

Appendix 2 – Potential New Performance Indicators that could be monitored for the 19/20 financial year

- Total household waste per head of population (kg)
- Reuse, composting and recycling rate (%)
- Missed collections per 100,000
- % of missed collections rectified on time

- Time taken to remove fly tips
- Number of fly-tips reported to street cleansing

- Number of Green Flag Awards
- Number of London in Bloom Awards

- Air quality (NO₂)

- Number of new HMO licenses issued
- Number of HMOs enforced against

- Number of potholes repaired with a permanent fix
- % of potholes repaired within target
- Km of pavements repaired
- Km of roads resurfaced
- PCN appeals response rate (and issues)