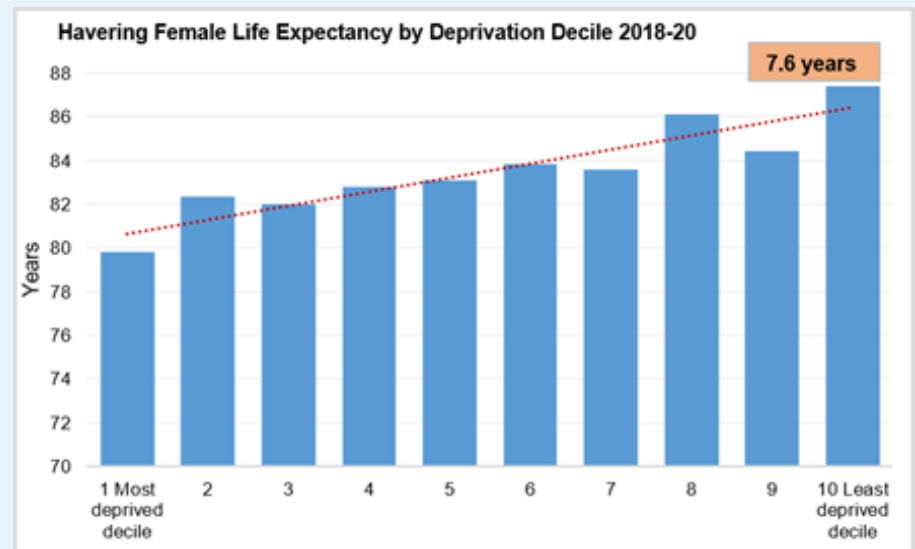
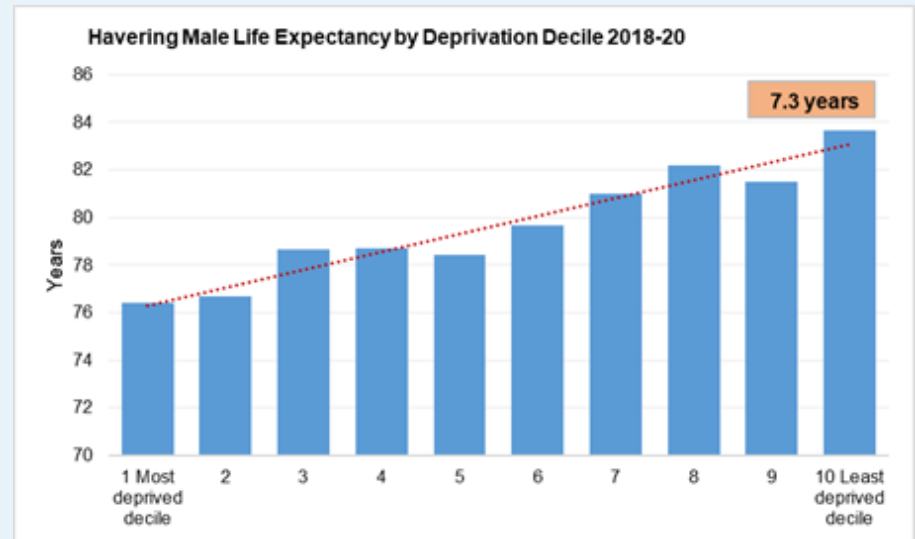
Health inequalities are avoidable, unfair and systematic differences in health between different groups of people.

And those differences in health can be between

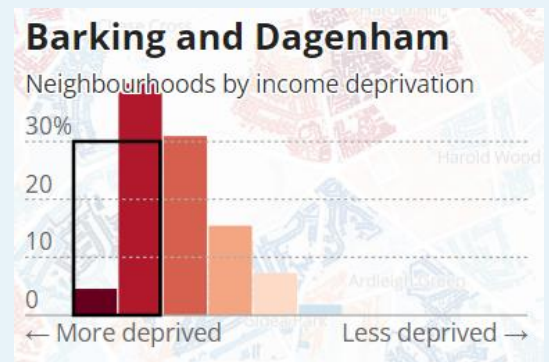
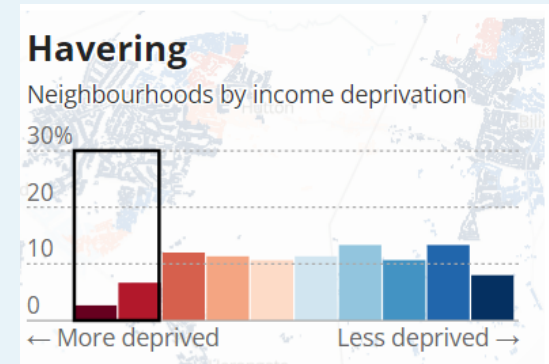
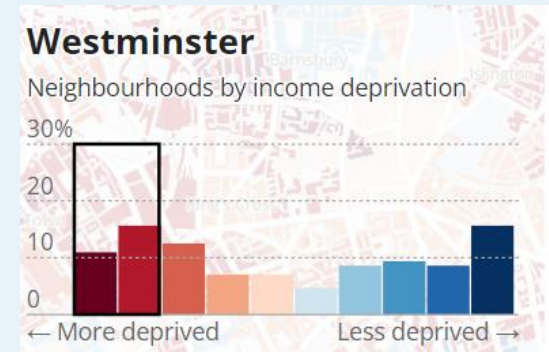
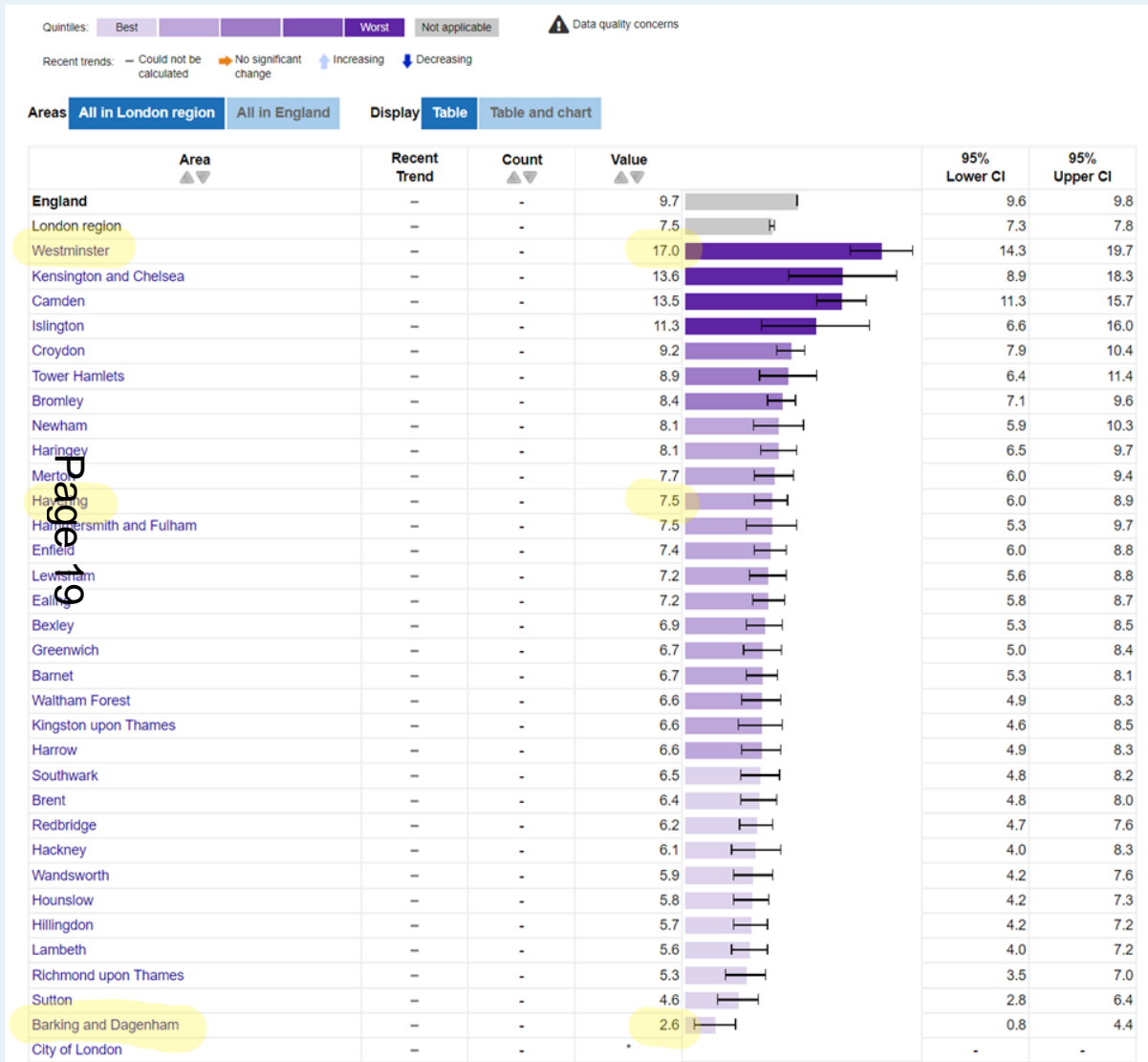
- People of differing ethnicity, sexual orientation, gender identity; disability, health condition
- Residents in different areas e.g. north / south of England; urban or rural areas; coastal communities etc
- socially excluded groups, e.g. street homeless; sex workers
- People with common socio-economic factors, e.g. income

Inequality in Life expectancy at birth in Havering

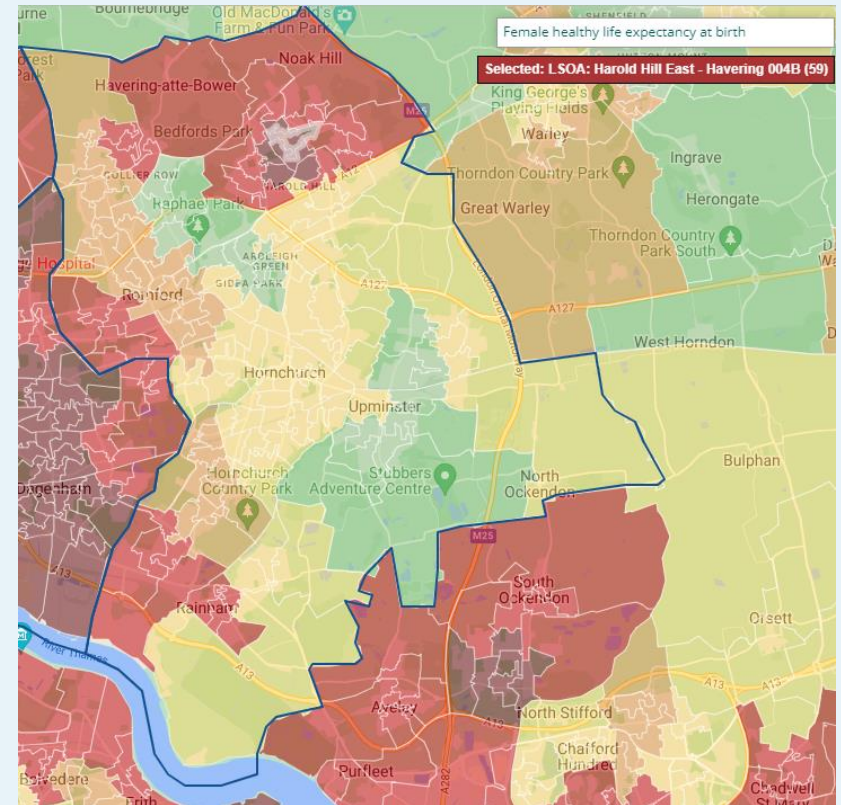
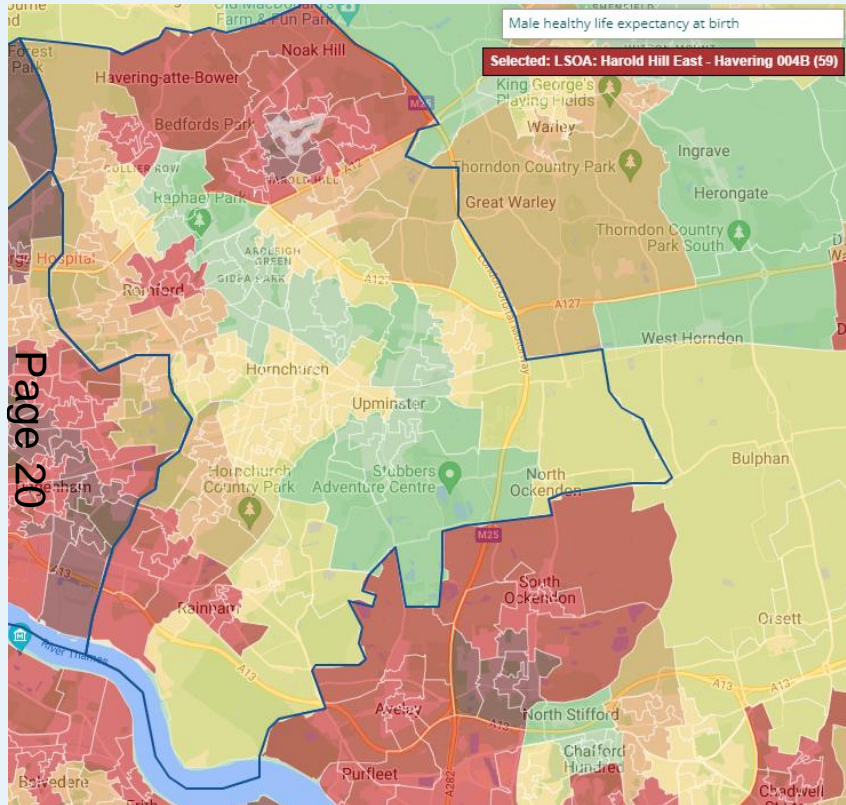
	male	female
LBH	79.7	83.5
England	79.4	83.1
Best	84.7	87.9
worst	74.1	79.0



Inequality in life expectancy at birth – male 2018-20 Slope index of inequality - yrs



Inequality in Health Life expectancy at birth in Havering




Inequalities in childhood

Health inequalities regarding disadvantage and ethnicity are evident at birth and accumulate through life e.g.

- rates of still birth and low birth weight
- childhood obesity at YrR and Yr 6
- school readiness

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Indicator	Period	Havering			Region	England	England		
		Recent Trend	Count	Value	Value	Value	Worst	Range	Best
School Readiness: percentage of children with free school meal status achieving a good level of development at the end of Reception	2018/19	➡	176	49.7%	64.1%	56.5%	41.4%		75.0%

Health inequalities regarding life style and behaviours

Smoking prevalence in priority populations				
Indicator	Age	Sex	Period	Local value
Smoking Prevalence in adults (18+) - current smokers (APS)	18-64 yrs	Persons	2019	15.40%
routine and manual occupations	18-64 yrs	Persons	2019	20.70%
long term mental health condition (18+)	18+ yrs	Persons	2019/20	18.30%
admitted to treatment for substance misuse (NDTMS) - all opiates	18+ yrs	Persons	2019/20	69.70%
admitted to treatment for substance misuse (NDTMS) - alcohol	18+ yrs	Persons	2019/20	33.70%

Health inequalities regarding communities and place

Differential access to assets that promote / obstruct healthy choices

Poorer air quality

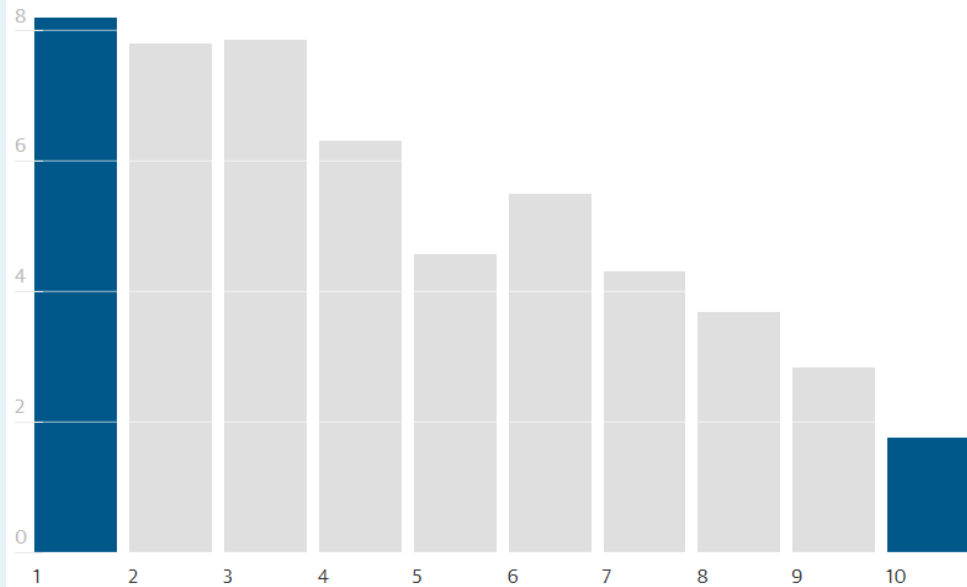
Road traffic accidents

Crime

Children attending school in the most deprived areas of London have an average of eight takeaways within a 400-metre vicinity

Average number of takeaways within 400 metres of schools per deprivation decile

1 = most deprived, 10 = least deprived



Health inequalities and health care

Cancer screening

Immunisation

Heart attack

Elective surgery

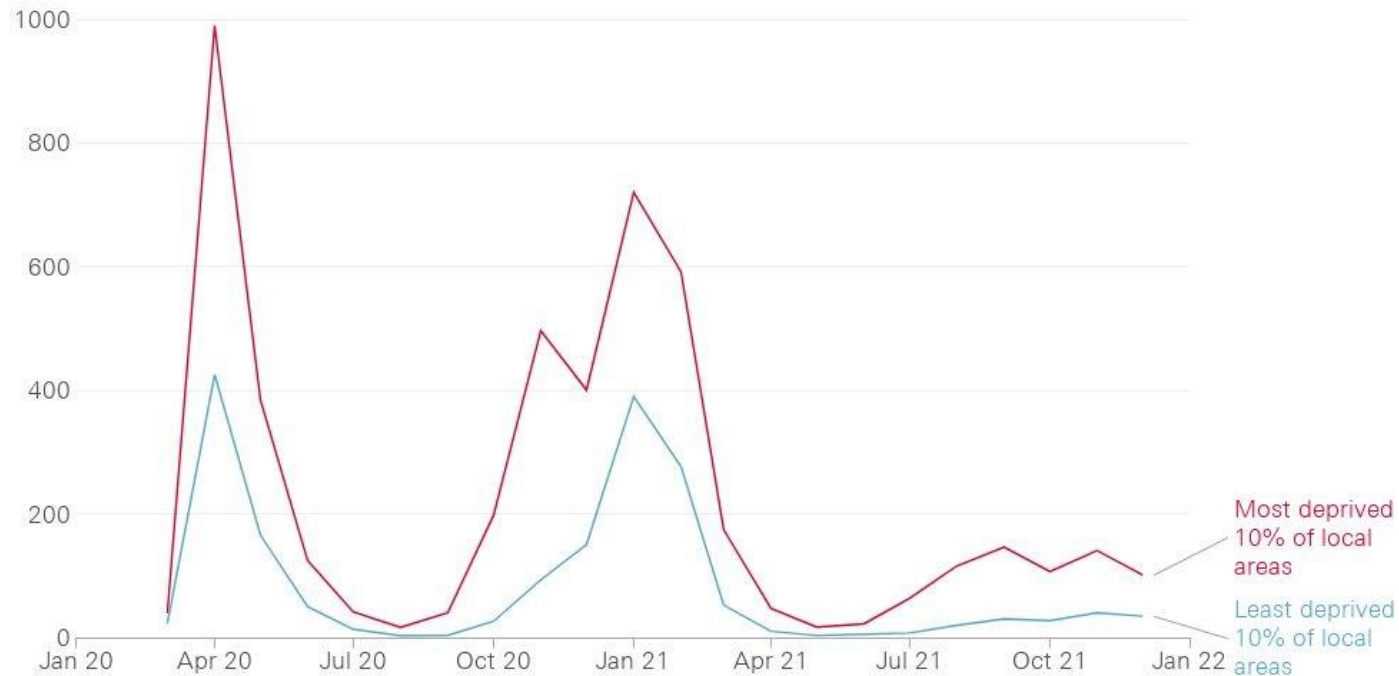
Childbirth



Health inequalities and the pandemic

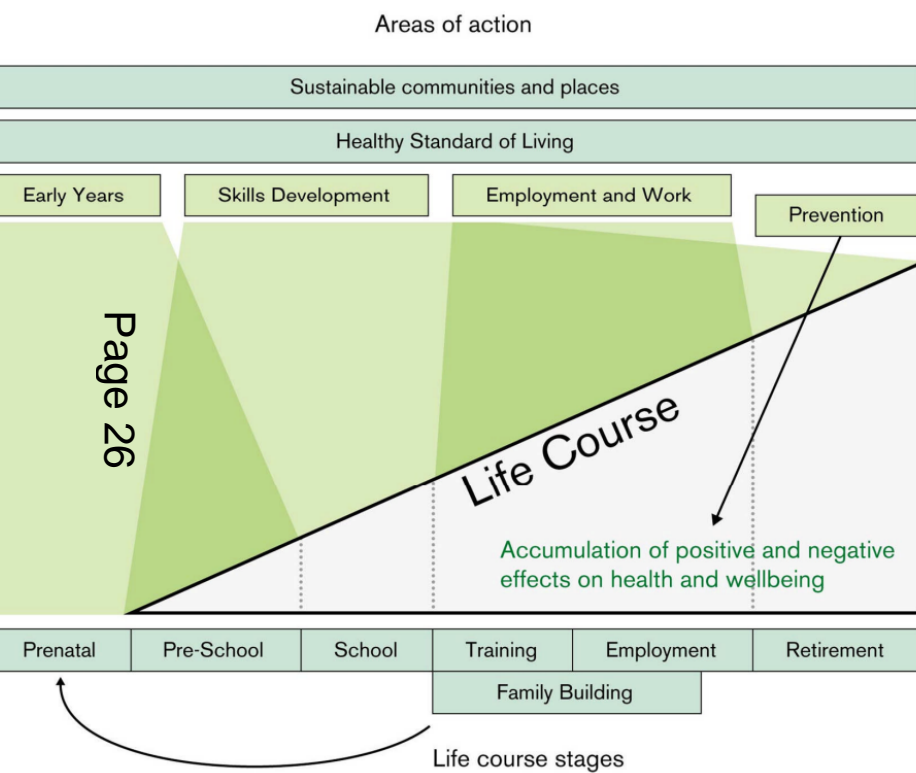
COVID-19 mortality rates in the most deprived areas remain higher than in the least deprived areas

Age-standardised COVID-19 mortality rate (per 100,000) by deprivation: England, 2020–2022



Marmot review 2010

Figure 5 Action across the life course



Reducing health inequalities will require action on 6 policy objectives:

1. Give every child the best start in life
2. Enable all children young people and adults to maximise their capabilities and have control over their lives
3. Create fair employment and good work for all
4. Ensure healthy standard of living for all
5. Create and develop healthy and sustainable places and communities
6. Strengthen the role and impact of ill health prevention

REDUCING HEALTHCARE INEQUALITIES

The Core20PLUS5 approach is designed to support Integrated Care Systems to drive targeted action in healthcare inequalities improvement

CORE20
The most deprived 20% of the national population as identified by the Index of Multiple Deprivation



20%

Target population

PLUS
ICS-chosen population groups experiencing poorer-than-average health access, experience and/or outcomes, who may not be captured within the Core20 alone and would benefit from a tailored healthcare approach e.g. inclusion health groups



CORE20 PLUS 5

Key clinical areas of health inequalities

1



MATERNITY
ensuring continuity of care for 75% of women from BAME communities and from the most deprived groups

2



SEVERE MENTAL ILLNESS (SMI)
ensuring annual health checks for 60% of those living with SMI (bringing SMI in line with the success seen in Learning Disabilities)

3



CHRONIC RESPIRATORY DISEASE
a clear focus on Chronic Obstructive Pulmonary Disease (COPD), driving up uptake of Covid, Flu and Pneumonia vaccines to reduce infective exacerbations and emergency hospital admissions due to those exacerbations

4



EARLY CANCER DIAGNOSIS
75% of cases diagnosed at stage 1 or 2 by 2028

5



HYPERTENSION CASE-FINDING
and optimal management and lipid optimal management



SMOKING CESSATION
positively impacts all 5 key clinical areas

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