



# Haverling

LONDON BOROUGH

# **Quarter 4 Performance Report 2017/18**

## **Environment Overview & Scrutiny Sub-Committee**

**17 July 2018**

## OVERVIEW OF ENVIRONMENT INDICATORS

- 2 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee for 2017/18:
  - The level of waste per head of population presented to the East London Waste Authority (ELWA)
  - Average number of days taken to investigate and remove fly-tips
- ‘The level of waste per head of population presented to the East London Waste Authority (ELWA)’ is also monitored through Corporate Performance Reporting
- Both indicators were rated **Green** for Q4

## Quarter 4 Performance

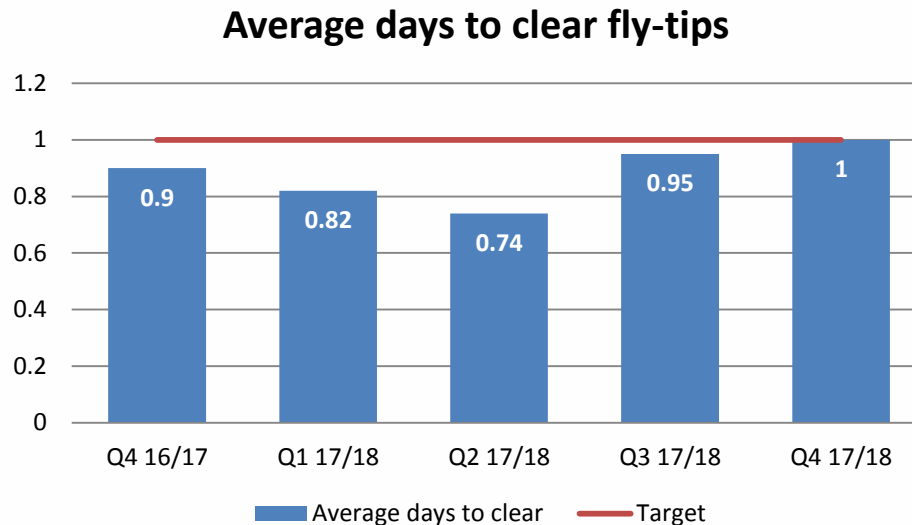
| Indicator   | Value             | 17/18 Annual Target | 17/18 Q4 Target    | 17/18 Q4 Performance                      | Short Term DOT 17/18 Q3            | Long Term DOT 16/17 Q4 |
|---|-------------------|---------------------|--------------------|---|------------------------------------|------------------------|
| Avg. number of days taken to remove fly-tips  | Smaller is Better | 1 day               | 1 day              | 1 day<br>GREEN                            | ↓ 0.95 day                         | ↑ 1.1 days             |
| The level of waste per head of population presented to the East London Waste Authority (ELWA) | Smaller is Better | 441.01 kg per head  | 441.01 kg per head | 437.43 kg per head (provisional)<br>GREEN | ↓ 340.05 kg per head (provisional) | NEW                    |

## About the PI: Avg. number of days taken to remove fly-tips

- Measures the time from when a fly tip is reported to the Council until it is removed and in some instances includes the time taken for Enforcement Officers to investigate the waste for evidence.
- The number of reported fly-tipping incidents is reported each quarter to DEFRA by type and size
- DEFRA estimates that it costs Havering at least £224,000 p.a. to clear reported fly-tips. Including un-reported fly-tips, this cost increases to approximately £1m per year
- The number of enforcement actions taken is also reported to DEFRA
- DEFRA makes information available to the public. It can also be compared to regional averages and other local authorities
- However, local authorities monitor and manage fly-tips in different ways and figures differ significantly. Benchmarking is therefore not that useful.

## Average number of days taken to remove fly-tips

- Q4 performance is within the 1 day target, though the average time taken to clear fly tips has increased for each of the last two quarters.
- Once the report has been passed to the Street Cleansing team the vast majority of fly tips are cleared within the 1 day target.
- Officers are considering ways to stream line the process to improve performance.



## In-Cab Technology

- The “in cab“ fly tipping recording system is now in operation locally
- Staff are able to log fly-tips accurately, update progress and close fly-tip enquiries via a GPS enabled, touchscreen computer installed in the cabs of vehicles
- Back office staff are able to view live, real-time information which will allow monitoring of crews’ progress and better management of resources
- Fly-tip ‘hot-spots’ will be mapped and monitored ensuring a more efficient and targeted approach to tackle fly-tippers; reducing the cost and demand on the council in the long-term
- This method of recording data will provide a more accurate reflection of the performance of the street cleansing teams but is likely to increase the number of fly-tips reported as currently unreported fly-tips will now be recorded

## About the PI: The level of waste per head of population presented to the East London Waste Authority (ELWA)

- Waste tonnages remain a high financial risk for the council - reducing the amount of waste collected and sent for disposal and recycling is a high priority
- Havering's population is projected to increase by 5% in the next 5 years. It is predicted that the cost to dispose of waste will increase by £0.5 – 1 million a year.
- Waste minimisation involves influencing and shifting social behaviours to prevent and reduce the production of waste
- The ELWA 2017/18 levy has been set at £14.925m for Havering. This is based on tonnages collected in 2015/16. It is also worth noting that Havering's levy is influenced by other ELWA member Boroughs too and how much they increase or decrease their waste by, so our tonnages only go some way to influencing our levy payments. The ELWA levy has risen to just under £16m in 2018/19.



## The level of waste per head of population presented to the East London Waste Authority (ELWA)

- Measures total waste delivered to the ELWA, including collected household waste, waste from the reuse and recycling centre and municipal waste from Highways and Parks management activities.
- Tonnages have decreased slightly in the latter part of the year and the annual target has been met.
- Without restrictions on the amount of waste we collect through the household waste collection service, containing and reducing tonnages is very challenging and relies on achieving attitudinal change.

## The level of waste per head of population presented to the East London Waste Authority (continued)

- Various activities are taking place to encourage continued waste prevention and reuse, including:
  - **Love Food Hate Waste:** Sainsbury's funded food waste reduction activities, such as The Zero Waste Kitchen Challenge, the Fab Food school programme, Feed the 1,000s and family cookery workshops, have taken place across the borough.
  - **Food Waste Challenge:** Havering residents are challenged to reduce food waste to earn green points as part of the London Green Points Scheme
  - **Composting Workshop:** Free online Compost Doctor Service and workshops to promote and answer questions relating to home composting.
  - **Grounds Maintenance Waste :** We are reviewing operations in grounds maintenance to increase the amount of waste that we compost on site.
  - **Commercial Waste:** Working with the ELWA, we are considering strengthening policies targeting potential commercial waste entering the domestic waste stream at the household reuse and recycling centres
  - **Waste Prevention "Gold" Campaign:** The communications campaign has now been launched with the strapline #watchyourwasteline

The level of waste per head of population presented to the East London Waste Authority  
*(continued)*



# Any questions?

