

Appendix E

Havering in 2018

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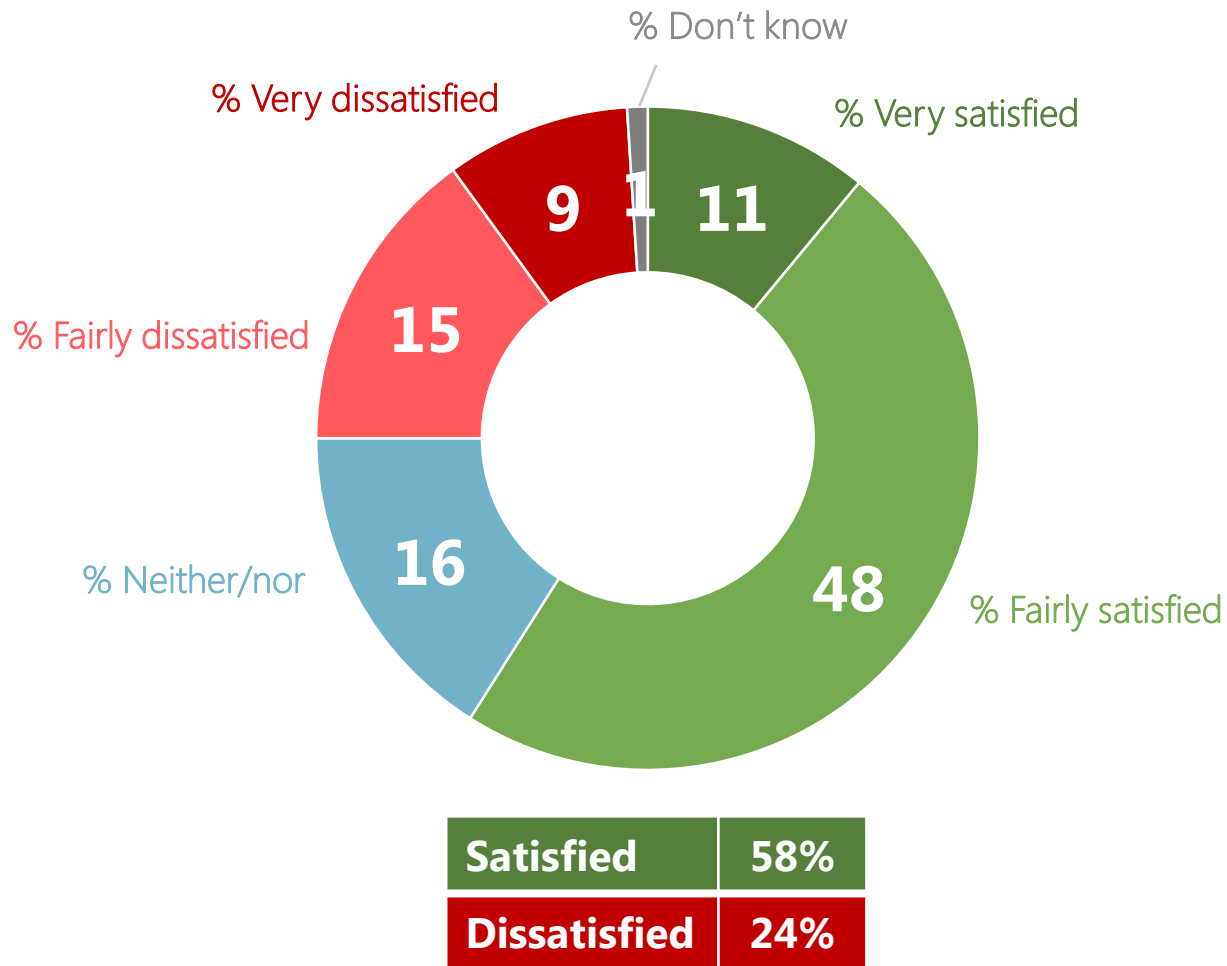


Ipsos Public Affairs



Majority of residents are satisfied with Havering Council

Q Overall, how satisfied or dissatisfied are you with the way Havering Council runs things?



Base: All participants (800) : Fieldwork dates: 27th March – 26th April 2018. Harold Hill booster (151) : Fieldwork dates: 8th – 15th October 2018.

By area of Havering

Romford, Collier Row and Gidea Park	28	55
Rainham and South Hornchurch	26	60
Hornchurch and Elm Park	16	67
Cranham, Upminster and Harold Wood	19	55
Harold Hill	32	50

By age

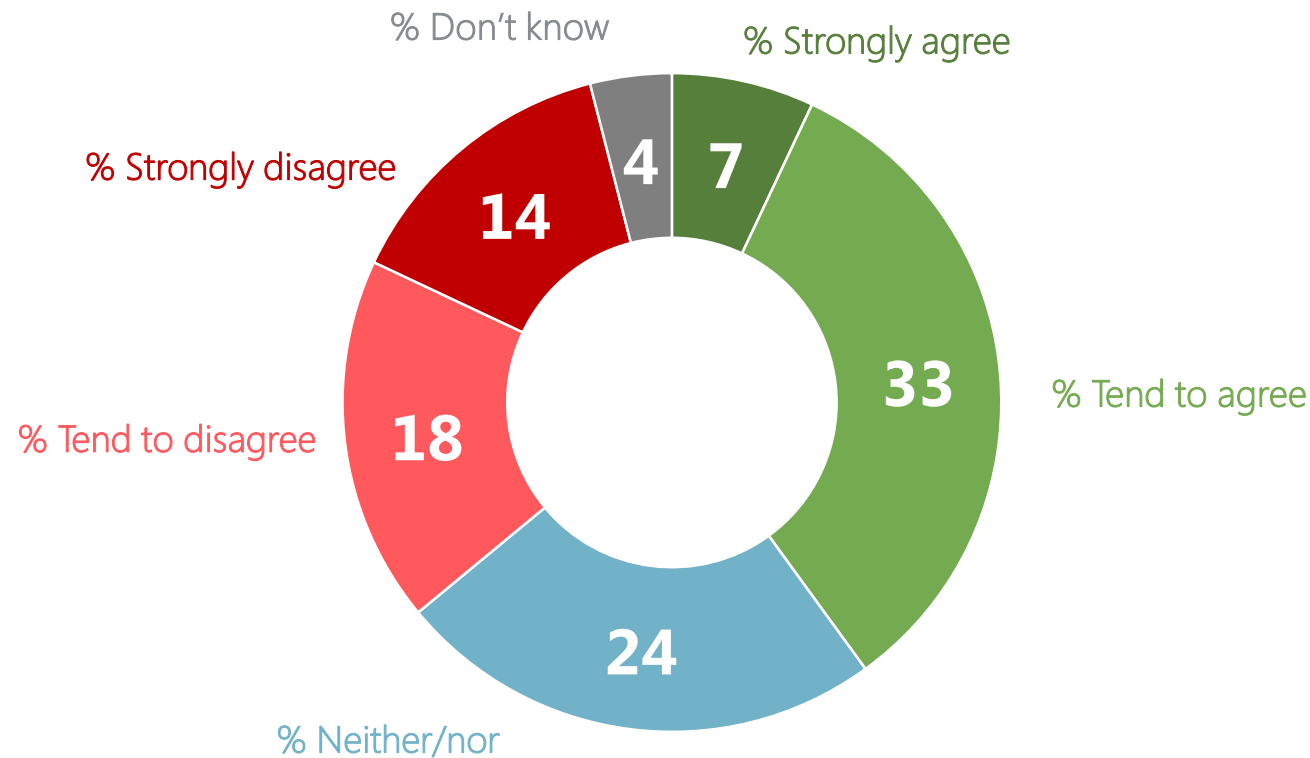
18-34	28	55
35-44	32	46
45-54	21	61
55-64	21	58
65+	21	67

By working status

Working	24	55
Not working	23	64

...but less than half agree that the Council provides value for money

Q To what extent do you agree or disagree that Havering Council provides value for money?

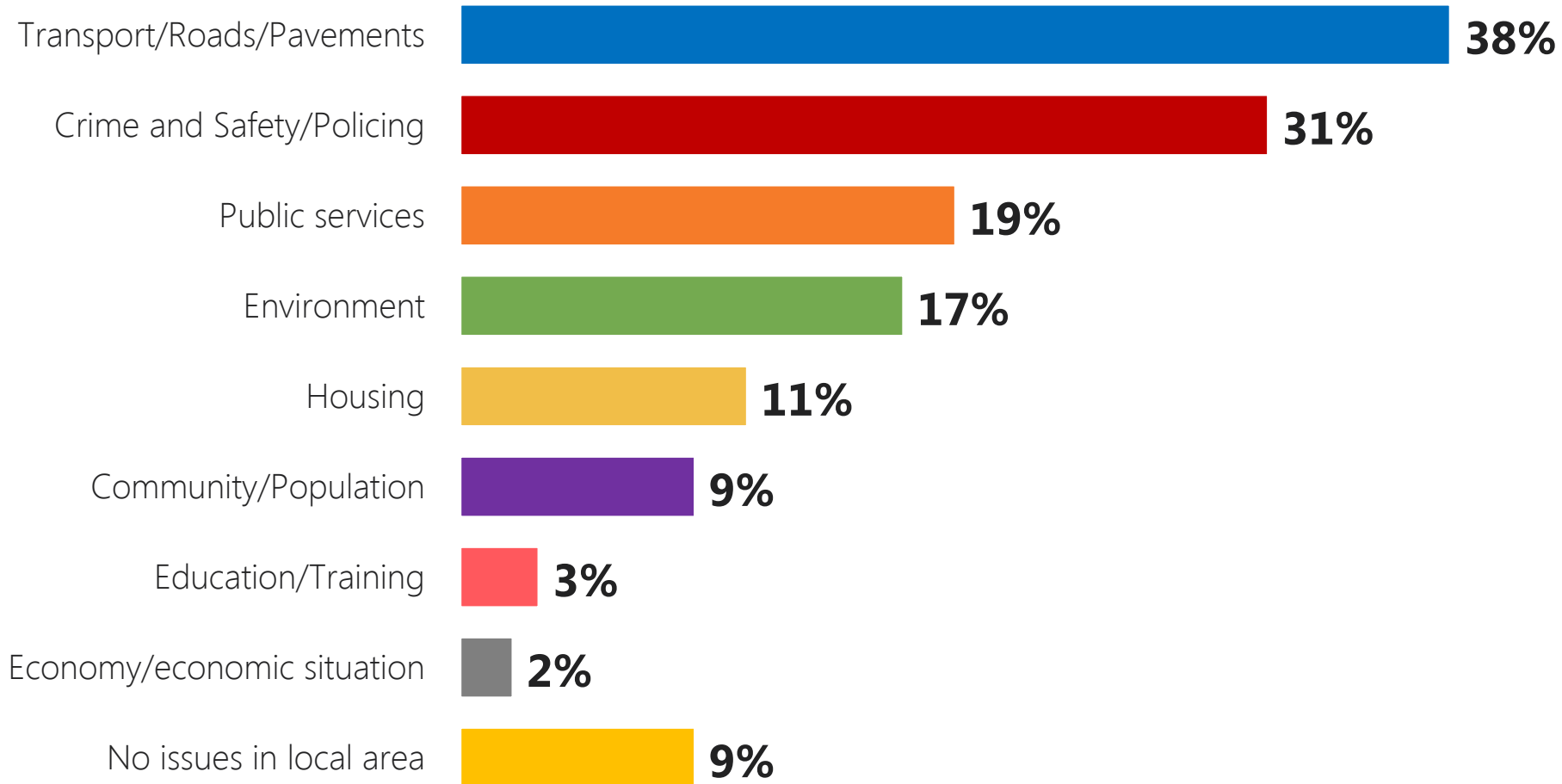


Agree	40%
Disagree	32%

Base: All participants (800) : Fieldwork dates: 27th March – 26th April 2018

Transport and crime are cited as main problems...

Q What would you say are the biggest problems for you in your local area?



Base: All participants (800) : Fieldwork dates: 27th March – 26th April 2018



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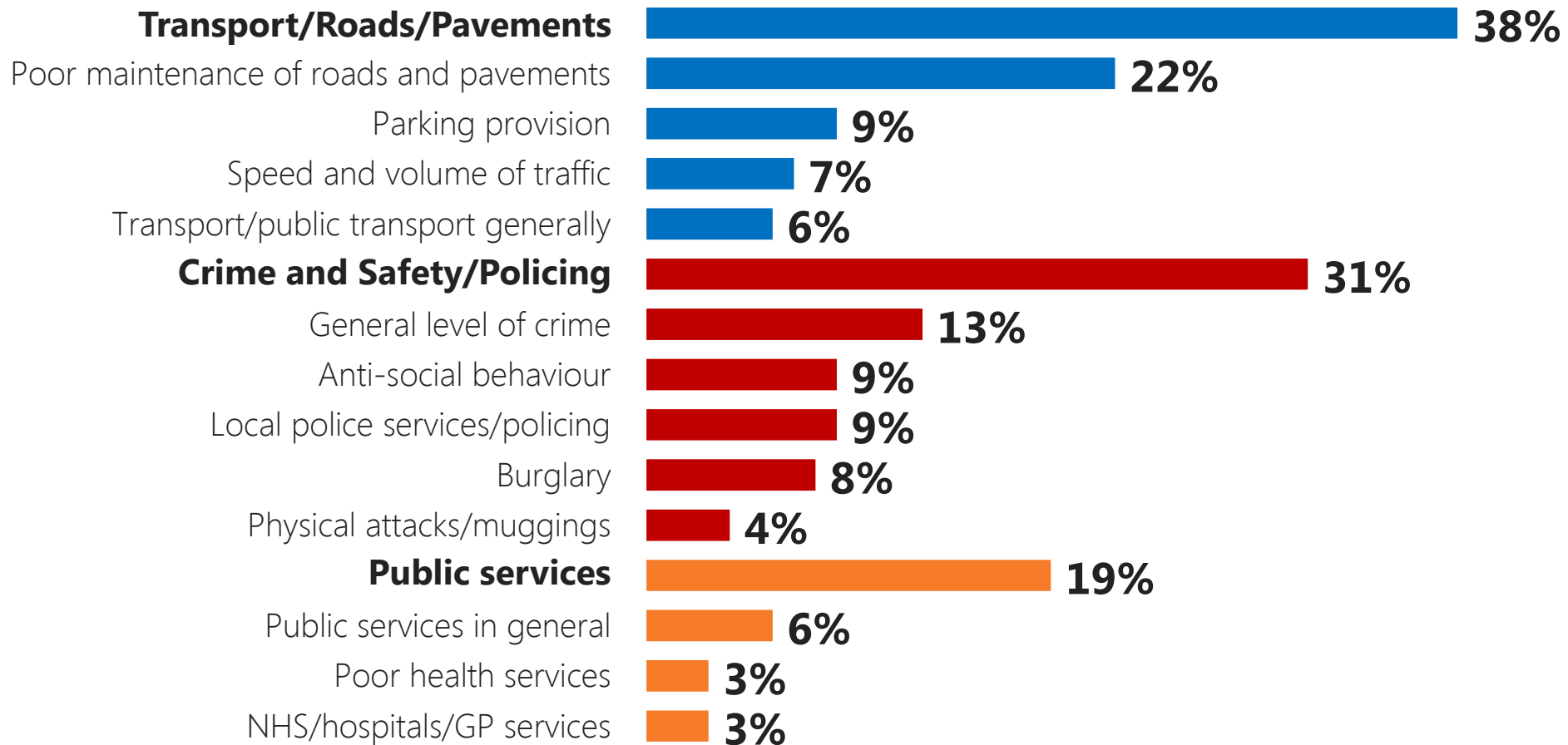
Source: Ipsos MORI

...more specifically road/pavement maintenance, and general unease about crime levels



What would you say are the biggest problems for you in your local area?

Top 12 mentions (within top 3 categories)



Base: All participants (800) : Fieldwork dates: 27th March – 26th April 2018

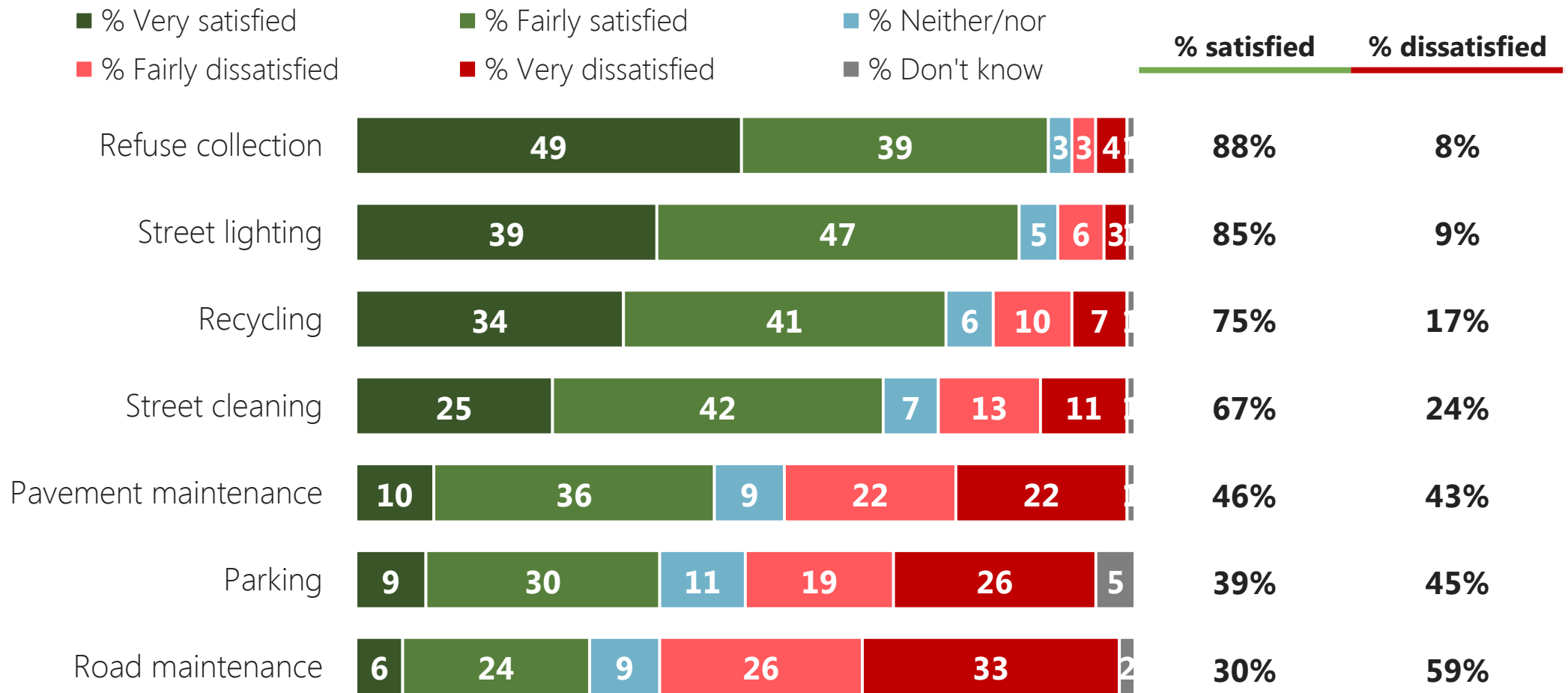


Ipsos Public Affairs

Source: Ipsos MORI

Satisfaction with universal services good, but not road/pavement maintenance and parking

Q How satisfied or dissatisfied you are with the quality of each of these in your local area?

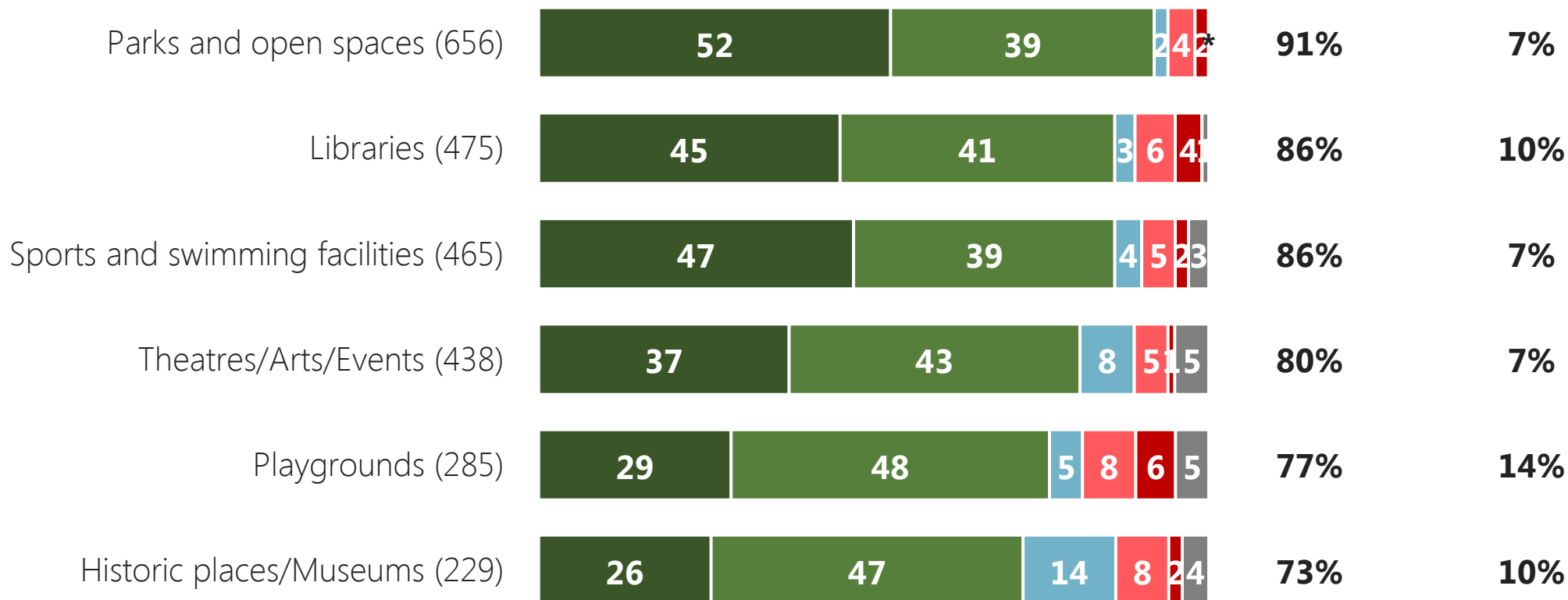


Base: All participants (800) : Fieldwork dates: 27th March – 26th April 2018

...with users especially positive about sports and recreational facilities

Q Any what about these services...How satisfied or dissatisfied are you with the quality of each of these in your local area?

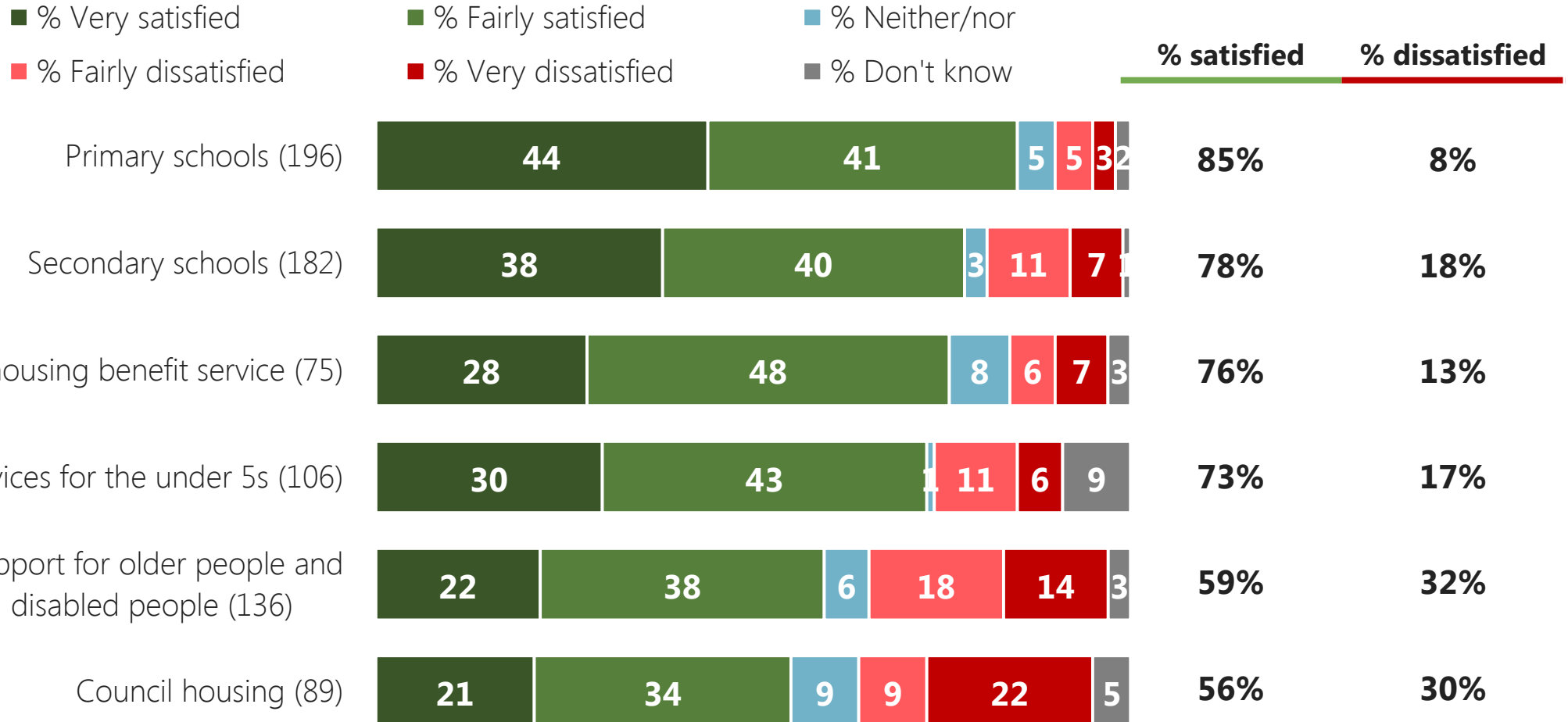
■ % Very satisfied
 ■ % Fairly satisfied
 ■ % Neither/nor
■ % Fairly dissatisfied
 ■ % Very dissatisfied
 ■ % Don't know



Base: All service users (see above) : Fieldwork dates: 27th March – 26th April 2018

However, housing and social care are under pressure

Q And finally, what about these services...How satisfied or dissatisfied are you with the quality of each of these in your local area?



Base: All service users (see above) : Fieldwork dates: 27th March – 26th April 2018

A housing problem?

Q To what extent do you agree or disagree with each of the following statements about housing in Havering

■ % Strongly agree ■ % Tend to agree ■ % Neither/nor **% agree**
■ % Tend to disagree ■ % Strongly disagree ■ % Don't know **% disagree**

Young people are being priced out of the local housing market



89% **4%**

There is a need for more affordable housing in the borough, such as council housing



71% **17%**

The types of housing being created in Havering are not really affordable for people like me



54% **22%**

I have noticed an increase in homelessness in the borough in the last two years



46% **31%**

More private housing developments would be a good thing for the borough



44% **39%**

Base: All participants (800) : Fieldwork dates: 27th March – 26th April 2018