



Havering
LONDON BOROUGH

Appendix F
Budget Consultation 2019-2023
Results and Analysis
October 2018

Key Services rated as important (weighted ranking)

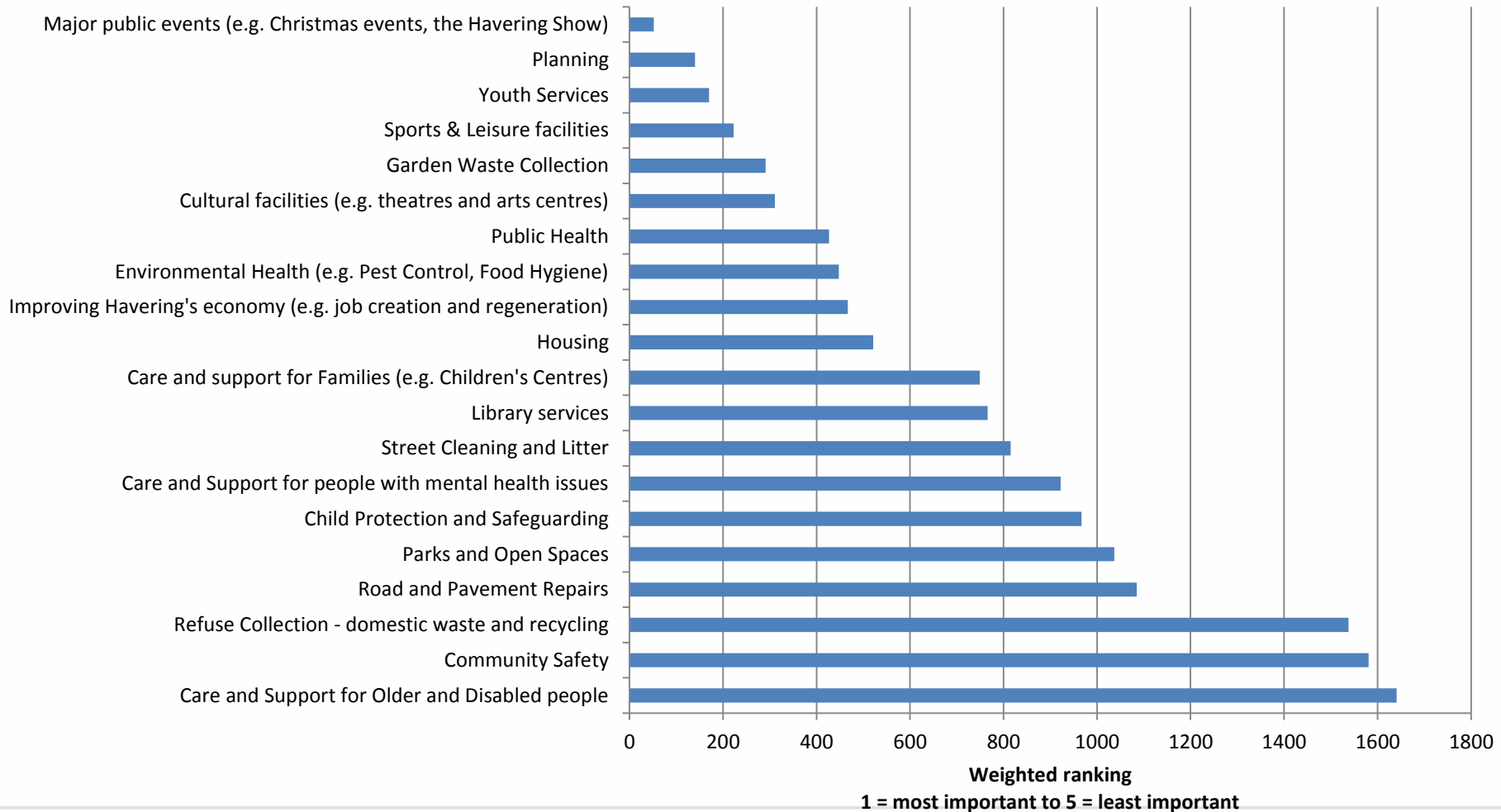


Chart shows weighted scores where rank 1 = 5 points, rank 2 = 4 points, rank 3 = 3 points, rank 4 = 2 points and rank 5 = 1 point.

Question 2 – number of responses per rank

Please rank in order up to five of Havering's key services that are most important to you (1 = most important). Please choose only one service for each rank, up to a maximum of five services.

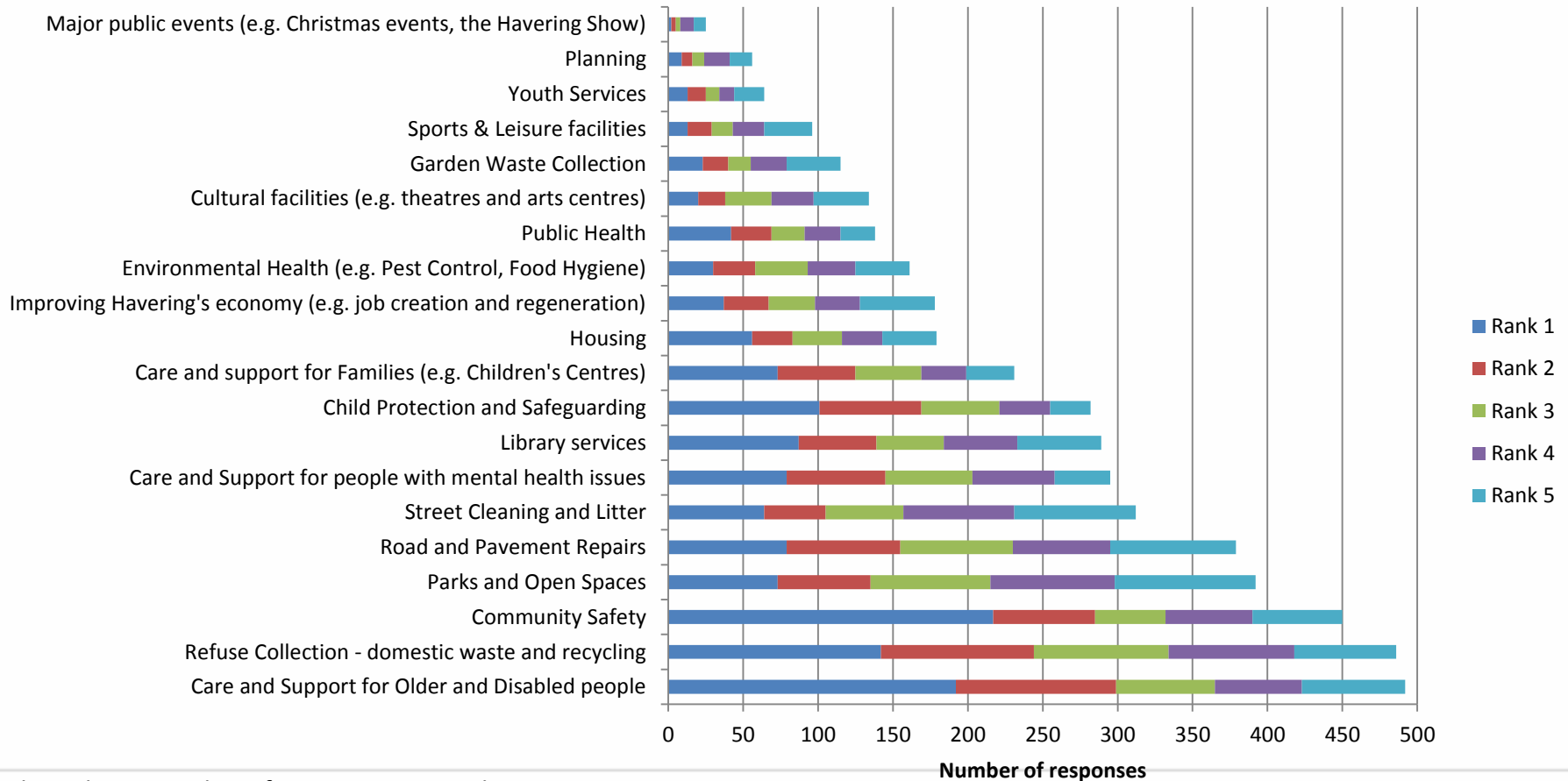
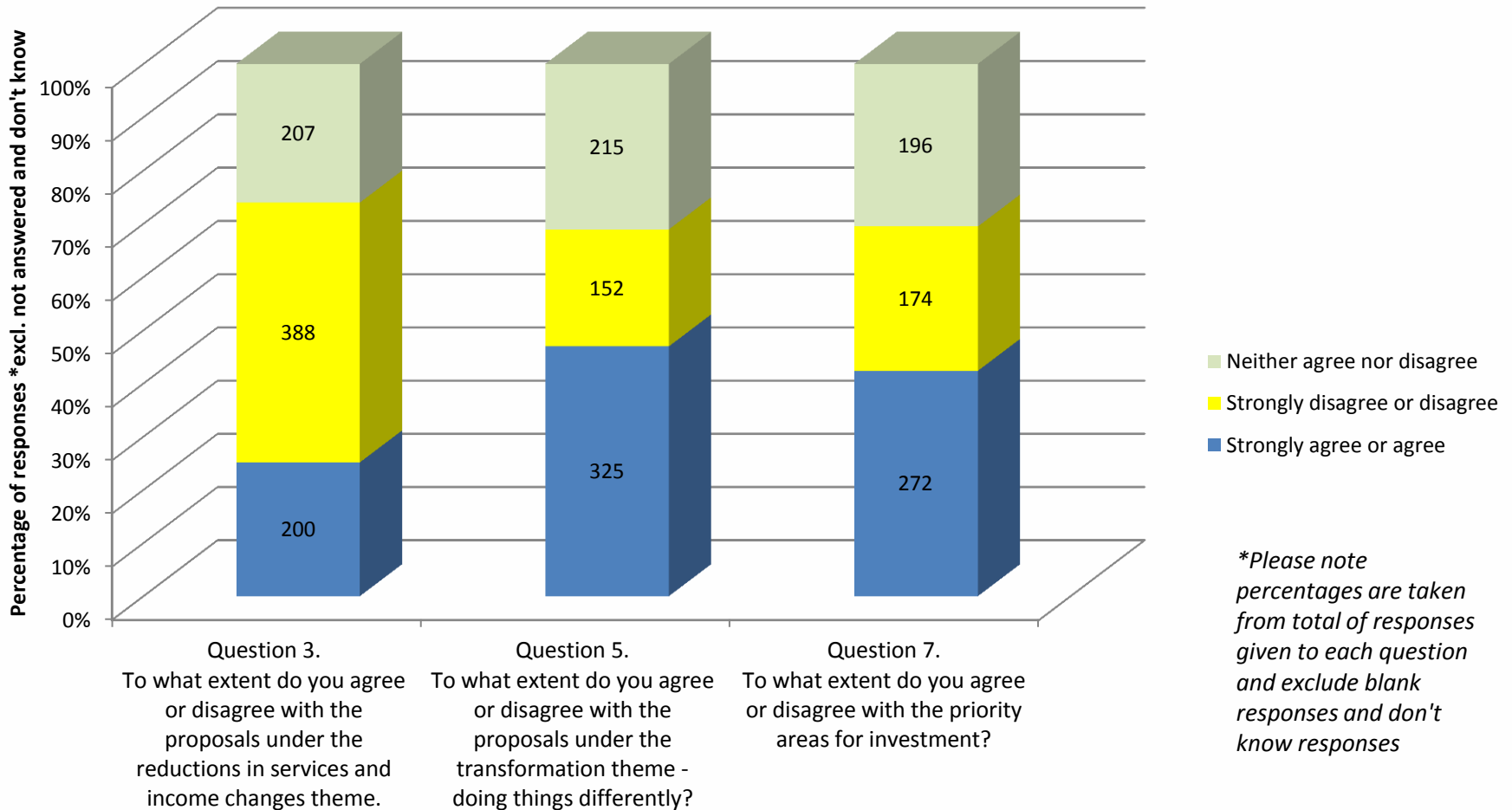


Chart shows number of responses per ranking.
Scores not weighted.

Questions 3, 5 and 7



Question 3 (reductions in services and income changes): 25% of respondents either strongly agree or agree, 26% were neutral, and 49% either disagreed or strongly disagreed with the proposals. 281 respondents did not answer this question.

Question 5 (transformation): 47% of respondents either strongly agree or agree, 31% were neutral, and 22% either disagreed or strongly disagreed with the proposals. 384 respondents did not answer this question.

Question 7 (priority areas for investment): 42% of respondents either strongly agree or agree, 31% were neutral, and 27% either disagreed or strongly disagreed with the proposals. 434 respondents did not answer this question.

Question 4

Question 4 was analysed for the highest frequency words and phrases in the responses.

There were 491 responses in total.

The table shows only those key words and phrases that featured in greater than 5% of the responses.

What are your reasons for disagreeing with any individual proposals under the reductions in services and changes in income theme? What impact do you think this would have on you and your family?

*Of all responses under each theme –
how many were positive or negative*

Key word/phrase	Percentage of total responses	Positive responses / agree with proposals	Negative responses / disagree with proposals
Libraries and Front Door	18%	2%	98%
Street Lighting	13%	7%	93%
Toilets/conveniences	11%	4%	96%
Council Tax	8%	36%	64%
Council Tax support	4%	6%	94%
Brokerage/adult social care	5%	4%	96%
491 responses			

7% of responses mentioned children – this has not been split into positive and negative however comments can be read in the word document.

This question asked for the reasons for disagreeing with the proposals therefore this should be taken into account when reviewing the large number of negative responses.

The theme with the highest proportion of responses in agreement with the proposal was Council Tax.

Question 6

Question 6 was analysed for the highest frequency words and phrases in the responses. There were 308 responses in total. The two main themes featured in the responses are shown below.

What are your reasons for disagreeing with any individual proposals under the transformation theme - doing things differently? What impact do you think this would have on you and your family?

*Of all responses under each theme –
how many were positive or negative*

Key word/phrase	Percentage of total responses	Positive responses / agree with proposals	Negative responses / disagree with proposals
Library/libraries	9%	10%	90%
Community and community hubs	8%	26%	74%
308 responses			

This question asked for the reasons for disagreeing with the proposals therefore this should be taken into account when reviewing the large number of negative responses.

The theme with the highest proportion of responses in agreement with the proposal was Community Hubs.

Question 8

Question 8 was analysed for the highest frequency words and phrases in the responses.

There were 291 responses in total.

The main themes featured in the responses are shown below.

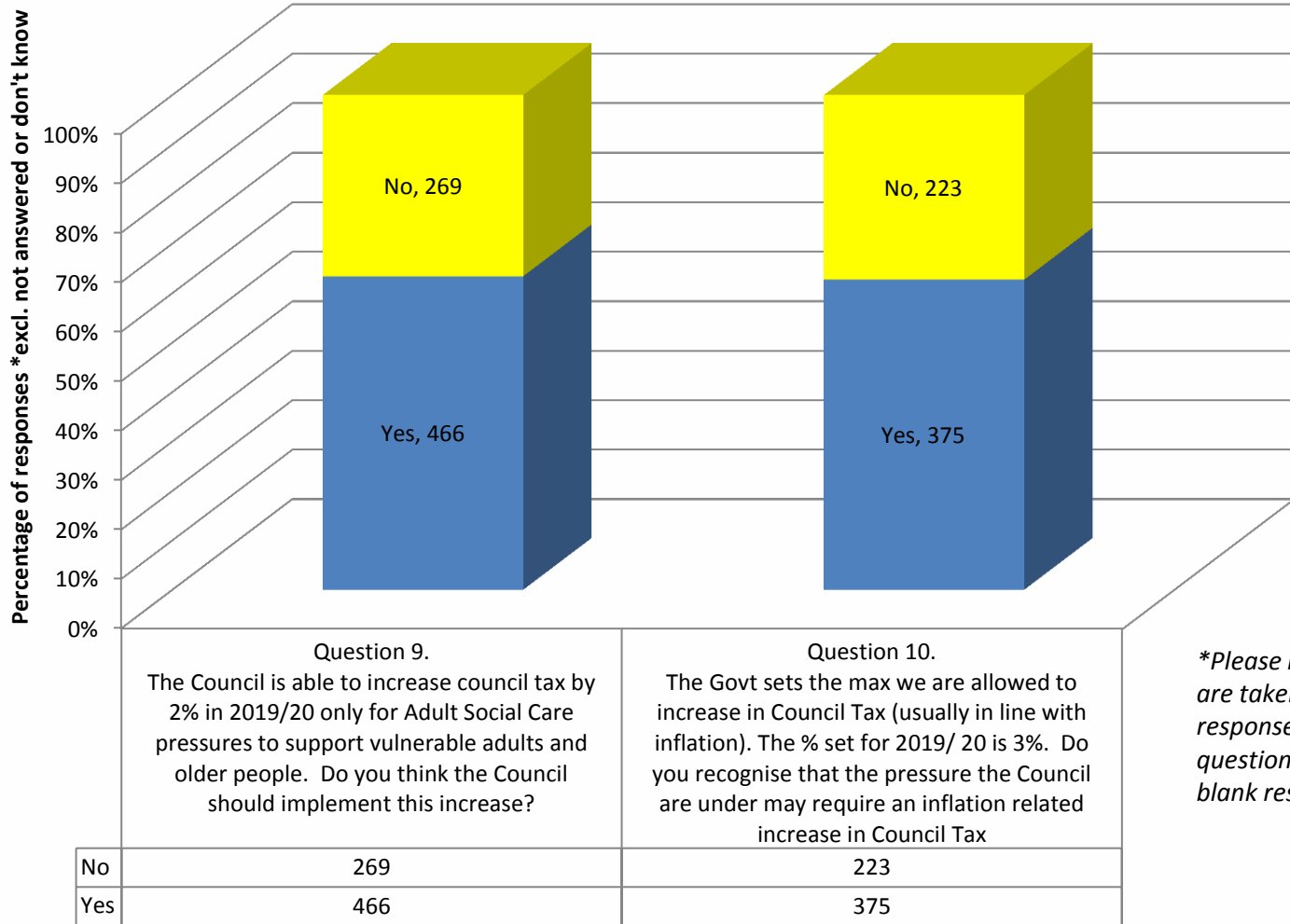
What are your reasons for disagreeing with any individual proposals under the priority areas for investment? What impact do you think this would have on you and your family?

Of all responses under each theme – how many were positive or negative

Key word/phrase	Percentage of total responses	Positive responses / agree with proposals	Negative responses / disagree with proposals
Romford Market	23%	3%	97%
Housing	13%	11%	89%
Police / Policing	9%	41%	59%
Foster Carers / Fostering	9%	4%	96%
Town Centre	7%	5%	95%
	<i>291 responses</i>		

This question asked for the reasons for disagreeing with the proposals therefore this should be taken into account when reviewing the large number of negative responses.

The theme with the highest proportion of responses in agreement with the proposal was police / policing.



Question 9: 63% respondents said yes to an increase in council tax for Adult Social Care, and 37% of respondents said no. 341 respondents did not answer this question

Question 10: 63% respondents said yes to an increase in council tax for inflation related purposes, and 37% of respondents said no. 478 respondents did not answer this question.